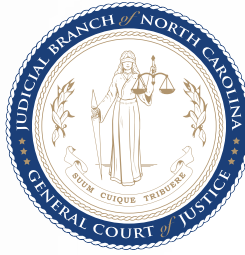


eCourts Portal



REPLACING LEGACY COURT APPLICATIONS, IMPROVING PUBLIC TOUCHPOINTS

Portal is a new application designed to improve how users view court calendars, information, and records, or pay court fines and fees

WHAT'S NEW?

- Replaces legacy applications for viewing court records; CIPRS (criminal and juvenile), ACIS, and VCAP
- Replaces legacy applications for transactions; PayNCTicket, Online collections and payments (OCAP)
- Accessible via Public Access Kiosks (PAKs) in the courthouse, as well as remotely online
- Initially PAKs will have view capability only; no payment transactions or elevated access
- Documents previously available upon request at the courthouse are now available to online audiences
- One-stop solution to finding court information anytime, anywhere

- Court information available in Portal is based upon varying levels of approved access
 - All users will have the ability to access public information
 - Registered users will have their activity logged and can utilize the My Cases portlet
 - Users meeting the requirements for an Elevated Access Role will have the ability to access additional case details
- Rolls out per county in conjunction with new Odyssey Integrated Case Management System transition

ABOUT PORTAL

Portal is a proven information and payments technology solution provided by Tyler Technologies and is a key component of the North Carolina Judicial Branch's eCourts initiative, expanding access to justice statewide. Portal will help improve the courts search process for both registered users and the public.

BENEFITS

- Allows registered users and the general public to search for court information, court calendars, court records, and pay court fines and fees online
- Available either remotely online or via public access kiosk (PAK) in each courthouse as counties go live with eCourts:
 - **Online:** view, search, elevated access, make payments (criminal cases and infractions)
 - **PAK:** view, search; no elevated access, no payments
- Replacement for PayNCTicket, where users currently pay fines and fees online
- Replacement for legacy applications in counties as they transition to the new Odyssey Integrated Case Management System (eventually all 100 counties in North Carolina)
- More efficient to maintain and upgrade than the current legacy applications
- Enhances public access to court information