



North Carolina Judicial Branch

Statistical and Operational Report

COURT PROGRAMS AND MANAGEMENT SERVICES

July 1, 2012–June 30, 2013



Court Programs Report

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More information about the Judicial Branch is available in the Data and Information section of www.NCCourts.org

Child Custody and Visitation Mediation and Permanency Mediation

In 1989, the General Assembly enacted G.S. 7A-494 requiring the North Carolina Administrative Office of the Courts (NCAOC) to provide statewide, uniform child custody mediation services to assist parents in the resolution of custody and/or visitation lawsuits. The Custody Mediation Program provides a confidential and non-adversarial setting where parents meet with a professional mediator who is neutral to the outcome of their dispute. The mediator structures and facilitates a collaborative process that fosters a productive exchange of information. As a result, parents are afforded the opportunity to design a Parenting Agreement, which is incorporated into a court order, sparing the family from the stress and anxiety of extended litigation.

During fiscal year (FY) 2012–13, 41 of 42 district court districts offered custody mediation. Statewide, 10,489 custody cases were mediated and 18,830 people attended custody mediation orientation. Mediators conducted 11,307 mediation sessions and drafted 5,823 parenting agreements.

In 2006, the General Assembly enacted G.S. 7B-202 authorizing the NCAOC to establish in phases a statewide permanency mediation program in cases in which a juvenile is alleged or has been adjudicated to be abused, neglected, or dependent, or in which a petition or motion to terminate a parent's rights has been filed. Goals for the program include the permanent placement of children in a timely manner within the Adoption and Safe Families Act (ASFA) guidelines, improving the participants' understanding of the nature and purpose of the proceeding, as well as a reduction in the number and length of court hearings and a decline of re-litigation. Mediators are contract employees and utilize a co-mediation model.

For more information on Child Custody Mediation, including annual reports and best practices, visit www.nccourts.org/Citizens/CPrograms/Child.

Child Custody and Visitation Mediation, Caseload by District

District	Caseload information				Sessions			Agreements drafted			Cases mediated and closed				
	Begin year pending 7/1/2012	Initial custody mediation cases opened	*Returning custody mediation cases opened	Total caseload	Number of people attended orientation	Number of first mediation sessions	Number of subsequent mediation sessions	Number of full parenting agreements drafted	Number of temporary parenting agreements drafted	Number of partial parenting agreements drafted	Number of cases mediated and closed with parenting agreement	Number of cases mediated and closed with no agreement	**Number of cases not mediated	Total cases closed	End year pending 6/30/2013
1	46	278	53	377	422	216	13	138	0	1	121	112	67	300	77
2	11	73	4	88	134	59	0	30	0	0	11	50	23	84	4
3A	18	111	18	147	215	104	13	44	7	0	27	68	15	110	37
3B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4	197	325	35	557	576	313	5	126	27	12	81	243	52	376	181
5	57	430	129	616	643	323	18	154	7	13	60	250	257	567	49
6A	11	92	14	117	142	67	7	38	0	1	32	43	25	100	17
6B	24	86	3	113	123	64	4	31	0	0	28	31	37	96	17
7	153	242	7	402	450	184	7	133	0	0	88	46	7	141	261
8	88	182	48	318	362	189	3	117	11	0	92	100	48	240	78
9	45	151	14	210	266	131	15	53	23	2	50	71	23	144	66
9A	22	40	4	66	75	41	4	15	9	0	19	24	3	46	20
10	126	1153	622	1901	1663	947	257	410	47	0	369	610	747	1726	175
11	237	366	104	707	630	317	20	112	12	8	0	445	165	610	97
12	273	1064	285	1622	1355	719	62	413	1	54	334	395	699	1428	194
13	62	229	70	361	363	229	1	145	0	0	81	165	75	321	40
14	107	260	176	543	475	307	16	144	24	2	122	175	117	414	129

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Child Custody and Visitation Mediation, Caseload by District

District	Caseload information				Sessions			Agreements drafted			Cases mediated and closed				
	Begin year pending 7/1/2012	Initial custody mediation cases opened	*Returning custody mediation cases opened	Total caseload	Number of people attended orientation	Number of first mediation sessions	Number of subsequent mediation sessions	Number of full parenting agreements drafted	Number of temporary parenting agreements drafted	Number of partial parenting agreements drafted	Number of cases mediated and closed with parenting agreement	Number of cases mediated and closed with no agreement	**Number of cases not mediated	Total cases closed	End year pending 6/30/2013
15A	25	122	58	205	238	168	35	88	0	1	81	79	6	166	39
15B	63	89	22	174	134	80	32	57	1	4	29	67	18	114	60
16A	12	55	7	74	109	59	2	20	0	1	11	45	4	60	14
16B	42	244	21	307	359	146	6	74	0	5	53	94	94	241	66
17A	18	88	18	124	169	83	1	50	0	0	31	57	16	104	20
17B	39	133	40	212	254	148	0	85	0	0	60	94	23	177	35
18	134	584	298	1016	1056	712	86	355	84	13	354	363	128	845	171
19A	111	201	63	375	340	220	65	121	10	1	103	111	21	235	140
19B	62	378	103	543	680	340	27	203	32	3	144	225	132	501	42
19C	61	167	48	276	350	198	39	96	19	0	90	125	9	224	52
20A	27	184	73	284	322	176	8	113	0	2	96	86	73	255	29
20B	47	283	116	446	440	222	20	121	9	5	111	120	164	395	51
21	79	434	103	616	785	404	24	205	0	1	129	285	114	528	88
22A	42	147	7	196	195	79	1	35	0	0	12	81	73	166	30
22B	66	182	11	259	300	149	0	69	0	0	38	135	49	222	37
23	27	172	49	248	330	164	27	85	3	0	82	89	48	219	29
24	74	93	13	180	161	64	6	32	10	2	22	44	9	75	105

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Child Custody and Visitation Mediation, Caseload by District

District	Caseload information				Sessions			Agreements drafted			Cases mediated and closed				
	Begin year pending 7/1/2012	Initial custody mediation cases opened	*Returning custody mediation cases opened	Total caseload	Number of people attended orientation	Number of first mediation sessions	Number of subsequent mediation sessions	Number of full parenting agreements drafted	Number of temporary parenting agreements drafted	Number of partial parenting agreements drafted	Number of cases mediated and closed with parenting agreement	Number of cases mediated and closed with no agreement	**Number of cases not mediated	Total cases closed	End year pending 6/30/2013
25	62	454	214	730	838	469	20	230	9	1	148	320	190	658	72
26	166	1034	349	1549	1489	871	34	407	39	40	319	531	482	1332	217
27A	58	162	35	255	305	170	36	63	12	1	45	125	26	196	59
27B	77	175	40	292	344	184	40	81	9	1	64	134	34	232	60
28	274	409	330	1013	834	428	54	205	66	16	188	231	308	727	286
29A	22	186	67	275	297	180	14	75	35	3	80	94	67	241	34
29B	43	155	49	247	245	166	32	77	9	0	26	135	56	217	30
30	44	200	21	265	362	150	13	55	6	4	29	131	56	216	49
Total	3,152	11,413	3,741	18,306	18,830	10,240	1,067	5,105	521	197	3,860	6,629	4,560	15,049	3,257

* Custody/visitation issues that come to custody mediation office after the initial claim was resolved

** Cases are not mediated for a variety of reasons: exemption, dismissal, entry of consent order, lack of service and failure of parties to attend mediation

Drug Treatment Court

Drug Treatment Court (DTC) is an intensive, judicially supervised court sanction that targets addicted, high-risk and high-need adult offenders, juvenile delinquents, and parents involved in the abuse/neglect/dependency cases. DTC comprises of a team of court and community professionals who closely manage cases so that participants can become healthy, law-abiding, and productive family and community members. Adult DTC is an intermediate punishment in the community that targets repeat offenders. Family DTC works with parents and guardians who are in danger of termination of parental rights due to the abuse or neglect of their children. Juvenile DTC works with community-based, high-risk, high-need juvenile offenders whose drug and/or alcohol use is negatively affecting their lives at home, in school, and in their community.

Drug treatment court typically lasts a minimum of one year and includes intensive outpatient treatment, frequent and random drug/alcohol testing, and intensive case management, as well as probation supervision for adult and juvenile offenders. The DTC participant works with the DTC team of community professionals to develop a single, comprehensive, treatment case plan addressing the individual's specific needs in regards to substance abuse, mental health, occupational/vocational, educational, housing, parenting, and other areas of concern. Participants appear in court every two weeks before a specially trained judge who monitors the individual's progress on his/her treatment plan and compliance with other court conditions. The judge may order sanctions and/or incentives as appropriate to promote success. During FY 2012–13 there were 33 operational adult, family, and youth drug treatment courts in 19 districts.

The North Carolina Drug Treatment Court Act of 1995 (GS 7A-790 et seq.) directs the NCAOC director to provide necessary staff for planning, organizing, and administering the Drug Treatment Court Program. A state advisory committee was created to recommend guidelines to the director and monitor local programs. NCAOC, along with the state Drug Treatment Court Advisory Committee, has developed best practices and minimum standards for the operation of North Carolina drug treatment courts. Judicial districts desiring to operate an adult, juvenile, or family drug treatment court program must operate under the North Carolina Drug Treatment Court Act of 1995 and established guidelines.

As of July 1, 2011, the General Assembly eliminated all state funding for drug treatment court coordinators responsible for managing local drug treatment courts. However, the majority of drug treatment courts were able to continue after July 2011 because they found county, city, or other resources for staff to manage their courts locally.

Due to inconsistencies in current data collection practices at the local level, official data will not be published for FY 2012–13.

For more information about Drug Treatment Court, including legislative reports, minimum standards and best practices, visit www.nccourts.org/Citizens/CPrograms/DTC

Family Court

Directed by Session Law 1998-202 §25, the NCAOC established pilot family court programs in 1999 in three judicial districts to bring consistency, efficiency, and fairness to the resolution of family matters and to positively impact caseloads in the district court division.

Family courts are primarily guided by recommendations in the North Carolina Best Practices for Family Courts (October 2006) and national court performance standards promulgated by the National Center for State Courts. At the core of a Unified Family Court Model is the consolidation of a single family's legal issues before their assigned judge or team of judges. In a family court, one judge, or a team of judges, is assigned to one family.

As of June 30, 2013, the General Assembly has funded 13 family court districts that serve 22 counties and 45 percent of North Carolina's population. Family court staff members provide active case management to monitor and support time standard goals for legal issues or specific hearings/events in the life of domestic cases and juvenile abuse, neglect, and dependency and termination of parental rights.

The median pending age of cases is an indicator of how quickly domestic lawsuits move through the court system from the filing of the initial legal claims to the disposition of these legal claim(s). For FY 2012–13 the median age of pending domestic relation cases (excluding IV-D child support) was 101 days in family court districts as compared to 425 days in non-family court districts.

For more information about family court, including annual reports and best practices, visit www.nccourts.org/Citizens/CPrograms/Family.

Family Financial Settlement

In 1997, the General Assembly authorized the design and implementation of a pilot program for pretrial mediation of equitable distribution and other family financial cases (G.S. 7A-38.4A). The Supreme Court of North Carolina adopted rules on December 30, 1998, which became effective March 1, 1999, for pilot sites to use to implement the program. The Supreme Court revised these rules to make the program mandatory statewide by March 1, 2007.

The Family Financial Settlement Program creates a settlement opportunity for parties and their attorneys who might otherwise fight a protracted court battle over issues of property division, child support, or alimony. Parties referred to the program will participate in mediation or another dispute resolution alternative such as early neutral evaluation or judicial settlement procedure. Once a settlement procedure is ordered, the parties and their counsel must attend, unless excused by the court. During mediation, the most commonly used procedure, the parties and their attorneys will sit down with a mediator to discuss and attempt to resolve the issues in dispute. If they are successful, the parties will settle their dispute on their own terms. They will also eliminate the need for their litigation to drag on or to result in a costly and often bitterly-fought trial. Parties who have been victims of domestic violence may be excused by the court from physically attending or participating in a mediated settlement conference or other settlement procedure.

For more information about family financial settlement, including program rules, visit www.nccourts.org/Citizens/CPrograms/FFS.

Family Financial Settlement Conferences, Caseload by District

District	Cases ordered to alternative dispute resolution (ADR)					Cases exiting from alternative dispute resolution process									
	Begin pending (7/1/2012)	Ordered to mediation settlement conference	Voluntarily submitted to mediation settlement conference	Ordered to judicial settlement conference	Submitted to other settlement procedure	Total caseload	Ordered exempt from ADR	Settled or disposed without ADR	All issues resolved with ADR	Some issues resolved with ADR	No issues resolved with ADR	Disposed without ADR	Cases completing process	End pending (6/30/2013)	
2	31	15	0	0	0	46	8	0	7	1	4	4	24	22	
3A	28	53	0	0	0	81	0	0	19	0	21	27	67	14	
3B	935	352	0	0	0	1,287	6	8	42	11	20	45	132	1,155	
4	80	0	30	0	0	110	1	5	41	3	8	2	60	50	
5	316	237	0	0	0	553	1	0	42	2	19	187	251	302	
6A	4	15	1	5	0	25	0	0	9	1	5	5	20	5	
7	4	2	1	0	0	7	0	0	2	2	0	0	4	3	
8	16	28	0	0	0	44	3	2	6	0	10	8	29	15	
9A	0	1	0	0	0	1	0	1	0	0	0	0	1	0	
10	149	306	6	0	1	462	2	3	51	7	58	166	287	175	
11	39	44	0	0	1	84	17	7	4	7	16	11	62	22	
12	286	92	0	39	0	417	55	0	27	18	36	165	301	116	
13	0	1	0	0	0	1	0	0	0	0	0	0	0	1	
14	6	43	3	2	0	54	2	1	18	4	10	15	50	4	
16A	35	62	1	0	0	98	6	7	33	0	11	29	86	12	
17A	16	36	1	0	0	53	0	2	9	4	1	13	29	24	
18	475	337	0	0	0	812	0	5	69	11	23	203	311	501	

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Family Financial Settlement Conferences, Caseload by District

District	Cases ordered to alternative dispute resolution (ADR)					Cases exiting from alternative dispute resolution process									
	Begin pending (7/1/2012)	Ordered to mediation settlement conference	Voluntarily submitted to mediation settlement conference	Ordered to judicial settlement conference	Submitted to other settlement procedure	Total caseload	Ordered exempt from ADR	Settled or disposed without ADR	All issues resolved with ADR	Some issues resolved with ADR	No issues resolved with ADR	Disposed without ADR	Cases completing process	End pending (6/30/2013)	
19A	12	50	0	0	0	62	1	0	20	5	24	12	62	0	
19B	58	81	3	55	0	197	4	36	52	8	33	4	137	60	
19C	12	54	0	0	0	66	0	4	18	7	27	9	65	1	
20A	9	49	0	0	0	58	0	4	22	2	7	10	45	13	
20B	56	116	1	0	0	173	0	0	64	0	0	15	79	94	
21	0	2	0	0	0	2	0	0	1	0	0	1	2	0	
22B	0	24	0	0	0	24	0	0	13	2	8	0	23	1	
24	29	29	28	0	0	86	2	2	16	0	10	8	38	48	
25	329	16	21	0	0	366	5	7	32	7	25	69	145	221	
26	716	26	1	90	0	833	2	0	26	2	60	3	93	740	
27A	69	36	6	0	0	111	0	0	3	0	2	4	9	102	
27B	68	64	6	3	4	145	0	18	2	0	1	95	116	29	
28	135	116	0	1	0	252	1	0	37	6	9	128	181	71	
29A	79	0	0	0	0	79	0	0	15	2	8	10	35	44	
29B	45	76	0	0	0	121	0	0	5	2	7	16	30	91	
30	48	21	0	1	0	70	0	3	6	0	5	6	20	50	
Total	4,085	2,384	109	196	6	6,780	116	115	711	114	468	1,270	2,794	3,986	

Other districts reported no activity, or did not report status.

Note: Due to mid-year changes in reporting methods, which will result in consistent and reliable data going forward, the numbers herein may not fully reflect the work performed in a particular district.

Superior Court Mediated Settlement Conference

A Mediated Settlement Conference (MSC) facilitates pre-trial court ordered mediations for civil cases filed in superior court. Pursuant to G.S. 7A-38.1 and the Supreme Court of North Carolina's Rules Implementing Mediated Settlement Conferences (MSC Rules), referral to mediated settlement is mandatory for civil actions pending in superior court, unless the parties agree to participate in one of the other options available to them through the dispute resolution menu. The only cases excluded from mandatory referral are actions in which a party is seeking the issuance of an extraordinary writ or is appealing the revocation of a motor vehicle operator's license.

For more information about the Mediated Settlement Conference Program, visit www.nccourts.org/Citizens/CPrograms/MSC.

Mediated Settlement Conferences, Caseload by District

Superior Court District	Cases entering Mediated settlement conference (MSC)				Cases exiting from mediated settlement conference process							
	Begin pending (7/1/2012)	Ordered to MSC	Voluntarily submitted to MSC	Ordered or submitted to other settlement procedure	Total caseload	Ordered removed	Reported settled prior to or during MSC recess	Resolved through conference	Not resolved through conference	Disposed without MSC session	Cases completing process	End pending (6/30/2013)
1	104	25	1	0	130	2	0	6	3	8	19	111
2	94	86	0	0	180	1	0	20	18	13	52	128
3A	70	167	7	0	244	1	13	54	48	46	162	82
3B	392	150	0	0	542	0	0	52	38	6	96	446
4A	364	155	3	1	523	1	2	37	19	73	132	391
4B	103	15	1	0	119	0	0	2	2	0	4	115
5	792	385	1	0	1,178	0	33	34	46	120	233	945
6A	0	69	0	1	70	0	1	19	24	4	48	22
6B	70	59	0	0	129	0	0	49	1	0	50	79
7A	3	47	0	0	50	0	7	12	10	7	36	14
7BC	150	132	2	2	286	8	20	51	19	4	102	184
8A	62	52	0	1	115	3	3	23	16	8	53	62
8B	125	185	0	0	310	2	3	25	29	42	101	209
9	74	101	2	0	177	0	2	31	16	15	64	113
9A	49	33	0	0	82	0	1	3	6	0	10	72
10	362	838	42	0	1,242	33	331	362	241	112	1,079	163
11A	96	139	2	0	237	0	0	0	0	0	0	237
11B	84	308	0	1	393	5	2	62	37	15	121	272
12	115	378	0	0	493	47	13	111	94	113	378	115

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Mediated Settlement Conferences, Caseload by District

Superior Court District	Cases entering Mediated settlement conference (MSC)					Cases exiting from mediated settlement conference process						Cases completing process	End pending (6/30/2013)
	Begin pending (7/1/2012)	Ordered to MSC	Voluntarily submitted to MSC	Ordered or submitted to other settlement procedure	Total caseload	Ordered removed	Reported settled prior to or during MSC recess	Resolved through conference	Not resolved through conference	Disposed without MSC session			
13A	222	131	3	0	356	0	6	34	38	49	127	229	
13B	140	85	1	1	227	0	5	12	20	118	155	72	
14	269	262	0	0	531	0	0	6	3	0	9	522	
15A	108	111	1	0	220	5	31	34	36	4	110	110	
15B	231	185	1	6	423	5	24	44	25	76	174	249	
16A	30	62	1	0	93	6	7	33	11	29	86	7	
16B	0	1	0	0	1	0	0	0	0	0	0	1	
17A	26	0	0	0	26	0	0	0	0	0	0	26	
17B	250	194	0	40	484	2	0	19	63	35	119	365	
18	150	508	0	0	658	0	0	212	162	148	522	136	
19A	77	96	2	0	175	1	19	35	31	24	110	65	
19B	33	109	1	0	143	1	11	30	23	23	88	55	
19C	87	109	1	0	197	0	10	29	48	39	126	71	
19D	375	86	0	0	461	1	8	21	23	16	69	392	
20A	70	76	2	1	149	7	23	34	26	23	113	36	
20B	96	69	0	0	165	0	0	32	42	19	93	72	
21	1,157	686	7	5	1,855	0	3	85	74	59	221	1,634	
22A	879	198	3	29	1,109	4	18	56	51	37	166	943	
22B	373	38	5	1	417	0	6	24	25	28	83	334	

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Mediated Settlement Conferences, Caseload by District

Superior Court District	Cases entering Mediated settlement conference (MSC)					Cases exiting from mediated settlement conference process					Cases completing process	End pending (6/30/2013)
	Begin pending (7/1/2012)	Ordered to MSC	Voluntarily submitted to MSC	Ordered or submitted to other settlement procedure	Total caseload	Ordered removed	Reported settled prior to or during MSC recess	Resolved through conference	Not resolved through conference	Disposed without MSC session		
23	66	90	2	0	158	3	7	26	18	25	79	79
24	150	101	10	0	261	0	43	45	30	10	128	133
25A	166	87	0	44	297	0	0	27	20	2	49	248
25B	170	132	0	0	302	0	1	8	13	46	68	234
26	459	1,263	31	51	1,804	18	196	408	422	121	1,165	639
27A	226	200	0	0	426	10	21	75	34	38	178	248
27B	78*	80	0	0	80	0	8	49	16	5	78	2
28	385	186	0	0	571	3	13	192	12	18	238	333
29A	177	60	6	0	243	1	0	8	8	30	47	196
29B	205	102	3	0	310	4	3	31	31	13	82	228
30A	128	117	0	0	245	5	0	11	20	71	107	138
30B	223	99	0	0	322	1	0	30	19	32	82	240
Total	10,037	8,847	141	184	19,209	180	894	2,603	2,011	1,724	7,412	11,797

*Begin Pending corrected by local audit

Note: Due to mid-year changes in reporting methods, which will result in consistent and reliable data going forward, the numbers herein may not fully reflect the work performed in a particular district.

Court-Ordered Arbitration

In 1989, following successful experience in a pilot program, the General Assembly authorized court-ordered, non-binding arbitration statewide. The program is currently operating in 71 counties. In these counties, civil cases involving claims for money damages of \$15,000 or less are subject to court-ordered, nonbinding arbitration in accordance with the Supreme Court's "Rules for Court-Ordered Arbitration in North Carolina," pursuant to G.S. 7A-37.1. The rules specifically exclude from arbitration certain property disputes, family law matters, estates, special proceedings, collections on an account, and class actions. Parties may, however, voluntarily submit many civil disputes to arbitration, with court approval.

By rule, the arbitration hearing is scheduled to begin within 60 days after (i) the docketing of an appeal from a magistrate's judgment, (ii) the filing of the last responsive pleading, or (iii) the expiration of the time allowed for the filing of such pleading. Parties may stipulate to an arbitrator or, if no agreement is reached, the court will appoint an arbitrator from its list of trained attorneys who have been approved to serve as arbitrators. Unless determined to be indigent, parties are required to pay a pro rata share of a \$100 arbitration assessment fee for each arbitration hearing. Upon making application for payment to the NCAOC, arbitrators are paid a \$100 fee for each arbitration hearing they conduct.

As a rule, arbitration hearings take place in the courthouse and are limited to one hour. The hearings are conducted in a serious but relaxed atmosphere, with the rules of evidence serving only as a guide. Once the hearing is concluded, the arbitrator renders an award, which is filed with the court. A party dissatisfied with the award may proceed to a trial de novo by filing a written request with the court; otherwise, the court enters judgment on the award.

For more information about Court-Ordered Arbitration, visit www.nccourts.org/Citizens/CPrograms/Arbitration/Default.asp.

Court-Ordered Arbitration, Caseload by District

District	Begin pending (7/1/2012)	Cases ordered to court-ordered arbitration		Total caseload	Cases exiting from arbitration process							End pending (6/30/2013)
		District court cases ordered to arbitration	Superior Court cases ordered to arbitration		Cases scheduled for hearing	Cases exempted from arbitration)	Cases arbitrated	Cases dismissed prior to hearing	Cases dismissed prior to entry of judgment	Cases completing process		
1	12	37	0	49	37	4	38	4	3	46	3	
3A	9	16	0	25	10	0	6	3	0	9	16	
3B	16	29	0	45	27	0	23	5	4	28	17	
5	113	148	0	261	144	1	67	48	1	116	145	
6A	2	3	0	5	3	0	0	1	0	1	4	
8	9	39	0	48	25	1	23	19	1	43	5	
10	57	393	0	450	449	2	296	88	61	386	64	
12	384	790	0	1174	545	4	149	571	21	724	450	
14	-3	182	0	179	164	0	121	58	6	179	0	
15A	7	23	0	30	23	1	18	4	0	23	7	
15B	6	21	0	27	13	1	11	2	0	14	13	
16A	1	13	0	14	9	0	7	2	0	9	5	
17A	2	10	0	12	8	0	7	6	0	13		
18	34	84	0	118	82	4	52	10	4	66	52	
19B	28	35	0	63	47	0	14	11	0	25	38	
19C	10	67	0	77	56	1	33	36	4	70	7	
20A	11	29	0	40	30	1	23	8	2	32	8	
20B	88	198	0	286	149	0	75	108	7	183	103	
22A	0	21	0	21	15	0	7	2	3	9	12	

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Court-Ordered Arbitration, Caseload by District

District	Begin pending (7/1/2012)	Cases ordered to court-ordered arbitration		Total caseload	Cases exiting from arbitration process						End pending (6/30/2013)
		District court cases ordered to arbitration	Superior Court cases ordered to arbitration		Cases scheduled for hearing	Cases exempted from arbitration)	Cases arbitrated	Cases dismissed prior to hearing	Cases dismissed prior to entry of judgment	Cases completing process	
22B	2	23	0	25	16	0	10	6	5	16	9
23	1	20	0	21	18	2	10	5	0	17	4
24	13	67	0	80	36	2	30	30	0	62	18
25	91	573	0	664	203	1	112	563	0	676	-12
26	147	456	0	603	573	3	346	110	55	459	144
27B	14	55	0	69	58	2	30	21	3	53	16
30	23	36	0	59	32	3	12	6	1	21	38
Total	1077	3368	0	4445	2772	33	1520	1727	181	3280	1165
Percent Resolved						1.006%	46.341%	52.652%	5.518%		

Court-Ordered Arbitration, Caseload by District

District	Begin pending (7/1/2012)	Appeals filed	Trial by judge	Trial by jury	Dismissal /other	End pending (6/30/2013)
1	1	6	6	0	0	1
3A	4	1	2	0	1	2
3B	1	1	1	0	1	0
5	0	0	0	0	0	0
6A	0	0	0	0	0	0
8	1	5	3	0	2	1
10	9	50	28	3	16	12
12	6	34	12	1	19	8
14	8	40	4	6	32	6
15A	0	0	0	0	0	0
15B	0	0	0	0	0	0
16A	0	2	0	2	0	0
17A	5	2	3	1	2	1
18	14	17	9	1	8	13

District	Begin pending (7/1/2012)	Appeals filed	Trial by judge	Trial by jury	Dismissal /other	End pending (6/30/2013)
19B	0	0	0	0	0	0
19C	14	14	6	2	13	7
20A	7	2	0	0	2	9
20B	14	18	8	0	10	14
22A	7	2	0	0	0	9
22B	1	1	0	0	0	2
23	7	3	2	0	2	6
24	0	13	3	0	4	6
25	5	16	6	0	11	4
26	216	95	23	16	35	237
27B	3	19	4	0	6	12
30	6	1	3	0	0	4
Total	329	342	123	32	164	354

Clerk Mediation Program

On May 23, 2005, the General Assembly adopted legislation, G.S. 7A-38.3B, establishing a mediation program for matters referred to mediation by clerks of superior court. Rules implementing the new legislation were adopted by the Supreme Court of North Carolina, effective March 1, 2006, and the program began to operate. A clerk may refer any eligible matter to mediation, including guardianship, estate, and boundary and partition disputes. Some matters are not eligible for referral, including adoptions and foreclosures.

For more information on the Clerk Mediation Program, including program rules, visit www.nccourts.org/courts/CRS/Councils/DRC/Clerks/Default.asp.

Clerk Mediation Program, Caseload by District

County	Cases ordered to mediation					Cases completing mediation																			
	Begin pending (7/1/12)	Guardianship	Estate	Boundary	Other	Total # of CMP cases	G - Complete	G - Partial	G - Impasse	G - Settled outside mediation	E - Complete	E - Partial	E - Impasse	E - Settled outside mediation	B - Complete	B - Partial	B - Impasse	B - Settled outside mediation	O - Complete	O - Partial	O - Impasse	O - Settled outside mediation	# of Cases completing process	End pending (6/30/13)	Unsuccessful mediation; heard by CSC
Buncombe	1	1	1			2			1	1													2	1	
Caswell	5		1			1							1										1	5	
Cumberland	0				1	1																			1
Granville	0		1							1													1	0	
Transylvania	0				1						1											1	1	0	
Wilkes	0				2	2													2				2	0	
Total	6	1	3	0	4	6	0	0	1	0	2	0	1	0	0	0	0	0	2	0	1	0	7	7	0

Fifty counties reported that they had no cases currently pending or are not using CMP at this time. Those counties are: Alexander, Alleghany, Ashe, Avery, Bladen, Burke, Caldwell, Camden, Carteret, Chatham, Chowan, Clay, Currituck, Davie, Duplin, Durham, Forsyth, Gaston, Greene, Halifax, Harnett, Henderson, Hyde, Iredell, Jackson, Lenoir, Macon, Martin, Mitchell, Moore, Nash, New Hanover, Orange, Pamlico, Pasquotank, Pender, Perquimans, Person, Polk, Rockingham, Rutherford, Stanly, Stokes, Surry, Union, Vance, Wake, Warren, Wayne, and Yadkin.

Forty-four counties did not report status.

Office of Language Access Services (OLAS)

The purpose of the Office of Language Access Services (OLAS) is to facilitate access to justice in North Carolina courts for limited-English proficient (LEP) speaking persons, with a particular emphasis on the state's sizeable Hispanic/Latino population. The program strives to meet the needs of the court and LEP speakers statewide by providing 10 staff court interpreters (for the Spanish language) in eight districts and an accessible online Registry of Spoken Foreign Language Court Interpreters, coordinating the assignment of foreign language interpreters for languages other than Spanish (LOTS), and providing a link to the regional lists of licensed interpreters maintained by the Division of Services for the Deaf and the Hard of Hearing in the North Carolina Department of Health and Human Services.

The program is involved in the development of policy and standards for judicial officials, court personnel, and interpreters, advising the courts on the proper use of interpreters, training judicial officials and court personnel on cultural and interpreting issues, and translating court forms and vital documents. During FY 2012–13, the program trained 128 prospective court interpreters on the code of ethics and professionalism required of the court interpreter and facilitated access to both live and online approved skills building workshops to those who qualified to sit for the North Carolina Court Interpreter Certification Examination (NCCICE). Seventy-four state and/or federally certified Spanish court interpreters, one state certified French interpreter, one state certified Mandarin, one state certified Vietnamese interpreter, 12 conditionally qualified Spanish, three conditionally qualified Mandarin, and two conditionally qualified Russian language court interpreters work throughout the state.

North Carolina is one of 45 member states of the National Center for State Courts' Council of Language Access Coordinators (CLAC). OLAS administers the CLAC's oral proficiency examination for court interpreters as the NCCICE in all languages for which CLAC offers an examination.

For more information on OLAS, including policies and training information, visit www.nccourts.org/LanguageAccess.

Foreign Language Court Interpreters, Spanish

Certification level	Number of interpreters
A1 – Master Certified	19
A2 – Certified	55
B – Conditionally Qualified	12
Total	86

Languages Other Than Spanish

Certified court interpreters	Number of interpreters	Conditionally qualified court interpreters	Number of Interpreters
French	1	Mandarin	3
Mandarin	1	Russian	2
Vietnamese	1	Total	5
Total	3		

Staff Court Interpreter Usage (January – June 2013)

	Number of proceedings	Percentage of proceedings
Criminal	3,881	83%
Civil	467	10%
Juvenile	331	7%
Total	4,679	

Contract Spanish Court Interpreters (April – June 2013)

Type of proceeding	Number of events
Criminal	8,046
Juvenile	449
50B/50C	252
Cancellation/No Cases	137
Show Cause/Contempt	69
Custody Mediation	62
Child Custody	30
Incompetency /Special Proceedings	11
Total	9,056

Languages Other Than Spanish Interpreters (January – December 2012)

Language	Number of events
Afghani Pashto	1
Bu Nong (Montagnard)	1
Dinka	1
Farsi	1
Hausa	1
Liberian English	1
Pashto	1
Rhade (Montagnard)	1
Slovak	1
Temne/Krio	1
Bassa	2
Bosnian	2

Language	Number of events
Czech	2
Hebrew	2
Thai	2
Urdu	2
Ibo	3
Polish	3
Romanian	3
Swahili	3
Wolof	3
Amharic	4
Gujarati	4
Hindi	4

Language	Number of events
Japanese	5
Karen	5
Tigrinya	5
Turkish	5
Hmong	6
Portuguese	6
Tagalog	6
Chuukese	7
Nepali	7
Cantonese	10
Jarai (Montagnard)	13
Haitian Creole	14

Language	Number of events
Khmer (Cambodian)	14
Mandarin	22
Lao	25
Burmese	27
Korean	29
French	46
Arabic	62
Russian	66
Vietnamese	122
Total	551

Forms Translations (June 1, 2012 – August 1, 2013)

60 additional NCAOC forms were translated into Spanish

Training

1119 judicial officials and court personnel were trained between October 2012 and August 2013 during 17 official conferences and training events



PREPARED BY



901 Corporate Center Drive
Raleigh, NC 27607
919 890-1000
www.nccourts.org

Court Programs and Management Services
919 890-1200
nccourts.org