

JULY 1, 2015 – JUNE 30, 2016



STATISTICAL AND
OPERATIONAL
REPORT

of

COURT PROGRAMS
& MANAGEMENT
SERVICES



justice for all



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More information about the Judicial Branch is available in the Data and Information section of www.NCcourts.org.

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CHILD CUSTODY AND VISITATION MEDIATION AND PERMANENCY MEDIATION

In 1989, the General Assembly enacted G.S. 7A-494 requiring the North Carolina Administrative Office of the Courts (NCAOC) to provide statewide, uniform child custody mediation services to assist parents in the resolution of custody and / or visitation lawsuits. The Custody Mediation Program provides a confidential and non-adversarial setting where parents meet with a professional mediator who is neutral to the outcome of their dispute. The mediator structures and facilitates a collaborative process that fosters a productive exchange of information. As a result, parents are afforded the opportunity to design a Parenting Agreement, which is incorporated into a court order, sparing the family from the stress and anxiety of extended litigation.

As of 2014, the Custody Mediation Program is available statewide. In fiscal year (FY) 2015 – 16, 10,985 custody cases were mediated statewide and 20,318 people attended custody mediation orientation. Mediators conducted 11,714 mediation sessions and drafted 5,731 parenting agreements.

In 2006, the General Assembly enacted G.S. 7B-202, authorizing the NCAOC to establish in phases a statewide permanency mediation program in cases in which a juvenile is alleged or has been adjudicated to be abused, neglected, or dependent, or in which a petition or motion to terminate a parent's rights has been filed. Goals for the program include the permanent placement of children in a timely manner within the Adoption and Safe Families Act (ASFA) guidelines, improving the participants understanding of the nature and purpose of the proceeding, as well as a reduction in the number and length of court hearings and a decline in re-litigation. Mediators are contract employees and utilize a co-mediation model.

For more information on Child Custody Mediation and Permanency Mediation Programs, visit www.NCcourts.org/Citizens/CPrograms/Child.

Child Custody and Visitation Mediation, Caseload by District

District	Caseload Information				Sessions			Agreements Drafted			Cases Mediated and Closed				
	Begin Pending (7/1/2015)	Initial Custody Mediation Cases Opened	*Returning Custody Mediation Cases Opened	Total Caseload	Number of People Attended Orientation	Number of First Mediation Sessions	Number of Subsequent Mediation Sessions	Number of Full Parenting Agreements Drafted	Number of Temporary Parenting Agreements Drafted	Number of Partial Parenting Agreements Drafted	Number of Cases Mediated And Closed With Parenting Agreement	Number of Cases Mediated And Closed With No Agreement	**Number of Cases Not Mediated	Total Cases Closed	End Pending (6/30/2016)
1	98	256	74	330	410	212	34	110	0	0	85	175	110	370	58
2	8	97	10	107	184	84	0	34	0	0	18	69	25	112	3
3A	73	196	56	252	315	173	4	77	9	1	74	138	100	312	13
3B	15	82	8	90	156	81	1	24	0	0	7	72	13	92	13
4	234	326	66	392	562	362	7	136	20	7	76	336	91	503	123
5	102	492	197	689	788	432	29	254	9	26	117	327	276	720	71
6	51	166	15	181	227	121	6	68	1	1	51	66	62	179	53
7	200	270	39	309	572	255	7	188	0	0	114	135	66	315	194
8	94	184	47	231	366	191	8	110	8	0	85	122	36	243	82
9	88	118	16	134	231	111	11	44	8	1	44	69	21	134	88
9A	30	42	4	46	95	45	4	16	7	0	15	31	7	53	23
10	121	1,225	631	1,856	1,840	961	156	394	70	0	329	674	820	1,823	154
11	84	418	84	502	659	325	17	104	29	14	0	329	156	485	101
12	64	910	439	1,349	1,440	753	49	390	0	59	273	471	580	1,324	89
13	50	217	80	297	403	229	2	141	0	0	70	161	61	292	55
14	193	390	229	619	713	390	24	156	47	6	160	240	242	642	170
15A	41	155	58	213	284	138	33	64	4	0	67	84	60	211	43
15B	70	86	38	124	145	95	43	43	2	0	33	67	37	137	57
16A	45	136	41	177	256	126	4	46	9	2	33	87	44	164	58
16B	55	210	33	243	331	142	6	68	2	3	46	113	91	250	48
17A	17	100	33	133	195	121	11	63	3	0	41	88	19	148	2

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Child Custody and Visitation Mediation, Caseload by District

District	Caseload Information				Sessions			Agreements Drafted			Cases Mediated and Closed				
	Begin Pending (7/1/2015)	Initial Custody Mediation Cases Opened	*Returning Custody Mediation Cases Opened	Total Caseload	Number of People Attended Orientation	Number of First Mediation Sessions	Number of Subsequent Mediation Sessions	Number of Full Parenting Agreements Drafted	Number of Temporary Parenting Agreements Drafted	Number of Partial Parenting Agreements Drafted	Number of Cases Mediated And Closed With Parenting Agreement	Number of Cases Mediated And Closed With No Agreement	**Number of Cases Not Mediated	Total Cases Closed	End Pending (6/30/2016)
17B	31	129	44	173	264	151	7	77	3	0	51	102	26	179	25
18	92	525	249	774	991	680	71	234	144	17	278	412	151	841	25
19A	130	208	65	273	372	222	36	117	5	0	108	117	35	260	143
19B	22	378	172	550	759	369	26	182	31	1	133	233	162	528	44
19C	57	169	61	230	390	217	49	121	17	0	96	124	13	233	54
20A	22	100	46	146	202	110	1	41	17	0	38	70	36	144	24
20B	62	333	117	450	462	197	12	68	5	0	54	142	233	429	83
21	124	352	123	475	649	341	14	185	0	0	98	257	146	501	98
22A	49	155	27	182	240	106	0	46	0	0	17	88	62	167	64
22B	36	159	17	176	276	124	3	66	0	0	32	92	64	188	24
23	23	189	76	265	408	214	33	108	5	1	109	103	50	262	26
24	108	124	26	150	207	111	40	47	6	1	44	71	38	153	105
25	62	430	242	672	947	439	47	212	10	1	168	274	251	693	41
26	502	1,049	336	1,385	1,502	810	21	384	22	38	306	534	902	1,742	145
27A	62	160	36	196	329	170	38	62	9	1	60	119	25	204	54
27B	60	136	34	170	282	141	29	56	5	1	51	97	36	184	46
28	297	375	325	700	779	373	55	183	57	9	181	188	280	649	348
29A	49	186	82	268	347	216	29	78	50	5	92	121	53	266	51
29B	28	154	41	195	255	146	62	41	0	0	14	126	48	188	35
30	27	240	53	293	485	193	8	65	7	12	34	159	90	283	37
Total	3,576	11,627	4,370	15,997	20,318	10,677	1,037	4,903	621	207	3,702	7,283	5,618	16,603	2,970

*Custody / visitation issues that come to the custody mediation office after the initial claim was resolved.

**Cases are not mediated for a variety of reasons: exemption, dismissal, entry of consent order, lack of service, and failure of parties to attend mediation.



DRUG TREATMENT COURT

Drug Treatment Court (DTC) is an intensive, judicially-supervised court sanction that targets addicted, high-risk and high-need adult offenders, juvenile delinquents, and parents involved in the abuse / neglect / dependency cases. DTC comprises of a team of court and community professionals who closely manage cases so that participants can become healthy, law-abiding, and productive family and community members. Adult DTC is an intermediate punishment in the community that targets repeat offenders. Family DTC works with parents and guardians who are in danger of termination of parental rights due to the abuse or neglect of their children. Juvenile DTC works with community-based, high-risk, high-need juvenile offenders whose drug and / or alcohol use is negatively affecting their lives at home, in school, and in their community.

Drug treatment court typically lasts a minimum of one year and includes intensive outpatient treatment, frequent and random drug / alcohol testing, and intensive case management, as well as probation supervision for adult and juvenile offenders. The DTC participant works with the DTC team of community professionals to develop a single, comprehensive treatment case plan addressing the individual's specific needs in regards to substance abuse, mental health, occupational / vocational, educational, housing, parenting, and other areas of concern. Participants appear in court every two weeks before a specially trained judge who monitors the individual's progress on his / her treatment plan and compliance with other court conditions. The judge may order sanctions and / or incentives as appropriate to promote success. During FY 2015 – 16, there were 30 operational adult, family, and youth drug treatment courts in 19 districts.

The North Carolina Drug Treatment Court Act of 1995 (G.S. 7A-790 et seq.) directs the NCAOC director to provide necessary staff for planning, organizing, and administering the Drug Treatment Court Program. A state advisory committee was created to recommend guidelines to the director and monitor local programs. NCAOC, along with the state Drug Treatment Court Advisory Committee, has developed best practices and minimum standards for the operation of North Carolina drug treatment courts. Judicial districts desiring to operate an adult, juvenile, or family drug treatment court program must operate under the North Carolina Drug Treatment Court Act of 1995 and established guidelines.

As of July 1, 2011, the General Assembly eliminated all state funding for drug treatment court coordinators responsible for managing local drug treatment courts. However, the majority of drug treatment courts were able to continue after July 2011. County, municipal, and other government entities recognized the value of these treatment courts to their communities and secured funding to continue the staff management of these courts.

Due to inconsistencies in current data collection practices at the local level, official data will not be published for FY 2015 – 16.

For more information about Drug Treatment Court, including legislative reports, minimum standards, and best practices, visit www.NCcourts.org/Citizens/CPrograms/DTC.



FAMILY COURT

Directed by Session Law 1998-202 §25, the NCAOC established pilot family court programs in 1999 in three judicial districts to bring consistency, efficiency, and fairness to the resolution of family matters and to positively impact caseloads in the district court division.

Family courts are primarily guided by recommendations in the North Carolina Best Practices for Family Courts (October 2006) and national court performance standards promulgated by the National Center for State Courts. At the core of a Unified Family Court Model is the consolidation of a single family's legal issues before their assigned judge or team of judges. In a family court, one judge, or a team of judges, is assigned to one family.

As of June 30, 2016, the General Assembly has funded 14 family court districts that serve 22 counties and 45 percent of North Carolina's population. Family court staff members provide active case management to monitor

and support time standard goals for legal issues or specific hearings / events in the life of domestic cases and juvenile abuse, neglect, and dependency and termination of parental rights.

The median pending age of cases is an indicator of how quickly domestic lawsuits move through the court system from the filing of the initial legal claims to the disposition of these legal claim(s). For FY 2015 – 16, the median age of pending domestic relation cases (excluding IV-D child support) was 106 days in family court districts as compared to 374 days in non-family court districts.

For more information about family court, including annual reports and best practices, visit www.NCcourts.org/Citizens/CPrograms/Family.

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FAMILY FINANCIAL SETTLEMENT CONFERENCES

In 1997, the General Assembly authorized the design and implementation of a pilot program for pretrial mediation of equitable distribution and other family financial cases (G.S. 7A-38.4A). The Supreme Court of North Carolina adopted rules on December 30, 1998, which became effective March 1, 1999, for pilot sites to implement the program. The Supreme Court revised these rules to make the program mandatory statewide by March 1, 2007.

The Family Financial Settlement program creates a settlement opportunity for parties and their attorneys who might otherwise fight a protracted court battle over issues of property division, child support, or alimony. Parties referred to the program will participate in mediation or another dispute resolution alternative such as early neutral evaluation or judicial settlement procedure. Once a settlement procedure is ordered, the parties and their counsel must attend unless excused by the court.

During mediation, the most commonly used procedure, the parties and their attorneys will sit down with a mediator to discuss and attempt to resolve the issues in dispute. If they are successful, the parties will settle their dispute on their own terms. They will also eliminate the need for their pending litigation to linger or to result in a costly and often bitterly fought trial. Parties who have been victims of domestic violence may be excused by the court from physically attending or participating in a mediated settlement conference or other settlement procedure.

For more information about family financial settlement, including program rules, visit www.NCcourts.org/Citizens/CPrograms/FFS.

Family Financial Settlement Conferences, Caseload by District

District	*Begin Pending (7/1/2015)	Cases Ordered to Alternative Dispute Resolution (ADR)				TOTAL CASELOAD	Cases Exiting from ADR Process						Cases Completing Process	End Pending (6/30/2016)
		Ordered To Mediation Settlement Conference	Voluntarily Submitted To Mediation Settlement Conference	Ordered To Judicial Settlement Conference	Submitted To Other Settlement Procedure		Ordered Exempt From ADR	Settled Prior To Or During ADR Recess	All Issues Resolved With ADR	Some Issues Resolved With ADR	No Issues Resolved With ADR	Disposed Without ADR		
2	31	21	0	0	0	52	3	0	6	1	6	5	21	31
3A	18	50	0	0	0	68	0	0	23	1	23	21	68	0
3B	1,717	381	0	0	0	2,098	18	43	30	3	16	484	594	1,504
4	61	1	79	1	0	142	5	1	35	2	6	1	50	92
5	373	262	0	0	0	635	0	0	71	0	15	177	263	372
6A	1	13	0	1	1	16	0	0	7	0	5	0	12	4
7	0	0	9	0	0	9	0	0	5	1	1	1	8	1
8	13	18	0	0	0	31	1	1	10	0	4	3	19	12
9A	4	3	0	0	0	7	0	1	4	0	0	0	5	2
10	189	301	14	13	0	517	5	1	88	7	60	166	327	190
11	176	203	0	0	0	379	2	2	22	4	18	127	175	204
12	263	332	0	1	0	596	41	0	55	13	32	198	339	257
13	1	0	0	0	0	1	0	0	0	0	0	0	0	1
14	95	36	0	0	0	131	0	0	4	9	3	0	16	115
15A	0	0	4	0	0	4	0	0	0	0	0	0	0	4
16A	10	20	0	0	0	30	0	3	4	1	7	1	16	14
16B	91	36	0	0	0	127	0	0	4	7	3	0	14	113
17A	21	34	0	0	0	55	0	0	15	2	4	8	29	26
18	479	241	4	0	0	724	3	7	57	12	11	171	261	463
19A	4	27	30	0	0	61	0	0	21	8	22	8	59	2

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Family Financial Settlement Conferences, Caseload by District

District	*Begin Pending (7/1/2015)	Cases Ordered to Alternative Dispute Resolution (ADR)				TOTAL CASELOAD	Cases Exiting from ADR Process						Cases Completing Process	End Pending (6/30/2016)
		Ordered To Mediation Settlement Conference	Voluntarily Submitted To Mediation Settlement Conference	Ordered To Judicial Settlement Conference	Submitted To Other Settlement Procedure		Ordered Exempt From ADR	Settled Prior To Or During ADR Recess	All Issues Resolved With ADR	Some Issues Resolved With ADR	No Issues Resolved With ADR	Disposed Without ADR		
19B	62	96	5	38	0	201	6	40	49	4	25	4	128	73
19C	4	29	3	0	0	36	0	0	18	0	9	4	31	5
20A	14	29	0	0	0	43	0	0	18	0	6	12	36	7
20B	133	156	0	0	0	289	0	0	131	0	0	65	196	93
21	0	396	25	0	0	421	8	0	24	8	26	147	213	208
22A	0	2	52	0	0	54	0	0	19	5	30	0	54	0
22B	108	1	2	0	0	111	0	0	5	3	1	0	9	102
23	2	40	1	0	0	43	3	4	7	2	12	15	43	0
24	104	39	2	0	0	145	0	1	20	0	12	11	44	101
25	198	127	10	0	0	335	5	2	22	5	31	60	125	210
26	771	42	2	79	0	894	1	0	25	1	27	4	58	836
27A	132	0	10	0	0	142	0	0	3	1	0	21	25	117
27B	23	75	0	3	0	101	0	0	12	0	0	71	83	18
28	31	107	1	0	0	139	0	0	38	1	11	70	120	19
29A	27	43	0	0	0	70	1	0	4	1	10	12	28	42
29B	133	8	7	21	0	169	0	0	11	2	22	33	68	101
30	0	58	2	7	1	68	0	7	35	9	6	6	63	5
Total	5,289	3,227	262	164	2	8,944	102	113	902	113	464	1,906	3,600	5,344

Other districts reported no activity, or did not report status.
 *Some begin pending numbers changed by local audit.



SUPERIOR COURT MEDIATED SETTLEMENT CONFERENCES

A Mediated Settlement Conference (MSC) facilitates pre-trial court ordered mediations for civil cases filed in superior court. Pursuant to G.S. 7A-38.1 and the Supreme Court of North Carolina's Rules Implementing Mediated Settlement Conferences (MSC Rules), referral to mediated settlement is mandatory for civil actions pending in superior court, unless the parties agree to participate in one of the other options available to them through the dispute resolution menu.

The only cases excluded from mandatory referral are actions in which a party is seeking the issuance of an extraordinary writ or is appealing the revocation of a motor vehicle operator's license.

For more information about the Mediated Settlement Conference Program, visit www.NCcourts.org/Citizens/CPrograms/MSC.

Superior Court Mediated Settlement Conferences, Caseload by District

Superior Court District	*Begin Pending (7/1/2015)	Cases Entering Mediated Settlement Conference (MSC)			TOTAL CASELOAD	Cases Exiting from MSC Process					Cases Completing Process	End Pending (6/30/2016)
		Ordered to Mediated Settlement Conference	Voluntarily Submitted to Mediated Settlement Conference	Ordered or Submitted to Other Settlement Procedure		Ordered Exempt From MSC	Settled Prior to or During MSC Recess	All Issues Resolved With MSC	No Issues Resolved With MSC	Disposed Without MSC		
1	110	74	9	0	193	0	0	17	11	0	28	165
2	144	54	0	0	198	0	0	15	16	12	43	155
3A	103	111	8	1	223	3	34	42	40	28	147	76
3B	501	66	0	0	567	0	0	37	27	2	66	501
4A	15	13	6	0	34	0	0	20	11	3	34	0
4B	80	124	5	1	210	0	1	24	10	49	84	126
5	394	0	3	2	399	2	5	69	56	175	307	92
6A	56	43	0	7	106	0	3	4	7	18	32	74
6B	72	19	0	4	95	0	0	7	0	0	7	88
7A	60	42	13	0	115	1	5	7	4	1	18	97
7BC	171	124	0	1	296	6	6	71	24	14	121	175
8A	58	38	0	0	96	1	6	15	8	20	50	46
8B	158	123	0	1	282	6	8	23	20	64	121	161
9	95	88	0	0	183	2	0	42	13	26	83	100
9A	88	31	0	0	119	1	0	7	7	0	15	104
10	404	239	1	0	644	15	71	191	103	17	397	247
11A	312	92	7	1	412	1	4	39	41	28	113	299
11B	680	219	0	0	899	14	0	66	29	7	116	783
12	81	253	0	0	334	25	76	71	43	0	215	119
13A	208	78	0	0	286	0	3	29	12	30	74	212
13B	126	112	0	0	238	0	6	8	11	54	79	159
14	150	248	0	0	398	1	16	84	40	91	232	166
15A	146	97	0	2	245	0	0	26	29	15	70	175
15B	325	127	1	1	454	0	8	34	14	50	106	348
16A	32	61	4	2	99	1	13	25	18	7	64	35
16B	33	14	0	0	47	0	1	27	17	2	47	0

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Superior Court Mediated Settlement Conferences, Caseload by District

Superior Court District	*Begin Pending (7/1/2015)	Cases Entering Mediated Settlement Conference (MSC)			TOTAL CASELOAD	Cases Exiting from MSC Process					Cases Completing Process	End Pending (6/30/2016)
		Ordered to Mediated Settlement Conference	Voluntarily Submitted to Mediated Settlement Conference	Ordered or Submitted to Other Settlement Procedure		Ordered Exempt From MSC	Settled Prior to or During MSC Recess	All Issues Resolved With MSC	No Issues Resolved With MSC	Disposed Without MSC		
17A	76	31	1	0	108	0	2	9	7	0	18	90
17B	349	50	2	0	401	0	3	8	10	8	29	372
18	309	500	0	0	809	0	0	159	102	145	406	403
19A	67	108	1	0	176	2	22	38	39	29	130	46
19B	61	99	1	0	161	2	21	25	14	19	81	80
19C	58	96	0	0	154	0	14	31	23	26	94	60
19D	424	51	0	0	475	0	0	18	10	16	44	431
20A	51	21	3	0	75	0	0	8	4	6	18	57
20B	73	155	8	6	242	2	0	54	45	62	163	79
21	2,227	619	6	13	2,865	0	0	70	65	32	167	2,698
22A	211	143	0	0	354	3	20	45	41	38	147	207
22B	367	84	3	0	454	0	6	43	28	2	79	375
23	96	69	2	0	167	0	8	19	15	12	54	113
24	134	105	21	1	261	4	2	28	17	39	90	171
25A	366	54	0	0	420	0	0	19	13	8	40	380
25B	294	91	6	2	393	6	9	37	22	10	84	309
26	434	1,022	49	21	1,526	8	241	325	324	72	970	556
27A	301	136	0	0	437	1	0	64	46	34	145	292
27B	82	92	6	0	180	1	0	34	23	25	83	97
28	457	157	15	1	630	3	17	57	23	55	155	475
29A	188	33	4	0	225	0	0	6	0	8	14	211
29B	266	76	4	0	346	0	9	21	24	19	73	273
30A	153	83	0	0	236	2	0	20	19	9	50	186
30B	337	83	0	0	420	1	0	24	5	10	40	380
Total	11,983	6,448	189	67	18,687	114	640	2,162	1,530	1,397	5,843	12,844

*Some begin pending numbers changed by local audit.



COURT-ORDERED ARBITRATION

In 1989, following successful experience in a pilot program, the General Assembly authorized court-ordered, non-binding arbitration statewide. The program is currently operating in 71 counties. In these counties, civil cases involving claims for money damages of \$15,000 or less are subject to court-ordered, nonbinding arbitration in accordance with the Supreme Court's Rules for Court-Ordered Arbitration in North Carolina, pursuant to G.S. 7A-37.1. The rules specifically exclude from arbitration certain property disputes, family law matters, estates, special proceedings, collections on an account, and class actions. Parties may, however, voluntarily submit many civil disputes to arbitration, with court approval.

By rule, the arbitration hearing is scheduled to begin within 60 days after (i) the docketing of an appeal from a magistrate's judgment, (ii) the filing of the last responsive pleading, or (iii) the expiration of the time allowed for the filing of such pleading. Parties may stipulate to an arbitrator or, if no agreement is reached, the court will appoint an

arbitrator from its list of trained attorneys who have been approved to serve as arbitrators. Unless determined to be indigent, parties are required to pay a pro rata share of a \$100 arbitration assessment fee for each arbitration hearing. Upon making application for payment to the NCAOC, arbitrators are paid a \$100 fee for each arbitration hearing they conduct.

As a rule, arbitration hearings take place in the courthouse and are limited to one hour. The hearings are conducted in a serious but relaxed atmosphere, with the rules of evidence serving only as a guide. Once the hearing is concluded, the arbitrator renders an award, which is filed with the court. A party dissatisfied with the award may proceed to a trial de novo by filing a written request with the court; otherwise, the court enters judgment on the award.

For more information about Court-Ordered Arbitration, visit www.NCcourts.org/Citizens/CPrograms/Arbitration/Default.asp.

Court-Ordered Arbitration, Caseload by District

District	*Begin Pending (7/1/2015)	Cases Ordered to Court-Ordered Arbitration		Cases Exiting from Arbitration Process						
		District Court Cases Ordered To Arbitration	Total Caseload	Cases Scheduled For Hearing	Cases Exempt From Arbitration	Cases Arbitrated	Cases Dismissed Prior To Hearing	Cases Dismissed Prior To Entry Of Judgment	Cases Completing Process	End Pending (6/30/2016)
1	5	13	18	9	0	9	1	1	10	8
3A	29	47	76	43	3	25	16	1	44	32
3B	16	51	67	45	1	42	8	4	51	16
5	117	228	345	176	0	90	91	2	181	164
6A	3	15	18	11	0	9	3	0	12	6
8	6	56	62	28	3	19	28	0	50	12
10	438	770	1,208	673	3	417	196	111	616	592
12	111	630	741	324	4	128	359	22	491	250
14	28	153	181	147	11	100	39	7	150	31
15A	3	31	34	19	0	18	2	0	20	14
16A	6	29	35	23	0	15	9	1	24	11
18	27	100	127	77	0	76	6	3	82	45
19**	4	14	18	9	2	8	0	7	10	8
19C	14	83	97	71	0	36	43	0	79	18
20A	2	10	12	12	1	10	1	0	12	0
20B	136	265	401	195	0	112	133	3	245	156
21	14	71	85	64	1	64	10	1	75	10
22A	11	57	68	30	2	27	16	6	45	23
22B	13	32	45	23	0	18	9	8	27	18
23	0	12	12	8	0	7	1	0	8	4
24	33	62	95	35	5	12	48	0	65	30
25	61	709	770	347	7	174	525	16	706	64
26	167	443	610	534	0	302	128	73	430	180
27B	36	24	60	17	0	17	24	2	41	19
30	43	34	77	23	0	15	19	0	34	43
Total	1,323	3,939	5,262	2,943	43	1,750	1,715	268	3,508	1,754
Percent resolved					1%	50%	49%			

*Some begin pending numbers changed by local audit.

**Randolph County only

Court-Ordered Arbitration, Caseload by District

District	*Begin Pending (7/1/2015)	Appeals Filed	Trial By Judge	Trial By Jury	Dismissal / Other	End Pending (6/30/2016)
1	1	2	2	0	1	0
3A	8	10	1	0	2	15
3B	3	14	4	4	7	2
5	0	15	8	1	1	5
6A	0	5	1	1	3	0
8	2	5	1	0	4	2
10	0	76	13	2	49	12
12	6	34	15	1	15	9
14	18	39	11	0	26	20
15A	0	1	0	0	0	1
16A	0	6	3	0	1	2
18	0	18	2	0	1	15
19B*	1	1	0	0	0	2
19C	13	17	5	0	14	11
20A	1	2	0	0	1	2
20B	24	20	4	0	15	25
21	11	27	11	1	13	13
22A	0	10	0	0	1	9
22B	0	3	1	0	2	0
23	2	3	3	0	0	2
24	0	2	0	0	1	1
25	12	18	6	0	17	7
26	50	108	24	8	79	47
27B	6	7	2	0	1	10
30	7	7	0	0	5	9
Total	165	450	117	18	259	221

*Some begin pending numbers changed by local audit.

**Randolph County only



CLERK MEDIATION PROGRAM

On May 23, 2005, the General Assembly adopted legislation, G.S. 7A-38.3B, establishing a mediation program for matters referred to mediation by clerks of superior court. Rules implementing the new legislation were adopted by the Supreme Court of North Carolina, effective March 1, 2006, and the program began to operate. A clerk may refer any

eligible matter to mediation, including guardianship, estate, and boundary and partition disputes. Some matters are not eligible for referral, including adoptions and foreclosures. For more information on the Clerk Mediation Program, including program rules, visit www.NCcourts.org/courts/CRS/Councils/DRC/Clerks/Default.asp.

Clerk Mediation Program, Caseload by District

County	Begin Pending (7/1/2015)	Cases Ordered to Clerk Mediation Program (CMP)				Cases Completing CMP																					
		Guardianship	Estate	Boundary	Other	Total # of CMP Cases	G - Complete	G - Partial	G - Impasse	G - Settled Outside Mediation	E - Complete	E - Partial	E - Impasse	E - Settled Outside Mediation	B - Complete	B - Partial	B - Impasse	B - Settled Outside Mediation	O - Complete	O - Partial	O - Impasse	O - Settled Outside Mediation	# of Cases Completing Process During FY 2015-16	End Pending (6/30/2016)	Unsuccessful Mediation; Heard by CSC		
Buncombe				1	1											1							1	0	1		
Jackson	1				1														1				1	0	0		
Mecklenburg			1		1						1												1	0	0		
Montgomery		1			1																	1	1	0	0		
Orange		2			2		2																2	0	0		
Stanly				1	1									1									1	0	0		
Wake				1	1															1			1	0	1		
Watagua		1	1	2	4	1			1					2									4	0	0		
Yadkin				1	1																		0	1	0		
Total	1	4	2	3	3	13	0	1	2	0	1	1	0	0	3	0	1	0	1	0	1	0	1	1	12	1	2

Fifty counties reported no cases mediated: Alexander, Alleghany, Ashe, Avery, Bertie, Bladen, Brunswick, Caldwell, Camden, Catawba, Chatham, Chowan, Clay, Cleveland, Craven, Currituck, Dare, Davidson, Davie, Duplin, Forsyth, Gaston, Gates, Granville, Greene, Halifax, Johnston, Jones, Lee, Lenoir, Macon, Martin, McDowell, Nash, Onslow, Pamlico, Perquimans, Person, Polk, Randolph, Rockingham, Rutherford, Scotland, Tyrrell, Union, Vance, Washington, Wayne, Wilkes, and Wilson.

Forty-one counties did not report status.



OFFICE OF LANGUAGE ACCESS SERVICES (OLAS)

The purpose of the Office of Language Access Services (OLAS) is to facilitate access to justice in North Carolina courts for limited-English proficient (LEP) speaking persons, with a particular emphasis on the state’s sizeable Hispanic / Latino population. The program strives to meet the needs of the court and LEP speakers statewide by providing 10 staff court interpreters (for the Spanish language) in eight districts and an accessible online Registry of Spoken Foreign Language Court Interpreters, coordinating the assignment of foreign language interpreters for languages other than Spanish (LOTS), and providing a link to the regional lists of licensed interpreters maintained by the Division of Services for the Deaf and the Hard of Hearing in the North Carolina Department of Health and Human Services.

The program is involved in the development of policy and standards for judicial officials, court personnel, and interpreters, advising the courts on the proper use of interpreters, training judicial officials, and court personnel on cultural and interpreting issues, and translating court forms and vital documents.

During FY 2015 – 16, the program trained 71 prospective court interpreters on the code of ethics and professionalism required of the court interpreter and facilitated access to both live and online approved skills building workshops to those who qualified to sit for the North Carolina Court Interpreter Certification Examination (NCCICE). Eighty-five state and / or federally certified Spanish court interpreters, one state certified French interpreter, two state certified Mandarin, one state certified Vietnamese interpreter, two conditionally qualified Spanish, three conditionally qualified Mandarin, and three conditionally qualified Russian language court interpreters work throughout the state.

North Carolina is one of 47 member states of the National Center for State Courts’ Council of Language Access Coordinators (CLAC). OLAS administers the CLAC’s oral proficiency examination for court interpreters as the NCCICE in all languages for which CLAC offers an examination.

For more information on OLAS, including policies and training information, visit www.NCcourts.org/LanguageAccess.

Foreign Language Court Interpreters, Spanish

Classification Levels	Number of Interpreters
A1 – Master Certified	23
A2 – Certified	62
B – Conditionally Qualified	2
Total	87

Languages Other Than Spanish

Certified Court Interpreters	Number of Interpreters	Conditionally Qualified Court Interpreters	Number of Interpreters
French	1	Mandarin	3
Mandarin	2	Portuguese	1
Vietnamese	1	Russian	3
Total	4	Total	7

Events Covered for Languages Other Than Spanish

FY 2015-16

Language	Number of Events	Language	Number of Events	Language	Number of Events
Amharic	5	Igbo	1	Portuguese	28
Arabic	89	Italian	5	Romanian	5
Balinese	1	Japanese	6	Russian	51
Bengali	1	Karen	21	Serbian	1
Bosnian	2	Khmer / Cambodian	7	Sinhala	1
Bulgarian	1	Kinyarwanda	1	Somali	2
Burmese	66	Korean	55	Swahili	5
Chinese (Cantonese)	5	Krio	2	Tagalog	7
Chinese (Mandarin)	114	Lao	15	Tamil	6
Chinese (Taishanese)	1	Lingala	6	Tarasca	2
Chuukese	3	Lu Mien	1	Telugu	1
Farsi	6	Mara Chin	2	Thai	20
French	60	Marshallese	4	Tigrinya	13
French Creole	10	Moldovan	1	Ukrainian	13
Greek	1	Mongolian	2	Urdu	26
Gujarati	14	Montagnard (Bunong / Mnong)	7	Vietnamese	160
Haitian Creole	43	Montagnard (Jarai)	41	Yoruba	1
Hakha Chin	1	Montagnard (Rhade)	4	Total	1,032
Hausa	4	Nepali	40		
Hebrew	2	Pohnpeian	1		
Hindi	12	Polish	1		
Hmong	26				

Forms Translations

Total Spanish Forms Available	179
Total Vietnamese Forms Available	150

PREPARED BY



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