



STATISTICAL
AND
OPERATIONAL
REPORT

of
COURT PROGRAMS
& SERVICES

2017-18

JULY 1, 2017 - JUNE 30, 2018

NCCOURTS.GOV

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More information about the Judicial Branch is available at www.NCcourts.gov.

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CHILD CUSTODY AND VISITATION MEDIATION AND PERMANENCY MEDIATION



In 1989, the General Assembly enacted G.S. 7A-494 requiring the North Carolina Administrative Office of the Courts (NCAOC) to provide statewide, uniform child custody mediation services to assist parents in the resolution of custody and / or visitation lawsuits. The Custody Mediation Program provides a confidential and non-adversarial setting where parents meet with a professional staff mediator who is neutral to the outcome of their dispute. The mediator structures and facilitates a collaborative process that fosters a productive exchange of information. As a result, parents are afforded the opportunity to design a Parenting Agreement, which is incorporated into a court order, sparing the family from the stress and anxiety of extended litigation.

As of 2014, the Custody Mediation Program is available statewide. In fiscal year (FY) 2017 – 18, 10,386 custody cases were mediated statewide and 19,463 people attended custody mediation orientation. Mediators conducted 11,239 mediation sessions and drafted 5,283 parenting agreements.

In 2006, the General Assembly enacted G.S. 7B-202, authorizing the NCAOC to establish in phases a statewide permanency mediation program for cases in which a juvenile is alleged or has been adjudicated to be abused, neglected, or dependent, or in which a petition or motion to terminate a parent's rights has been filed. Goals for the program include the permanent placement of children in a timely manner within the Adoption and Safe Families Act (ASFA) guidelines, improving the participants understanding of the nature and purpose of the proceeding, as well as a reduction in the number and length of court hearings and a decline in re-litigation. Mediators are contract employees and utilize a co-mediation model.

For more information on Child Custody Mediation and Permanency Mediation Programs, visit www.NCcourts.gov/programs/child-custody-and-visitation-mediation-program.

Child Custody and Visitation Mediation, Caseload by District

District	Caseload Information				Sessions			Agreements Drafted			Cases Mediated and Closed				
	Begin Pending (7/1/17)	Initial Custody Mediation Cases Opened	*Returning Custody Mediation Cases Opened	Total Caseload	Number of People Attended Orientation	Number of First Mediation Sessions	Number of Subsequent Mediation Sessions	Number of Full Parenting Agreements Drafted	Number of Temporary Parenting Agreements Drafted	Number of Partial Parenting Agreements Drafted	Number of Cases Mediated and Closed With Parenting Agreement	Number of Cases Mediated and Closed With No Parenting Agreement	**Number of Cases Not Mediated	Total Cases Closed	End Pending (6/30/18)
1	68	256	77	401	411	222	23	98	0	0	93	137	108	338	63
2	5	88	21	114	160	50	1	25	1	0	13	36	37	86	28
3A	14	185	84	283	381	181	6	59	0	1	38	141	87	266	17
3B	11	40	3	54	86	43	0	7	1	0	2	42	0	44	10
4	183	313	60	556	422	293	15	101	13	10	36	271	53	360	196
5	109	536	212	857	861	444	62	235	25	12	125	342	281	748	109
6	64	118	35	217	208	91	6	50	1	1	43	59	77	179	38
7	190	239	48	477	483	216	4	177	0	0	120	125	80	325	152
8	99	151	40	290	300	171	2	93	1	0	72	105	39	216	74
9	152	148	28	328	292	130	8	45	10	0	37	95	38	170	158
9A	42	54	10	106	88	40	3	15	4	0	12	28	10	50	56
10	114	1,178	612	1,904	1,815	1,039	98	418	53	0	313	701	759	1,773	131
11	76	384	86	546	654	312	14	99	32	9	0	314	136	450	96
12	175	824	380	1,379	1,395	709	81	379	0	38	307	428	590	1,325	54
13	57	197	131	385	417	252	13	129	5	0	104	156	69	329	56
14	151	324	219	694	574	356	22	135	38	3	122	228	194	544	150
15A	47	148	66	261	268	147	32	60	4	3	52	96	40	188	73
15B	64	100	30	194	144	83	37	35	3	0	29	64	20	113	81
16A	44	157	53	254	318	148	8	60	6	2	49	98	62	209	45
16B	48	183	35	266	305	144	5	55	3	3	27	121	86	234	32
17A	3	69	29	101	129	93	4	45	2	0	30	60	8	98	3

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Child Custody and Visitation Mediation, Caseload by District

District	Caseload Information				Sessions			Agreements Drafted			Cases Mediated and Closed				
	Begin Pending (7/1/17)	Initial Custody Mediation Cases Opened	*Returning Custody Mediation Cases Opened	Total Caseload	Number of People Attended Orientation	Number of First Mediation Sessions	Number of Subsequent Mediation Sessions	Number of Full Parenting Agreements Drafted	Number of Temporary Parenting Agreements Drafted	Number of Partial Parenting Agreements Drafted	Number of Cases Mediated and Closed With Parenting Agreement	Number of Cases Mediated and Closed With No Parenting Agreement	**Number of Cases Not Mediated	Total Cases Closed	End Pending (6/30/18)
17B	22	123	49	194	230	151	4	90	4	0	49	100	26	175	19
18	91	443	233	767	811	568	56	240	87	9	241	323	171	735	32
19A	135	174	82	391	336	215	36	88	9	0	73	139	39	251	140
19B	55	344	173	572	690	340	11	173	9	0	126	225	202	553	19
19C	71	180	59	310	420	218	40	111	12	0	93	131	25	249	61
20A	18	101	37	156	207	103	4	36	8	0	32	71	37	140	16
20B	49	255	110	414	352	189	19	72	5	2	55	139	171	365	49
21	108	368	126	602	676	361	19	193	0	0	103	265	136	504	98
22A	60	176	28	264	268	118	0	56	0	0	31	84	90	205	59
22B	26	188	32	246	297	133	0	64	0	0	33	100	85	218	28
23	18	192	79	289	385	203	35	119	8	0	95	95	61	251	38
24	113	102	21	236	170	79	40	29	2	1	26	53	44	123	113
25	49	429	261	739	941	405	9	186	7	1	116	290	282	688	51
26	150	1,180	712	2,042	1,676	899	25	393	33	34	277	631	995	1,903	139
27A	27	144	33	204	309	137	35	56	11	0	45	86	19	150	54
27B	52	140	62	254	329	167	34	59	8	0	57	114	37	208	46
28	311	376	303	990	693	347	54	148	59	6	150	204	321	675	315
29A	40	193	75	308	317	178	24	80	34	1	79	90	76	245	63
29B	30	244	55	329	311	148	67	65	0	0	25	125	106	256	73
30	27	167	50	244	334	148	12	60	8	3	36	108	80	224	20
Total	3,168	11,211	4,839	19,218	19,463	10,271	968	4,638	506	139	3,366	7,020	5,777	16,163	3,055

*Custody / visitation issues that come to the custody mediation office after the initial claim was resolved.

**Cases are not mediated for a variety of reasons: exemption, dismissal, entry of consent order, lack of service, and failure of parties to attend mediation.

DRUG TREATMENT COURT



Drug Treatment Court (DTC) is an intensive, judicially supervised court sanction that targets addicted, high-risk and high-need adult offenders, juvenile delinquents, and parents involved in abuse / neglect / dependency cases. DTC comprises of a team of court and community professionals who closely manage cases so that participants can become healthy, law-abiding, and productive family and community members. Adult DTC is an intermediate punishment in the community that targets repeat offenders. Family DTC works with parents and guardians who are in danger of termination of parental rights due to the abuse or neglect of their children. Juvenile DTC works with community-based, high-risk, high-need juvenile offenders whose drug and / or alcohol use is negatively affecting their lives at home, in school, and in their community.

Drug treatment court typically lasts a minimum of one year and includes intensive outpatient treatment, frequent and random drug / alcohol testing, and intensive case management, as well as probation supervision for adult and juvenile offenders. The DTC participant works with the DTC team of community professionals to develop a single, comprehensive treatment case plan addressing the individual's specific needs in regard to substance abuse, mental health, occupational / vocational, educational, housing, parenting, and other areas of concern. Participants appear in court every two weeks before a specially trained judge who monitors the individual's progress on his / her treatment plan and compliance with other court conditions. The judge may order sanctions and / or incentives as appropriate to promote success. During FY 2017 – 18, there were 30 operational adult, family, and youth drug treatment courts in 19 districts.

The North Carolina Drug Treatment Court Act of 1995 (G.S. 7A-790 et seq.) directs the NCAOC director to provide necessary staff for planning, organizing, and administering the Drug Treatment Court Program. A state advisory committee was created to recommend guidelines to the director and monitor local programs. NCAOC, along with the state Drug Treatment Court Advisory Committee, has developed best practices and minimum standards for the operation of North Carolina drug treatment courts. Judicial districts desiring to operate an adult, juvenile, or family drug treatment court program must operate under the North Carolina Drug Treatment Court Act of 1995 and established guidelines.

As of July 1, 2011, the General Assembly eliminated all state funding for drug treatment court coordinators responsible for managing local drug treatment courts. However, the majority of drug treatment courts were able to continue after July 2011. County, municipal, and other government entities recognized the value of these treatment courts to their communities and secured funding to continue the staff management of these courts.

Due to inconsistencies in current data collection practices at the local level, official data will not be published for FY 2017 – 18.

For more information about Drug Treatment Court, including legislative reports, minimum standards, and best practices, visit www.NCcourts.gov/courts/recovery-courts.

FAMILY COURT



Directed by Session Law 1998-202 §25, the NCAOC established pilot family court programs in 1999 in three judicial districts to bring consistency, efficiency, and fairness to the resolution of family matters and to positively impact caseloads in the district court division.

Family courts are primarily guided by recommendations in the North Carolina Best Practices for Family Courts (October 2006) and national court performance standards promulgated by the National Center for State Courts. At the core of a Unified Family Court Model is the consolidation of a single family's legal issues before their assigned judge or team of judges. In family court, one judge, or a team of judges, is assigned to one family.

As of June 30, 2018, the General Assembly has funded 14 family court districts that serve 22 counties and 46.2 percent of North Carolina's population. Family court staff members

provide active case management to monitor and support time standard goals for legal issues or specific hearings / events in the life of domestic cases and juvenile abuse, neglect, and dependency and termination of parental rights.

The median pending age of cases is an indicator of how quickly domestic lawsuits move through the court system from the filing of the initial legal claims to the disposition of these legal claims. For FY 2017 – 18, the median age of pending domestic relation cases (excluding IV-D child support) was 128 days in family court districts as compared to 466 days in non-family court districts.

For more information about family court, including annual reports and best practices, visit www.NCcourts.gov/courts/family-court.

FAMILY FINANCIAL SETTLEMENT CONFERENCES



In 1997, the General Assembly authorized the design and implementation of a pilot program for pretrial mediation of equitable distribution and other family financial cases (G.S. 7A-38.4A). The Supreme Court of North Carolina adopted rules on December 30, 1998, which became effective March 1, 1999, for pilot sites to implement the program. The Supreme Court revised these rules to make the program mandatory statewide by March 1, 2007.

The Family Financial Settlement program creates a settlement opportunity for parties and their attorneys who might otherwise fight a protracted court battle over issues of property division, child support, or alimony. Parties referred to the program will participate in mediation or another dispute resolution alternative such as early neutral evaluation or judicial settlement procedure. Once a settlement procedure is ordered, the parties and their counsel must attend unless excused by the court.

During mediation, the most commonly used procedure, the parties and their attorneys will sit down with a mediator to discuss and attempt to resolve the issues in dispute. If they are successful, the parties will settle their dispute on their own terms. They will also eliminate the need for their pending litigation to linger or to result in a costly and often bitterly fought trial. Parties who have been victims of domestic violence may be excused by the court from physically attending or participating in a mediated settlement conference or other settlement procedure.

For more information about family financial settlement, including program rules, visit www.NCcourts.gov/programs/family-financial-settlement-program.

Family Financial Settlement Conferences, Caseload by District

District	Cases Ordered to Alternative Dispute Resolution (ADR)					Total Caseload	Cases Exiting from ADR Process						Cases Completing Process	End Pending (6/30/18)	
	*Begin Pending (7/1/17)	Ordered to Mediation Settlement Conference	Voluntarily Submitted to Mediation Settlement Conference	Ordered to Judicial Settlement Conference	Submitted to Other Settlement Procedure		Ordered Exempt From ADR	Settled Prior to or During ADR Recess	All Issues Resolved With ADR	Some Issues Resolved With ADR	No Issues Resolved With ADR	Disposed Without ADR			
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2	14	11	0	3	0	28	0	0	4	0	6	2	12	16	
3A	34	23	0	0	0	57	0	0	13	0	14	16	43	14	
3B	230	164	0	0	0	394	1	100	29	6	7	56	199	195	
4	40	0	74	0	7	121	8	4	31	0	5	11	59	62	
5	228	281	0	0	0	509	0	0	76	0	16	166	258	251	
6	10	10	2	0	0	22	0	1	6	1	1	6	15	7	
7	7	0	0	0	0	7	0	0	0	0	0	0	0	7	
8	21	16	0	0	0	37	3	1	12	0	6	3	25	12	
9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
9A	0	0	2	0	0	2	0	0	1	0	0	0	1	1	
10	214	255	7	5	0	481	1	0	129	12	43	44	229	252	
11	94	93	0	0	0	187	6	1	25	4	15	57	108	79	
12	223	293	0	0	0	516	32	0	64	9	20	173	298	218	
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
14	20	27	0	16	0	63	0	1	4	5	9	16	35	28	
15A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
15B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
16A	6	17	0	0	0	23	1	0	6	1	6	0	14	9	
16B	46	42	0	0	0	88	0	0	2	2	0	0	4	84	
17A	24	17	2	0	0	43	0	0	8	2	9	5	24	19	

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Family Financial Settlement Conferences, Caseload by District

District	Cases Ordered to Alternative Dispute Resolution (ADR)					Total Caseload	Cases Exiting from ADR Process					Cases Completing Process	End Pending (6/30/18)	
	*Begin Pending (7/1/17)	Ordered to Mediation Settlement Conference	Voluntarily Submitted to Mediation Settlement Conference	Ordered to Judicial Settlement Conference	Submitted to Other Settlement Procedure		Ordered Exempt From ADR	Settled Prior to or During ADR Recess	All Issues Resolved With ADR	Some Issues Resolved With ADR	No Issues Resolved With ADR			Disposed Without ADR
17B	2	40	0	0	1	43	1	0	1	0	0	10	12	31
18	173	250	3	0	0	426	2	6	63	10	11	128	220	206
19A	35	49	2	0	0	86	0	0	13	2	22	2	39	47
19B	92	89	2	15	0	198	6	55	44	4	26	5	140	58
19C	13	31	2	0	0	46	0	3	18	1	10	0	32	14
20A	2	17	0	0	0	19	0	0	6	1	2	6	15	4
20B	114	140	0	0	0	254	0	0	73	0	0	44	117	137
21	162	185	10	0	0	357	5	0	31	7	17	104	164	193
22A	10	3	42	0	0	55	0	1	25	7	21	0	54	1
22B	5	0	0	0	0	5	0	0	2	2	1	0	5	0
23	27	38	0	0	0	65	7	0	14	2	8	4	35	30
24	25	42	0	0	0	67	0	1	11	0	6	23	41	26
25	112	156	2	0	0	270	44	0	27	2	30	74	177	93
26	41	0	0	0	0	41	1	0	0	0	0	0	1	40
27A	13	0	7	0	0	20	0	0	5	1	1	6	13	7
27B	63	71	0	0	0	134	0	0	4	0	0	61	65	69
28	59	97	0	0	0	156	0	0	47	0	13	35	95	61
29A	36	0	0	0	0	36	0	0	0	0	0	1	1	35
29B	37	12	4	30	1	84	0	0	9	3	13	26	51	33
30	38	43	2	1	0	84	0	6	20	9	8	3	46	38
Total	2,270	2,512	163	70	9	5,024	118	180	823	93	346	1,087	2,647	2,377

Other districts reported no activity, or did not report status.
 *Some begin pending numbers changed by local audit.

SUPERIOR COURT MEDIATED SETTLEMENT CONFERENCES



A Mediated Settlement Conference (MSC) facilitates pre-trial court ordered mediations for civil cases filed in superior court. Pursuant to G.S. 7A-38.1 and the Supreme Court of North Carolina's Rules Implementing Mediated Settlement Conferences (MSC Rules), referral to mediated settlement is mandatory for civil actions pending in superior court, unless the parties agree to participate in one of the other options available to them through the dispute resolution menu. The only cases excluded from mandatory referral are actions in which a party is seeking the issuance of an extraordinary writ or is appealing the revocation of a motor vehicle operator's license.

For more information about the Mediated Settlement Conference Program, visit www.nccourts.gov/programs/mediated-settlement-conference-program.

Superior Court Mediated Settlement Conferences, Caseload by District

Superior Court District	*Begin Pending (7/1/17)	Cases Entering Mediated Settlement Conference (MSC)			Total Caseload	Cases Exiting from MSC Process					Cases Completing Process	End Pending (6/30/18)
		Ordered to Mediated Settlement Conference	Voluntarily Submitted to Mediated Settlement Conference	Ordered or Submitted to Other Settlement Procedure		Ordered Exempt From MSC	Settled Prior to or During MSC Recess	All Issues Resolved With MSC	No Issues Resolved With MSC	Disposed Without MSC		
1	61	24	0	0	85	0	0	23	15	0	38	47
2	35	45	4	0	84	0	0	11	6	4	21	63
3A	73	132	4	0	209	1	42	35	28	13	119	90
3B	74	82	0	0	156	0	0	43	14	2	59	97
4A	9	17	2	0	28	0	0	9	2	2	13	15
4B	77	85	1	0	163	0	0	12	2	22	36	127
5	168	321	4	0	493	0	11	53	30	146	240	253
6A	19	19	0	0	38	0	0	1	2	2	5	33
6B	15	12	0	0	27	0	0	7	5	0	12	15
7A	41	50	8	0	99	1	10	11	11	5	38	61
7BC	117	202	0	0	319	6	14	57	42	42	161	158
8A	20	50	0	0	70	0	5	11	6	13	35	35
8B	85	123	0	0	208	1	19	12	11	80	123	85
9	69	81	2	0	152	0	0	38	17	51	106	46
9A	15	23	0	0	38	0	0	4	3	1	8	30
10	374	0	0	1	375	10	30	158	114	51	363	12
11A	52	101	4	0	157	1	9	26	23	21	80	77
11B	199	252	0	1	452	41	0	33	26	104	204	248
12	194	262	0	0	456	31	94	72	38	0	235	221
13A	47	65	0	0	112	0	4	23	13	26	66	46
13B	164	178	1	0	343	0	6	21	15	91	133	210
14	142	283	1	0	426	0	20	89	54	92	255	171
15A	110	94	2	2	208	3	2	32	20	2	59	149
15B	59	105	0	0	164	2	5	26	24	51	108	56
16A	43	52	2	0	97	1	7	27	24	10	69	28
16B	31	10	0	0	41	0	5	20	7	0	32	9

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Superior Court Mediated Settlement Conferences, Caseload by District

Superior Court District	*Begin Pending (7/1/17)	Cases Entering Mediated Settlement Conference (MSC)			Total Caseload	Cases Exiting from MSC Process					Cases Completing Process	End Pending (6/30/18)
		Ordered to Mediated Settlement Conference	Voluntarily Submitted to Mediated Settlement Conference	Ordered or Submitted to Other Settlement Procedure		Ordered Exempt From MSC	Settled Prior to or During MSC Recess	All Issues Resolved With MSC	No Issues Resolved With MSC	Disposed Without MSC		
17A	24	34	1	0	59	0	2	11	8	0	21	38
17B	5	60	2	0	67	0	2	12	5	11	30	37
18	260	369	0	0	629	0	0	136	93	76	305	324
19A	82	98	3	0	183	0	8	32	32	7	79	104
19B	49	104	4	0	157	0	15	41	28	27	111	46
19C	46	106	0	0	152	0	13	30	21	18	82	70
19D	45	50	0	0	95	0	0	14	8	11	33	62
20A	8	12	1	0	21	0	0	4	7	2	13	8
20B	98	137	10	0	245	1	0	60	36	55	152	93
21	453	365	0	0	818	0	0	74	42	36	152	666
22A	57	179	1	0	237	2	13	58	34	48	155	82
22B	45	64	2	0	111	1	2	32	14	2	51	60
23	44	62	7	0	113	2	4	23	16	11	56	57
24	80	61	20	0	161	0	0	21	22	31	74	87
25A	46	69	0	0	115	0	0	24	14	1	39	76
25B	93	100	0	0	193	2	29	26	22	5	84	109
26	478	841	63	0	1,382	3	208	291	273	53	828	554
27A	61	131	2	0	194	1	1	40	39	43	124	70
27B	104	69	6	1	180	0	0	23	17	10	50	130
28	135	168	5	3	311	0	1	53	48	31	133	178
29A	41	38	1	0	80	0	0	3	0	0	3	77
29B	70	95	4	2	171	6	3	40	14	26	89	82
30A	56	53	1	1	111	1	0	19	13	21	54	57
30B	40	82	0	0	122	0	0	22	11	7	40	82
Total	4,713	6,015	168	11	10,907	117	584	1,943	1,369	1,363	5,376	5,531

*Some begin pending numbers changed by local audit.

COURT-ORDERED ARBITRATION



In 1989, following successful experience in a pilot program, the General Assembly authorized court-ordered, non-binding arbitration statewide. The program is currently operating in 71 counties. In these counties, civil cases involving claims for money damages of \$15,000 or less are subject to court-ordered, nonbinding arbitration in accordance with the Supreme Court's Rules for Court-Ordered Arbitration in North Carolina, pursuant to G.S. 7A-37.1. The rules specifically exclude from arbitration certain property disputes, family law matters, estates, special proceedings, collections on an account, and class actions. Parties may, however, voluntarily submit many civil disputes to arbitration, with court approval.

By rule, the arbitration hearing is scheduled to begin within 60 days after (i) the docketing of an appeal from a magistrate's judgment, (ii) the filing of the last responsive pleading, or (iii) the expiration of the time allowed for the filing of such pleading. Parties may stipulate to an arbitrator or, if no agreement is reached, the court will appoint an

arbitrator from its list of trained attorneys who have been approved to serve as arbitrators. Unless determined to be indigent, parties are required to pay a pro rata share of a \$100 arbitration assessment fee for each arbitration hearing. Upon making application for payment to the NCAOC, arbitrators are paid a \$100 fee for each arbitration hearing they conduct.

As a rule, arbitration hearings take place in the courthouse and are limited to one hour. The hearings are conducted in a serious but relaxed atmosphere, with the rules of evidence serving only as a guide. Once the hearing is concluded, the arbitrator renders an award, which is filed with the court. A party dissatisfied with the award may proceed to a trial de novo by filing a written request with the court; otherwise, the court enters judgment on the award.

For more information about Court-Ordered Arbitration, visit www.NCcourts.gov/programs/court-ordered-arbitration.

Court-Ordered Arbitration, Caseload by District

District	Cases Ordered to Court-Ordered Arbitration			Cases Exiting from Arbitration Process					
	*Begin Pending (7/1/17)	District Court Cases Ordered to Arbitration	Total Caseload	Cases Scheduled for Hearing	Cases Exempt From Arbitration	Cases Arbitrated	Cases Dismissed Prior to Hearing	Cases Dismissed Prior to Entry of Judgment	End Pending (6/30/18)
1	2	16	18	13	0	14	1	0	3
3A	18	37	55	41	1	31	9	2	12
3B	6	43	49	29	0	23	9	2	11
5	90	347	437	221	0	101	117	8	219
6	3	15	18	11	1	6	3	1	4
8	7	78	85	42	1	29	8	2	19
10	154	621	775	505	2	343	163	43	159
12	66	662	728	291	2	172	135	14	111
13	67	424	491	288	2	114	105	12	152
14	15	152	167	160	6	105	32	8	20
15A	0	31	31	27	0	0	0	0	31
16A	7	25	32	25	0	22	1	2	8
18	13	112	125	87	2	72	12	6	39
19B**	2	55	57	43	0	4	14	3	39
19C	18	342	360	82	0	55	73	3	47
20A	3	12	15	10	1	5	7	0	2
20B	35	300	335	216	3	120	90	12	44
21	6	80	86	55	0	54	5	0	22
22A	18	61	79	52	0	41	12	6	19
22B	8	19	27	22	0	13	4	0	6
23	0	18	18	16	2	8	3	1	5
24	7	72	79	47	4	21	15	1	10
25	92	788	880	315	3	161	143	25	73
26	72	522	594	627	2	364	119	54	109
27B	15	32	47	28	4	14	20	0	9
29A	0	1	1	1	0	0	0	0	1
29B	9	47	56	64	0	5	4	0	30
30	10	55	65	28	4	17	10	0	19
Total	743	4,967	5,710	3,346	40	1,914	1,114	205	1,223

*Some begin pending numbers changed by local audit.

**Randolph County only

Court-Ordered Arbitration, Caseload by District

District	*Begin Pending (7/1/17)	Appeals Filed	Trial by Judge	Trial by Jury	Dismissal / Other	End Pending (6/30/18)
1	1	2	2	0	0	1
3A	6	4	2	1	5	2
3B	5	9	2	0	8	4
5	3	16	2	0	1	16
6	0	3	0	0	2	1
8	1	11	3	1	1	7
10	0	87	16	1	38	32
12	9	42	17	2	24	8
13	0	0	0	0	0	0
14	16	34	6	1	21	22
15A	0	5	0	0	0	5
16A	0	4	1	1	1	1
18	3	25	6	0	7	15
19B**	1	3	2	0	0	2
19C	4	11	1	0	4	10
20A	0	1	0	0	0	1
20B	11	25	10	2	13	11
21	7	19	5	4	7	10
22A	0	14	0	0	0	14
22B	0	4	0	0	1	3
23	2	6	3	0	2	3
24	0	10	3	0	5	2
25	15	19	3	0	21	10
26	108	0	38	12	56	2
27B	3	8	2	0	2	7
29A	0	0	0	0	0	0
29B	4	10	2	0	3	9
30	0	2	0	0	0	2
Total	199	374	126	25	222	200

*Some begin pending numbers changed by local audit.

**Randolph County only

CLERK MEDIATION PROGRAM



On May 23, 2005, the General Assembly adopted legislation, G.S. 7A-38.3B, establishing a mediation program for matters referred to mediation by clerks of superior court. Rules implementing the new legislation were adopted by the Supreme Court of North Carolina, effective March 1, 2006, and the program began to operate. A clerk may refer any eligible matter to mediation, including guardianship, estate, and boundary and partition disputes. In March 2018, a pilot program of four counties (Ashe, Buncombe, Mecklenburg,

and Wake) agreed to expand the use of mediation in clerks' cases, to explore the efficacy of its expanded use statewide. Some matters are not eligible for referral, including adoptions and foreclosures.

For more information on the Clerk Mediation Program, including program rules, visit www.NCcourts.gov/programs/clerk-mediation-program.

Clerk Mediation Program, Caseload by District

County	Cases Ordered to Clerk Mediation Program (CMP)				Cases Completing CMP															Cases Completing Process During FY 2017 – 18	End Pending (6/30/18)	Unsuccessful Mediation; Heard by CSC													
	Begin Pending (7/1/17)	Guardianship	Estate	Boundary	Other	Total CMP Cases	G – Complete	G – Partial	G – Impasse	G – Settled Outside Mediation	E – Complete	E – Partial	E – Impasse	E – Settled Outside Mediation	B – Complete	B – Partial	B – Impasse	B – Settled Outside Mediation	O – Complete				O – Partial	O – Impasse	O – Settled Outside Mediation										
Ashe					1	1																											0	1	0
Buncombe	0	4	0	2		6	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	4	0	
Caswell			1			1					1																					1	0	0	
Forsyth				4		4													1	2	1										4	0	2		
Mecklenburg		1	1			2					1																					1	1		
Wake	*	1	0	0	3	4	1	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	4	0	0	0	
Watauga		1			2	3			1																	2					3		1		
Wilkes				3		3									1	2														3	0	2			
Yadkin					1	1																				1				1	0	0			
Total	0	6	2	4	13	25	2	1	1	0	2	0	0	0	1	0	2	0	5	0	2	3	19	6	5										

Fifty-eight (58) counties reported no cases mediated: Alexander, Alleghany, Anson, Ashe, Avery, Brunswick, Camden, Carteret, Chatham, Chowan, Clay, Cleveland, Currituck, Davidson, Davie, Durham, Duplin, Gaston, Gates, Graham, Greene, Halifax, Harnett, Haywood, Hoke, Jackson, Johnston, Jones, Lee, Macon, Martin, McDowell, Mitchell, Montgomery, Moore, Nash, Onslow, Orange, Pamlico, Pasquotank, Perquimans, Person, Pitt, Polk, Randolph, Rockingham, Rutherford, Scotland, Stanly, Stokes, Surry, Swain, Transylvania, Tyrrell, Union, Vance, Warren, and Washington.

Thirty-three (33) counties did not report status.

**Regarding last year's 2 end pending cases, both were resolved in FY 2016-17.*

OFFICE OF LANGUAGE ACCESS SERVICES (OLAS)



The Office of Language Access Services (OLAS) facilitates access to justice in North Carolina courts for limited-English proficient (LEP) speaking persons, with a particular emphasis on the state’s sizeable Hispanic / Latino population. The program strives to meet the needs of the court and LEP speakers statewide by providing 9 staff court interpreters (for the Spanish language) in eight districts and an accessible online Registry of Spoken Foreign Language Court Interpreters, coordinating the assignment of foreign language interpreters for languages other than Spanish (LOTS), and providing a link to the regional lists of licensed interpreters maintained by the Division of Services for the Deaf and the Hard of Hearing in the North Carolina Department of Health and Human Services.

The program is involved in the development of policy and standards for judicial officials, court personnel, and interpreters, advising the courts on the proper use of interpreters, training judicial officials and court personnel on cultural and interpreting issues, and translating court forms and vital documents.

During FY 2017 – 18, the program trained 99 prospective court interpreters on the code of ethics and professionalism required of the court interpreter and facilitated access to both live and online approved skills building workshops to those who qualified to sit for the North Carolina Court Interpreter Certification Examination (NCCICE). Eighty-nine state and / or federally certified Spanish court interpreters, one state certified French interpreter, two state certified Mandarin interpreters, one state certified Vietnamese interpreter, six conditionally qualified Spanish interpreters, four conditionally qualified Mandarin interpreters, and three conditionally qualified Russian interpreters work throughout the state.

North Carolina is one of 47 member states of the National Center for State Courts’ Council of Language Access Coordinators (CLAC). OLAS administers the CLAC’s oral proficiency examination for court interpreters as the NCCICE in all languages for which CLAC offers an examination.

For more information on OLAS, including policies and training information, visit www.NCcourts.gov/LanguageAccess.

Foreign Language Court Interpreters, Spanish

Classification Levels	Number of Interpreters
A1 – Master Certified	25
A2 – Certified	64
B – Conditionally Qualified	6
Total	95

Languages Other Than Spanish

Certified Court Interpreters	Number of Interpreters
French	1
Mandarin	2
Vietnamese	1
Total	4

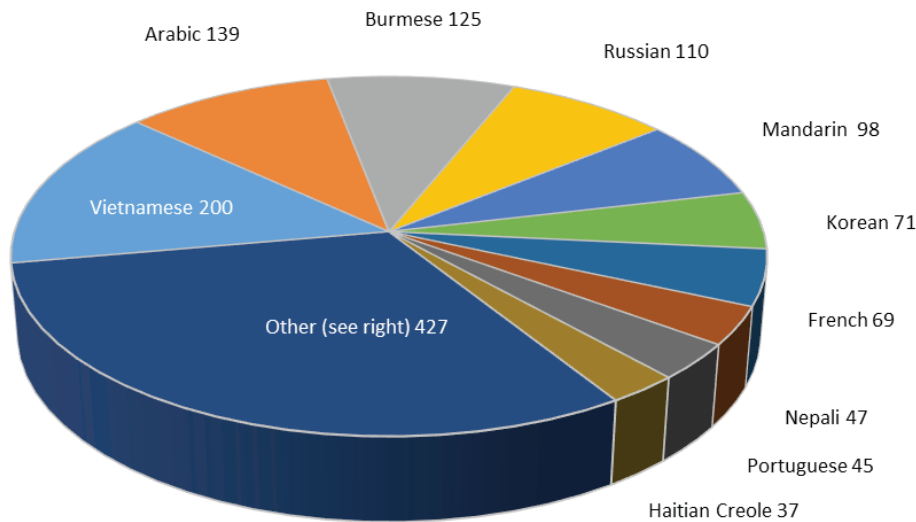
Conditionally Qualified Court Interpreters	Number of Interpreters
Mandarin	4
Russian	3
Total	7

Events Covered for Languages Other Than Spanish
 FY 2017 – 18

Language	Number of Events
Swahili	37
Marshallese	36
Karen	24
Tigrinya	24
Hmong	22
Jarai	17
Amharic	16
Farsi	15
Japanese	14
Urdu	14
Lao	13
Hindi	12
Tagalog	12
Haka Chin	11
Romanian	11
Khmer	10
Punjabi	10

Language	Number of Events
Ukrainian	10
Thai	9
Cantonese	8
Cambodian	7
Hungarian	5
Kinyarwanda	5
Polish	5
Q'anjob'al	5
Turkish	5
Chin Falam	4
Czech	4
Dari	4
French Creole	4
Gujarati	4
Telugu	4
Croatian	3
Dioula/Mande	3

Language	Number of Events
Italian	3
Tarasco	3
Acateco	2
Bengali	2
Cameroonian Pidgen (Kamtok)	2
Falam	2
Hakha	2
Igbo	2
Lingala	2
Mam	2
Masalit	2
Rhade	2
Albanian	1
Bosnian	1
Bulgarian	1
Dinka	1
Ewe	1
Greek	1
Lahu	1
Mnong	1
Moldovan	1
Mongolian	1
Pashto	1
Rohingyan	1
Serbian	1
Shona	1
Sicilian	1
Yoruba	1
TOTAL	429



Forms Translations	Total
Spanish Forms Available	225
Vietnamese Forms Available	201

Interpreting Events	Total
Spanish	40,000
Languages Other Than Spanish (LOTS)	1,379



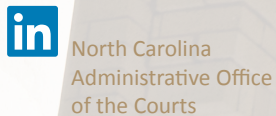
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