



STATISTICAL
AND
OPERATIONAL
REPORT
of the
COURT
PROGRAMS
& SERVICES



JULY 1, 2018 – JUNE 30, 2019

2018-19

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More information about the Judicial Branch is available at www.NCcourts.gov.

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CHILD CUSTODY AND VISITATION MEDIATION AND PERMANENCY MEDIATION



In 1989, the General Assembly enacted G.S. 7A-494 requiring the North Carolina Administrative Office of the Courts (NCAOC) to provide statewide, uniform child custody mediation services to assist parents in the resolution of custody and / or visitation lawsuits. The Custody Mediation Program provides a confidential and non-adversarial setting where parents meet with a professional staff mediator who is neutral to the outcome of their dispute. The mediator structures and facilitates a collaborative process that fosters a productive exchange of information. Parents are afforded the opportunity to design a Parenting Agreement, which is incorporated into a court order, sparing the family from the stress and anxiety of extended litigation.

The Child Custody and Visitation Mediation Program is available in each judicial district. In fiscal year (FY) 2018 – 19, 10,025 custody cases were mediated statewide and 18,878 people attended custody mediation orientation. Mediators conducted 10,657 mediation sessions and drafted 4,993 parenting agreements.

In 2006, the General Assembly enacted G.S. 7B-202, authorizing the NCAOC to establish in phases a statewide permanency mediation program for cases in which a juvenile is alleged or has been adjudicated to be abused, neglected, or dependent, or in which a petition or motion to terminate a parent's rights has been filed. Goals for the program include the permanent placement of children in a timely manner within the Adoption and Safe Families Act (ASFA) guidelines, improving the participants understanding of the nature and purpose of the proceeding, as well as a reduction in the number and length of court hearings and a decline in re-litigation. Mediators are contract employees and utilize a co-mediation model.

For more information on Child Custody Mediation and Permanency Mediation Programs, visit www.NCcourts.gov/programs/child-custody-and-visitation-mediation-program.

Child Custody and Visitation Mediation, Caseload by District

District	Caseload Information				Sessions			Agreements Drafted			Cases Mediated and Closed				
	Begin Pending (7/1/18)	Initial Custody Mediation Cases Opened	*Returning Custody Mediation Cases Opened	Total Caseload	Number of People Attended Orientation	Number of First Mediation Sessions	Number of Subsequent Mediation Sessions	Number of Full Parenting Agreements Drafted	Number of Temporary Parenting Agreements Drafted	Number of Partial Parenting Agreements Drafted	Number of Cases Mediated and Closed With Parenting Agreement	Number of Cases Mediated and Closed With No Parenting Agreement	**Number of Cases Not Mediated	Total Cases Closed	End Pending (6/30/19)
1	63	204	80	347	348	180	21	88	0	0	62	132	126	320	27
2	28	97	23	148	127	67	1	29	0	0	14	54	55	123	25
3A	17	170	78	265	346	191	9	61	0	0	40	152	65	257	8
3B	10	112	5	127	101	43	3	12	0	0	5	39	44	88	39
4	196	242	37	475	374	194	4	95	3	3	49	193	81	323	152
5	109	481	248	838	786	423	42	209	21	15	115	302	296	713	125
6	38	115	47	200	215	96	14	60	10	0	49	53	61	163	37
7	152	229	45	426	489	202	3	165	0	0	122	87	55	264	162
8	74	143	48	265	291	160	5	66	1	0	52	110	25	187	78
9	148	165	30	343	368	161	13	44	9	0	46	125	42	213	130
10	131	1,167	570	1,868	1,811	944	103	399	54	0	324	648	767	1,739	129
11	96	398	106	600	666	301	9	101	38	9	0	294	175	469	131
12	54	885	418	1,357	1,283	674	45	344	0	17	237	449	480	1,166	191
13	12	223	85	320	412	242	9	129	1	0	90	147	31	268	52
14	150	284	206	640	492	310	43	104	43	2	127	189	187	503	137
15A	73	157	74	304	282	166	25	88	7	7	82	91	68	241	63
15B	81	74	28	183	97	52	29	34	0	0	25	35	25	85	98
16A	35	113	43	191	218	106	9	36	8	1	26	79	53	158	33
16B	32	173	33	238	245	102	3	47	4	2	29	75	71	175	63
17A	13	90	25	128	178	106	5	52	4	0	35	71	11	117	11
17B	19	101	40	160	198	130	4	55	3	0	31	109	14	154	6

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Child Custody and Visitation Mediation, Caseload by District

District	Caseload Information				Sessions			Agreements Drafted			Cases Mediated and Closed				
	Begin Pending (7/1/18)	Initial Custody Mediation Cases Opened	*Returning Custody Mediation Cases Opened	Total Caseload	Number of People Attended Orientation	Number of First Mediation Sessions	Number of Subsequent Mediation Sessions	Number of Full Parenting Agreements Drafted	Number of Temporary Parenting Agreements Drafted	Number of Partial Parenting Agreements Drafted	Number of Cases Mediated and Closed With Parenting Agreement	Number of Cases Mediated and Closed With No Parenting Agreement	**Number of Cases Not Mediated	Total Cases Closed	End Pending (6/30/19)
18	32	579	257	868	1,042	574	59	183	116	16	237	344	221	802	66
19A	140	168	72	380	317	206	56	103	4	0	90	118	34	242	138
19B	19	214	119	352	384	195	6	114	4	0	83	107	106	296	56
19C	61	149	56	266	348	192	52	96	10	0	80	116	19	215	51
19D	30	185	83	298	302	148	2	65	1	0	37	112	91	240	58
20A	26	102	54	182	212	104	3	39	9	0	28	75	45	148	34
20B	49	269	111	429	367	189	10	72	9	0	44	135	196	375	54
21	98	369	142	609	722	364	13	206	1	1	115	264	123	502	107
22A	59	156	30	245	228	109	1	49	0	0	28	85	81	194	51
22B	28	179	25	232	285	133	0	64	0	0	36	97	79	212	20
23	38	173	84	295	393	195	12	94	3	0	91	108	70	269	26
24	113	130	18	261	189	84	15	36	4	0	30	50	58	138	123
25	51	427	318	796	972	400	5	158	6	0	86	317	341	744	52
26	139	743	448	1,330	1,337	828	42	346	32	18	185	678	413	1,276	54
27A	54	127	51	232	277	163	29	77	5	2	54	120	22	196	36
27B	46	132	48	226	304	140	30	59	6	4	37	124	40	201	25
28	315	391	311	1,017	708	342	47	174	52	2	156	198	341	695	322
29A	63	171	66	300	335	193	27	90	39	1	83	101	67	251	49
29B	73	222	67	362	347	185	57	69	0	0	29	153	123	305	57
30	30	256	66	352	482	192	6	65	7	2	32	168	124	324	28
Total	2,995	10,765	4,695	18,455	18,878	9,786	8,71	4,377	514	102	3,121	6,904	5,326	15,351	3,104

*Custody / visitation issues that come to the custody mediation office after the initial claim was resolved.

**Cases are not mediated for a variety of reasons: exemption, dismissal, entry of consent order, lack of service, and failure of parties to attend mediation.

DRUG TREATMENT COURT



Drug Treatment Court (DTC) is an intensive, judicially supervised court sanction that targets addicted, high-risk and high-need adult offenders, juveniles with substance use disorders, and parents involved in abuse / neglect / dependency cases. DTC is comprised of a team of court and community professionals who closely manage cases so that participants can become healthy, law-abiding, and productive family and community members. Adult DTC is an intermediate punishment in the community that targets repeat offenders. Family DTC works with parents and guardians who are in danger of termination of parental rights due to the abuse or neglect of their children. Juvenile DTC works with community-based, high-risk, high-need juvenile offenders whose drug and / or alcohol use is negatively affecting their lives at home, in school, and in their community.

Drug treatment court typically lasts a minimum of one year and includes intensive outpatient treatment, frequent and random drug / alcohol testing, and intensive case management, as well as probation supervision for adult and juvenile offenders. The DTC participant works with the DTC team of community professionals to develop a single, comprehensive treatment case plan addressing the individual's specific needs in regard to substance abuse, mental health, occupational / vocational, educational, housing, parenting, and other areas of concern. Participants appear in court every two weeks before a specially trained judge who monitors the individual's progress on his / her treatment plan and compliance with other court conditions. The judge may order sanctions and / or incentives as appropriate to promote success. During FY 2018 – 19, there were 34 operational adult, family, and youth drug treatment courts in 19 districts.

The North Carolina Drug Treatment Court Act of 1995 (G.S. 7A-790 et seq.) directs the NCAOC director to provide necessary staff for planning, organizing, and administering the Drug Treatment Court Program. A state advisory committee was created to recommend guidelines to the director and monitor local programs. NCAOC, along with the state Drug Treatment Court Advisory Committee, has developed best practices and minimum standards for the operation of North Carolina drug treatment courts. Judicial districts desiring to operate an adult, juvenile, or family drug treatment court program must operate under the North Carolina Drug Treatment Court Act of 1995 and established guidelines.

As of July 1, 2011, the General Assembly eliminated all state funding for drug treatment court coordinators responsible for managing local drug treatment courts. However, the majority of drug treatment courts were able to continue after July 2011. County, municipal, and other government entities recognized the value of these treatment courts to their communities and secured funding to continue the staff management of these courts.

Due to inconsistencies in current data collection practices at the local level, official data will not be published for FY 2018 – 19.

For more information about Drug Treatment Court, including legislative reports, minimum standards, and best practices, visit www.NCcourts.gov/courts/recovery-courts.

FAMILY COURT



Directed by Session Law 1998-202 §25, the NCAOC established pilot family court programs in 1999 in three judicial districts to bring consistency, efficiency, and fairness to the resolution of family matters and to positively impact caseloads in the district court division.

Family courts are primarily guided by recommendations in the North Carolina Best Practices for Family Courts (October 2006) and national court performance standards promulgated by the National Center for State Courts. At the core of a Unified Family Court Model is the consolidation of a single family's legal issues before their assigned judge or team of judges. In family court, one judge, or a team of judges, is assigned to one family.

As of June 30, 2018, the General Assembly has funded 15 family court districts that serve 27 counties and 47 percent of North Carolina's population. Family court staff members

provide active case management to monitor and support time standard goals for legal issues or specific hearings / events in the life of domestic cases and juvenile abuse, neglect, and dependency and termination of parental rights.

The median pending age of cases is an indicator of how quickly domestic lawsuits move through the court system from the filing of the initial legal claims to the disposition of these legal claims. For FY 2018 – 19, the median age of pending domestic relation cases (excluding IV-D child support) was 118 days in family court districts as compared to 347 days in non-family court districts.

For more information about family court, including annual reports and best practices, visit www.NCcourts.gov/courts/family-court.

FAMILY FINANCIAL SETTLEMENT CONFERENCES



In 1997, the General Assembly authorized the design and implementation of a pilot program for pretrial mediation of equitable distribution and other family financial cases (G.S. 7A-38.4A). The Supreme Court of North Carolina adopted rules on December 30, 1998, which became effective March 1, 1999, for pilot sites to implement the program. The Supreme Court revised these rules to make the program mandatory statewide by March 1, 2007.

The Family Financial Settlement program creates a settlement opportunity for parties and their attorneys who might otherwise fight a protracted court battle over issues of property division, child support, or alimony. Parties referred to the program will participate in mediation or another dispute resolution alternative such as early neutral evaluation or judicial settlement procedure. Once a settlement procedure is ordered, the parties and their counsel must attend unless excused by the court.

During mediation, the most commonly used procedure, the parties and their attorneys will sit down with a mediator to discuss and attempt to resolve the issues in dispute. If they are successful, the parties will settle their dispute on their own terms. They will also eliminate the need for their pending litigation to linger or to result in a costly and often bitterly fought trial. Parties who have been victims of domestic violence may be excused by the court from physically attending or participating in a mediated settlement conference or other settlement procedure.

For more information about family financial settlement, including program rules, visit www.NCcourts.gov/programs/family-financial-settlement-program.

Family Financial Settlement Conferences, Caseload by District

District	Cases Ordered to Alternative Dispute Resolution (ADR)					Total Caseload	Cases Exiting from ADR Process					Cases Completing Process	End Pending (6/30/19)		
	*Begin Pending (7/1/18)	Ordered to Mediation Settlement Conference	Voluntarily Submitted to Mediation Settlement Conference	Ordered to Judicial Settlement Conference	Submitted to Other Settlement Procedure		Ordered Exempt From ADR	Settled Prior to or During ADR Recess	All Issues Resolved With ADR	Some Issues Resolved With ADR	No Issues Resolved With ADR			Disposed Without ADR	
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2	4	18	0	0	0	18	4	1	1	0	2	0	8	14	
3A	29	16	0	0	0	16	0	0	18	0	12	7	37	8	
3B	48	174	0	0	0	174	1	15	21	3	9	69	118	104	
4	61	0	90	0	0	90	9	7	19	4	10	8	57	94	
5	162	241	0	0	0	241	1	0	81	0	5	133	220	183	
6	6	6	5	1	0	12	0	0	6	0	4	0	10	8	
7	0	1	8	0	0	9	0	0	7	1	1	0	9	0	
8	10	14	0	0	0	14	0	0	12	0	3	2	17	7	
9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
10	93	212	1	4	0	217	0	0	105	11	41	71	228	82	
11	70	214	0	0	0	214	6	0	21	4	7	63	101	183	
12	170	346	0	0	0	346	39	0	58	11	23	168	299	217	
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
14	7	45	2	11	0	58	0	0	10	2	11	21	44	21	
15A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
15B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
16A	0	19	0	0	0	19	0	0	7	0	0	2	9	10	
16B	8	18	0	0	0	18	0	0	0	6	2	0	8	18	
17A	15	16	2	0	0	18	1	0	8	2	9	2	22	11	
17B	20	65	1	0	1	67	0	2	5	1	4	31	43	44	
18	126	170	2	0	1	173	3	0	69	4	10	82	168	131	
19A	6	68	6	0	0	74	0	0	9	2	13	3	27	53	
19B	21	36	0	9	0	45	1	15	16	0	11	2	45	21	
19C	16	29	2	0	0	31	0	6	19	0	10	0	35	12	
19D	45	64	7	2	0	73	2	27	29	2	23	1	84	34	

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Family Financial Settlement Conferences, Caseload by District

District	Cases Ordered to Alternative Dispute Resolution (ADR)					Total Caseload	Cases Exiting from ADR Process					Cases Completing Process	End Pending (6/30/19)	
	*Begin Pending (7/1/18)	Ordered to Mediation Settlement Conference	Voluntarily Submitted to Mediation Settlement Conference	Ordered to Judicial Settlement Conference	Submitted to Other Settlement Procedure		Ordered Exempt From ADR	Settled Prior to or During ADR Recess	All Issues Resolved With ADR	Some Issues Resolved With ADR	No Issues Resolved With ADR			Disposed Without ADR
20A	5	19	0	0	0	19	0	1	6	0	3	5	15	9
20B	23	20	0	0	0	20	0	0	19	2	2	4	27	16
21	31	113	17	0	0	130	5	0	39	2	12	20	78	83
22A	32	1	56	0	0	57	0	0	38	12	38	0	88	1
22B	7	0	0	0	0	0	0	0	1	2	4	0	7	0
23	20	41	3	0	0	44	3	5	9	1	7	18	43	21
24	23	51	0	0	0	51	3	0	17	0	10	22	52	22
25	68	165	3	0	0	168	11	3	25	6	7	100	152	84
26	1	0	0	0	0	0	0	0	0	0	0	0	0	1
27A	1	0	0	0	0	0	0	0	0	0	0	0	0	1
27B	40	62	0	4	0	66	3	0	9	0	0	47	59	47
28	51	97	0	0	0	97	0	0	33	4	13	47	97	51
29A	0	1	0	0	0	1	0	0	0	0	0	0	0	1
29B	13	28	4	33	0	65	0	0	2	0	14	13	29	49
30	15	50	1	0	0	51	0	3	27	3	7	4	44	22
Total	1,247	2,420	210	64	2	2,696	92	85	746	85	327	945	2,280	1,663

Other districts reported no activity, or did not report status.

*Some begin pending numbers changed by local audit.

SUPERIOR COURT MEDIATED SETTLEMENT CONFERENCES



A Mediated Settlement Conference (MSC) facilitates pre-trial court ordered mediations for civil cases filed in superior court. Pursuant to G.S. 7A-38.1 and the Supreme Court of North Carolina's Rules Implementing Mediated Settlement Conferences (MSC Rules), referral to mediated settlement is mandatory for civil actions pending in superior court, unless the parties agree to participate in one of the other options available to them through the dispute resolution menu. The only cases excluded from mandatory referral are actions in which a party is seeking the issuance of an extraordinary writ or is appealing the revocation of a motor vehicle operator's license.

For more information about the Mediated Settlement Conference Program, visit www.nccourts.gov/programs/mediated-settlement-conference-program.

Superior Court Mediated Settlement Conferences, Caseload by District

Superior Court District	*Begin Pending (7/1/18)	Cases Entering Mediated Settlement Conference (MSC)			Total Caseload	Cases Exiting from MSC Process					Cases Completing Process	End Pending (6/30/19)
		Ordered to Mediated Settlement Conference	Voluntarily Submitted to Mediated Settlement Conference	Ordered or Submitted to Other Settlement Procedure		Ordered Exempt From MSC	Settled Prior to or During MSC Recess	All Issues Resolved With MSC	No Issues Resolved With MSC	Disposed Without MSC		
1	32	0	0	0	32	0	0	19	13	0	32	0
2	17	57	0	0	74	0	0	13	12	10	35	39
3A	74	98	5	1	178	0	28	42	37	14	121	57
3B	44	84	0	0	128	0	0	42	17	2	61	67
4	23	48	0	0	71	0	0	12	5	1	18	53
5	142	291	6	0	439	2	9	62	29	133	235	204
6A	6	24	0	3	33	0	0	9	1	1	11	22
6B	6	15	0	0	21	0	0	3	2	0	5	16
7A	24	51	3	0	78	2	13	3	13	3	34	44
7BC	124	195	0	7	326	1	22	70	40	50	183	143
8A	34	53	0	0	87	1	5	26	11	13	56	31
8B	69	155	0	1	225	1	6	24	12	80	123	102
9	44	107	0	0	151	0	0	48	18	31	97	54
10	383	0	3	0	386	0	78	198	101	7	384	2
11A	42	77	13	1	133	1	9	34	21	17	82	51
11B	139	225	0	1	365	52	0	42	33	41	168	197
12	117	342	0	0	459	38	79	78	58	0	253	206
13A	42	59	0	0	101	0	2	36	14	20	72	29
13B	75	82	0	0	157	0	7	20	15	42	84	73
14	123	241	1	0	365	2	41	77	45	51	216	149
15A	40	88	3	1	132	1	7	34	18	25	85	47
15B	32	135	1	0	168	0	9	38	10	27	84	84
16A	20	40	7	2	69	3	10	18	12	5	48	21
16B	30	7	0	0	37	0	3	20	9	1	33	4
17A	16	38	2	1	57	0	0	15	7	0	22	35
17B	21	55	0	0	76	0	0	19	7	15	41	35

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Superior Court Mediated Settlement Conferences, Caseload by District

Superior Court District	*Begin Pending (7/1/18)	Cases Entering Mediated Settlement Conference (MSC)			Total Caseload	Cases Exiting from MSC Process					Cases Completing Process	End Pending (6/30/19)
		Ordered to Mediated Settlement Conference	Voluntarily Submitted to Mediated Settlement Conference	Ordered or Submitted to Other Settlement Procedure		Ordered Exempt From MSC	Settled Prior to or During MSC Recess	All Issues Resolved With MSC	No Issues Resolved With MSC	Disposed Without MSC		
18	144	439	0	0	583	1	0	157	69	107	334	249
19A	38	126	5	0	169	0	1	42	30	5	78	91
19B	40	25	1	0	66	3	8	25	13	9	58	8
19C	68	133	1	0	202	1	31	44	36	15	127	75
19D	23	62	0	2	87	0	1	18	14	8	41	46
20A	8	37	6	0	51	0	5	15	11	4	35	16
20B	84	156	8	0	248	6	0	61	53	58	178	70
21	82	462	0	2	546	0	0	63	55	35	153	393
22A	78	191	0	0	269	1	20	51	46	41	159	110
22B	21	47	7	0	75	0	5	25	13	0	43	32
23	30	47	6	0	83	0	7	22	12	20	61	22
24	74	53	15	0	142	0	0	40	34	24	98	44
25A	18	54	0	0	72	0	0	11	10	1	22	50
25B	54	138	2	0	194	0	16	32	24	24	96	98
26	389	1,028	61	10	1,488	0	262	358	296	57	973	515
27A	52	116	11	0	179	0	0	44	51	25	120	59
27B	27	91	11	0	129	0	0	34	20	8	62	67
28	88	183	12	0	283	0	5	69	46	5	125	158
29A	3	41	2	0	46	0	0	3	2	1	6	40
29B	64	101	1	1	167	0	7	37	29	31	104	63
30A	32	69	2	1	104	2	0	17	18	22	59	45
30B	19	82	0	0	101	0	0	25	9	2	36	65
Total	3,155	6,248	195	34	9,632	118	696	2,195	1,451	1,091	5,551	4,081

*Some begin pending numbers changed by local audit.

COURT-ORDERED ARBITRATION



In 1989, following successful experience in a pilot program, the General Assembly authorized court-ordered, non-binding arbitration statewide. The program is currently operating in 71 counties. In these counties, civil cases involving claims for money damages of \$15,000 or less are subject to court-ordered, nonbinding arbitration in accordance with the Supreme Court's Rules for Court-Ordered Arbitration in North Carolina, pursuant to G.S. 7A-37.1. The rules specifically exclude from arbitration certain property disputes, family law matters, estates, special proceedings, collections on an account, and class actions. Parties may, however, voluntarily submit many civil disputes to arbitration, with court approval.

By rule, the arbitration hearing is scheduled to begin within 60 days after (i) the docketing of an appeal from a magistrate's judgment, (ii) the filing of the last responsive pleading, or (iii) the expiration of the time allowed for the filing of such pleading. Parties may stipulate to an arbitrator or, if no agreement is reached, the court will appoint an

arbitrator from its list of trained attorneys who have been approved to serve as arbitrators. Unless determined to be indigent, parties are required to pay a pro rata share of a \$100 arbitration assessment fee for each arbitration hearing. Upon making application for payment to the NCAOC, arbitrators are paid a \$100 fee for each arbitration hearing they conduct.

As a rule, arbitration hearings take place in the courthouse and are limited to one hour. The hearings are conducted in a serious but relaxed atmosphere, with the rules of evidence serving only as a guide. Once the hearing is concluded, the arbitrator renders an award, which is filed with the court. A party dissatisfied with the award may proceed to a trial de novo by filing a written request with the court; otherwise, the court enters judgment on the award.

For more information about Court-Ordered Arbitration, visit www.NCcourts.gov/programs/court-ordered-arbitration.

Court-Ordered Arbitration, Caseload by District

District	*Begin Pending (7/1/18)	Cases Ordered to Court-Ordered Arbitration		Cases Exiting from Arbitration Process						End Pending (6/30/19)
		District Court Cases Ordered to Arbitration	Total Caseload	Cases Scheduled for Hearing	Cases Exempt From Arbitration	Cases Arbitrated	Cases Dismissed Prior to Hearing	Cases Dismissed Prior to Entry of Judgment		
1	2	45	47	33	3	27	4	1	10	
2	0	0	0	0	0	0	0	0	0	
3A	14	63	77	22	6	19	22	1	29	
3B	10	26	36	29	0	23	11	2	1	
4	0	0	0	0	0	0	0	0	0	
5	80	269	349	188	3	84	100	6	162	
6	2	16	18	19	0	11	2	1	4	
7	0	0	0	0	0	0	0	0	0	
8	15	94	109	65	1	47	4	6	17	
9	0	0	0	0	0	0	0	0	0	
10	146	814	960	614	5	426	183	55	216	
11	0	0	0	0	0	0	0	0	0	
12	110	635	745	380	3	213	136	23	98	
13	295	318	613	302	0	82	140	8	134	
14	20	143	163	147	4	99	35	8	24	
15A	0	16	16	20	0	0	0	0	16	
15B	0	0	0	0	0	0	0	0	0	
16A	3	8	11	10	0	7	1	2	3	
16B	0	0	0	0	0	0	0	0	0	
17A	0	0	0	0	0	0	0	0	0	
17B	0	0	0	0	0	0	0	0	0	
18	22	182	204	181	1	147	25	6	31	
19A	1	0	1	0	0	0	0	0	0	
19B	1	9	10	9	0	8	0	0	2	
19C	31	274	305	132	0	69	37	10	95	
19D	7	41	48	30	0	5	8	0	35	
20A	3	25	28	14	0	10	12	0	6	
20B	31	289	320	246	5	145	60	12	39	
21	16	64	80	49	0	48	10	0	14	
22A	18	89	107	76	1	49	16	2	22	
22B	6	15	21	14	0	10	3	2	8	
23	3	18	21	14	0	9	2	0	8	
24	6	69	75	47	5	0	21	1	32	
25	72	796	868	398	3	226	104	22	75	
26	100	536	636	713	0	401	117	81	118	
27A	0	0	0	0	0	0	0	0	0	
27B	5	45	50	24	2	16	7	0	25	
28	0	0	0	0	0	0	0	0	0	
29A	0	0	0	0	0	0	0	0	0	
29B	7	39	46	46	1	4	4	2	34	
30	14	76	90	55	2	33	18	0	25	
Total	1,040	5,014	6,054	3,877	45	2,218	1,082	251	1,283	

*Some begin pending numbers changed by local audit.

Court-Ordered Arbitration, Caseload by District

District	*Begin Pending (7/1/18)	Appeals Filed	Trial by Judge	Trial by Jury	Dismissal / Other	End Pending (6/30/19)
1	0	9	7	0	0	2
2	0	0	0	0	0	0
3A	1	7	1	0	1	6
3B	3	6	1	0	3	5
4	0	0	0	0	0	0
5	0	12	0	0	0	12
6	3	3	2	0	2	2
7	0	0	0	0	0	0
8	4	5	3	0	2	4
9	0	0	0	0	0	0
10	28	109	23	2	59	53
11	0	0	0	0	0	0
12	8	31	10	2	19	8
13	0	0	0	0	0	0
14	9	39	3	0	23	22
15A	0	3	0	0	0	3
15B	0	0	0	0	0	0
16A	1	2	1	1	0	1
16B	0	0	0	0	0	0
17A	0	0	0	0	0	0
17B	0	0	0	0	0	0
18	0	12	1	0	0	11
19A	0	0	0	0	0	0
19B	2	2	2	0	0	2
19C	9	15	4	0	11	9
19D	1	1	1	0	0	1
20A	2	1	1	0	1	1
20B	20	13	8	1	19	5
21	8	24	9	0	11	12
22A	1	15	4	0	4	8
22B	0	1	0	0	1	0
23	1	1	0	0	1	1
24	0	4	0	0	0	4
25	11	28	17	0	15	7
26	78	0	21	7	38	12
27A	0	0	0	0	0	0
27B	3	5	3	0	0	5
28	0	0	0	0	0	0
29A	0	0	0	0	0	0
29B	5	6	1	2	4	4
30	2	5	0	0	3	4
Total	200	359	123	15	217	204

*Some begin pending numbers changed by local audit

CLERK MEDIATION PROGRAM



On May 23, 2005, the General Assembly adopted legislation, G.S. 7A-38.3B, establishing a mediation program for matters referred to mediation by clerks of superior court. Rules implementing the new legislation were adopted by the Supreme Court of North Carolina, effective March 1, 2006, and the program began to operate. A clerk may refer any eligible matter to mediation, including guardianship, estate, and boundary and partition disputes. Since March 2018, a pilot program of four counties (Ashe, Buncombe,

Mecklenburg, and Wake) agreed to expand the use of mediation in clerks' cases, to explore the efficacy of its expanded use statewide. Some matters are not eligible for referral, including adoptions and foreclosures.

For more information on the Clerk Mediation Program, including program rules, visit www.NCcourts.gov/programs/clerk-mediation-program.

Clerk Mediation Program, Caseload by District

County	Cases Ordered to Clerk Mediation Program (CMP)					Cases Completing CMP															Cases Completing Process During FY 2017 – 18	End Pending (6/30/19)	Unsuccessful Mediation; Heard by CSC			
	Begin Pending (7/1/18)	Guardianship	Estate	Boundary	Other	Total CMP Cases	G – Complete	G – Partial	G – Impasse	G – Settled Outside Mediation	E – Complete	E – Partial	E – Impasse	E – Settled Outside Mediation	B – Complete	B – Partial	B – Impasse	B – Settled Outside Mediation	O – Complete	O – Partial				O – Impasse	O – Settled Outside Mediation	
Ashe	1	0	0	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1	1
Buncombe	4	2	0	0	2	8	2	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	4	4	0
Caswell	0	0	1	0	1	2	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	2	0	0
Catawba	0	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	2	0
Chatham	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	1
Craven	1	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Haywood	0	0	1	0	1	2	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	2	0	0
Iredell	0	0	3	0	0	3	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0
Orange	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	1
Washington	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Wilkes	0	0	2	0	5	7	0	0	0	0	0	0	1	0	0	0	0	0	4	0	0	0	0	5	2	1
Total	6	3	7	0	15	31	2	0	0	1	5	0	1	0	0	0	0	0	9	0	3	0	21	10	4	

Sixty-nine (69) counties reported no cases mediated: Alamance, Alexander, Alleghany, Anson, Avery, Bertie, Bladen, Brunswick, Burke, Caldwell, Camden, Carteret, Cherokee, Chowan, Clay, Cleveland, Cumberland, Currituck, Dare, Davie, Duplin, Durham, Edgecombe, Franklin, Gaston, Gates, Graham, Granville, Greene, Guilford, Halifax, Harnett, Henderson, Hyde, Jackson, Johnston, Jones, Lee, Macon, Martin, McDowell, Mitchell, Montgomery, Moore, New Hanover, Onslow, Pamlico, Pasquotank, Pender, Person, Perquimans, Pitt, Polk, Richmond, Rockingham, Rutherford, Scotland, Stanly, Stokes, Surry, Swain, Transylvania, Tyrrell, Union, Vance, Warren, Watauga, Wilson, Yadkin.

Twenty (20) counties did not report status.

OFFICE OF LANGUAGE ACCESS SERVICES (OLAS)



The Office of Language Access Services (OLAS) facilitates access to justice in North Carolina courts for limited-English proficient (LEP) speaking persons, with a particular emphasis on the state’s sizeable Hispanic / Latino population. The program strives to meet the needs of the court and LEP speakers statewide by providing 9 staff court interpreters (for the Spanish language) in eight districts and an accessible online Registry of Spoken Foreign Language Court Interpreters, coordinating the assignment of foreign language interpreters for languages other than Spanish (LOTS), and providing a link to the regional lists of licensed interpreters maintained by the Division of Services for the Deaf and the Hard of Hearing in the North Carolina Department of Health and Human Services.

The program is involved in the development of policy and standards for judicial officials, court personnel, and interpreters, advising the courts on the proper use of interpreters, training judicial officials and court personnel on cultural and interpreting issues, and translating court forms and vital documents.

During FY 2018 – 19, the program trained 35 prospective court interpreters on the code of ethics and professionalism required of the court interpreter and facilitated access to both live and online approved skills building workshops to those who qualified to sit for the North Carolina Court Interpreter Certification Examination (NCCICE). Seventy-one state and / or federally certified Spanish court interpreters, one state certified French interpreter, two state certified Mandarin interpreters, two state certified Vietnamese interpreter, three state certified Russian interpreters, six conditionally qualified Spanish interpreters, four conditionally qualified Mandarin interpreters, and two conditionally qualified Russian interpreters work throughout the state.

North Carolina is one of 47 member states of the National Center for State Courts’ Council of Language Access Coordinators (CLAC). OLAS administers the CLAC’s oral proficiency examination for court interpreters as the NCCICE in all languages for which CLAC offers an examination.

For more information on OLAS, including policies and training information, visit www.NCcourts.gov/LanguageAccess.

Foreign Language Court Interpreters, Spanish

Classification Levels	Number of Interpreters
A1 – Master Certified	28
A2 – Certified	43
B – Conditionally Qualified	6
Total	77

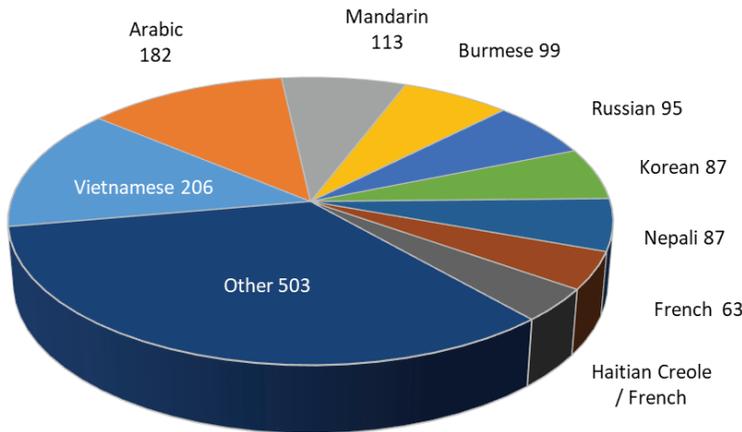
Languages Other Than Spanish

Certified Court Interpreters	Number of Interpreters
French	1
Mandarin	2
Russian	3
Vietnamese	2
Total	8

Conditionally Qualified Court Interpreters	Number of Interpreters
Mandarin	4
Russian	2
Total	6

Events Covered for Languages Other Than Spanish
 FY 2018 – 19

Language	Number of Events	Language	Number of Events	Language	Number of Events
Portuguese	53	Haka Chin / Hakha Chin	8	Mandingo	3
Swahili	48	Japanese	8	Pohnpeian	3
Marshallese	34	Dari	7	Bengali	2
Hmong	29	Tagalog (Filipino)	7	Cantonese	2
Karen	28	Thai	7	Moldovan / Moldovian	2
Urdu	28	Romanian	6	Pashto	2
Farsi	27	Somali	6	Telugu	2
Hindi	24	Uzbek	6	Ukrainian	2
Lao	20	Bosnian / Croatian / Serbian	5	Wolof	2
Tigrinya	16	Q'anjob'al	5	Acateco / Akateko	1
Cambodian / Khmer	13	Dinka	4	Bhutanese	1
Jarai	12	Polish	4	Cebuano	1
Kinyarwanda	12	Rhade	4	Igbo	1
Amharic	11	Turkish	4	Italian	1
German	11	Albanian	3	Malayalam	1
Gujarati	10	Greek	3	Quiche	1
Punjabi	9	Hausa	3	Sinhala	1
				TOTAL	429



Forms Translations	Total
Spanish Forms Available	275
Vietnamese Forms Available	280

Interpreting Events	Total
Spanish	40,000
Languages Other Than Spanish (LOTS)	1,491



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