

JULY 1, 2021 - JUNE 30, 2022



2021-2022

STATISTICAL AND OPERATIONAL REPORT OF
COURT PROGRAMS



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More information about the Judicial Branch is available at www.NCcourts.gov.

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CHILD CUSTODY AND VISITATION MEDIATION AND PERMANENCY MEDIATION



In 1989, the General Assembly enacted G.S. 7A-494 requiring the North Carolina Administrative Office of the Courts (NCAOC) to provide statewide, uniform child custody mediation services to assist parents in the resolution of custody and / or visitation lawsuits. The Child Custody and Visitation Mediation Program provides a confidential and non-adversarial setting where parents meet with a professional staff mediator who is neutral to the outcome of their dispute. The mediator structures and facilitates a collaborative process that fosters a productive exchange of information. Parents are afforded the opportunity to design a Parenting Agreement, which is incorporated into a court order, sparing the family from the stress and anxiety of extended litigation. The Child Custody and Visitation Mediation Program is available in each judicial district. In fiscal year (FY) 2021-22, 9,081 custody cases were mediated statewide and 18,789 people attended custody mediation orientation. Mediators conducted 9,934 mediation sessions and drafted 4,139 parenting agreements.

For more information on the Child Custody and Visitation Mediation Program, visit www.NCcourts.gov/programs/child-custody-and-visitation-mediation-program.

In 2006, the General Assembly enacted G.S. 7B-202 authorizing the NCAOC to establish in phases a statewide permanency mediation program for cases in which a juvenile is alleged or has been adjudicated to be abused, neglected, or dependent, or in which a petition or motion to terminate a parent's rights has been filed. Goals for the program include the permanent placement of children in a timely manner within the Adoption and Safe Families Act (ASFA) guidelines, improving the participants' understanding of the nature and purpose of the proceeding, as well as a reduction in the number and length of court hearings and a decline of re-litigation. Permanency mediators are contract employees and often utilize a co-mediation model.

Child Custody and Visitation Mediation, Caseload by District

District	Caseload Information				Sessions			Agreements Drafted			Cases Mediated and Closed				
	Begin Pending (7/1/21)	Initial Custody Mediation Cases Opened	*Returning Custody Mediation Cases Opened	Total Caseload	Number of People Attended Orientation	Number of First Mediation Sessions	Number of Subsequent Mediation Sessions	Number of Full Parenting Agreements Drafted	Number of Temporary Parenting Agreements Drafted	Number of Partial Parenting Agreements Drafted	Number of Cases Mediated and Closed With Parenting Agreement	Number of Cases Mediated and Closed With No Parenting Agreement	**Number of Cases Not Mediated	Total Cases Closed	End Pending (6/30/22)
1	69	207	75	351	346	177	24	74	0	0	33	117	124	274	77
2	25	93	15	133	137	45	0	20	0	0	14	31	55	100	33
3A	56	168	79	303	353	182	12	55	0	0	37	151	57	245	58
3B	32	112	6	150	121	46	4	13	0	8	3	43	61	107	43
4	117	286	174	577	617	294	11	147	33	5	49	209	78	336	241
5	121	400	252	773	630	374	79	163	19	21	116	276	277	669	104
6	47	130	47	224	232	116	19	57	5	3	47	62	58	167	57
7	168	173	32	373	379	147	3	115	0	0	56	70	61	187	186
8	108	198	120	426	368	242	14	130	0	0	95	127	86	308	118
9	144	222	65	431	443	207	21	61	33	0	85	144	56	285	146
10	227	1,307	526	2,060	1,866	863	44	269	14	0	179	684	996	1,859	201
11	108	360	96	564	720	317	39	76	30	15	0***	327	181	508	56
12	188	752	246	1,186	1,113	494	47	238	0	25	186	334	504	1,024	162
13	47	194	57	298	317	189	5	91	0	0	62	124	26	212	86
14	186	313	209	708	593	344	48	123	52	1	135	218	206	559	149
15A	86	180	62	328	256	125	25	49	8	3	53	79	115	247	81
15B	126	100	40	266	124	68	55	27	1	0	13	56	39	108	158
16A	41	96	46	183	134	94	7	39	7	5	29	67	58	154	29
16B	37	181	31	249	285	128	12	62	3	3	22	106	63	191	58
17A	14	68	34	116	132	89	4	49	4	0	40	48	19	107	9
17B	37	90	42	169	181	113	3	52	3	0	40	77	17	134	35
18	190	460	209	859	822	530	38	146	93	8	176	345	181	702	157
19A	153	203	61	417	365	198	44	82	10	0	68	123	58	249	168
19B	61	219	111	391	368	155	6	66	2	0	41	110	219	370	21
19C	54	129	43	226	340	148	46	84	7	2	66	100	19	185	41
19D	73	221	120	414	380	191	24	76	3	4	46	149	146	341	73

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Child Custody and Visitation Mediation, Caseload by District

District	Caseload Information				Sessions			Agreements Drafted			Cases Mediated and Closed				End Pending (6/30/22)
	Begin Pending (7/1/21)	Initial Custody Mediation Cases Opened	*Returning Custody Mediation Cases Opened	Total Caseload	Number of People Attended Orientation	Number of First Mediation Sessions	Number of Subsequent Mediation Sessions	Number of Full Parenting Agreements Drafted	Number of Temporary Parenting Agreements Drafted	Number of Partial Parenting Agreements Drafted	Number of Cases Mediated and Closed With Parenting Agreement	Number of Cases Mediated and Closed With No Parenting Agreement	**Number of Cases Not Mediated	Total Cases Closed	
20A	36	98	47	181	217	102	5	56	7	1	44	63	45	152	29
20B	123	250	86	459	379	154	8	51	6	1	27	128	182	337	122
21	103	411	202	716	863	388	20	142	21	1	99	293	190	582	134
22A	75	151	51	277	183	108	1	30	0	0	15	94	78	187	90
22B	37	171	36	244	235	127	0	47	0	0	23	96	64	183	61
23	92	156	81	329	333	209	56	101	20	1	102	101	75	278	51
24	168	144	20	332	176	70	13	27	5	0	17	49	19	85	247
25	57	410	317	784	931	396	30	136	6	0	80	313	343	736	48
26	86	1,499	470	2,055	1,697	658	10	198	2	3	123	555	1,095	1,773	282
27A	53	130	51	234	272	161	16	55	22	11	45	118	32	195	39
27B	53	118	61	232	282	134	12	53	13	7	43	95	56	194	38
28	47	313	243	603	654	284	18	131	34	4	130	164	269	563	40
29A	102	150	74	326	283	145	8	50	21	5	45	106	84	235	91
29B	85	211	113	409	339	132	39	39	0	0	12	115	191	318	91
30	38	147	58	243	323	118	2	36	2	0	11	107	78	196	47
TOTAL	3,670	11,221	4,708	19,599	18,789	9,062	872	3,516	486	137	2,507	6,574	6,561	15,642	3,957

*Custody / Visitation issues that come to the Custody Mediation Office after the initial claim was resolved.

**Cases are not mediated for a variety of reasons: exemption, dismissal, entry of consent order, lack of service, and failure of parties to attend mediation.

***Agreements are signed with attorneys and cannot be accurately tracked.

RECOVERY COURTS



Recovery Courts are an intensive, judicially supervised court sanction that target addicted, high-risk and high-need adult offenders, juveniles who have been adjudicated delinquent, and parents involved in abuse / neglect / dependency cases. Recovery courts utilize a team of court and community professionals who closely manage cases so that participants can become healthy, law-abiding, and productive family and community members. Adult Drug Treatment Court (DTC) is an intermediate punishment in the community that targets repeat offenders. Juvenile DTC works with community-based, high-risk, high-need juvenile offenders whose drug and / or alcohol use is negatively affecting their lives at home, in school, and in their community. Family DTC works with parents and guardians who are in danger of termination of parental rights due to the abuse or neglect of their children. Other treatment / recovery courts in North Carolina include DWI courts, mental health courts, and veterans courts.

DTCs typically last a minimum of one year and include intensive outpatient treatment, frequent and random drug / alcohol testing, and intensive case management, as well as probation supervision for adult and juvenile offenders. The DTC participant works with the DTC team of community professionals to develop a single, comprehensive treatment case plan addressing the individual's specific needs regarding substance abuse, mental health, occupational / vocational, educational, housing, parenting, and other areas of concern. Participants appear in court every two weeks before a specially trained judge who monitors the individual's progress on his / her treatment plan and compliance with other court conditions. The judge may order sanctions and / or incentives as appropriate to promote success. During FY 2021-22, there were 63 operational treatment / recovery courts in 34 counties.

The North Carolina Drug Treatment Court Act of 1995 (G.S. 7A-790 et seq.) directs the NCAOC director to provide necessary staff for planning, organizing, and administering the DTC Program. A state advisory committee was created to recommend guidelines to the director and monitor local programs. NCAOC, along with the state Drug Treatment Court Advisory Committee, has developed best practices and minimum standards for the operation of North Carolina drug treatment courts. Judicial districts desiring to operate an adult, juvenile, or family drug treatment court program must operate under the North Carolina Drug Treatment Court Act of 1995 and established guidelines.

As of July 1, 2011, the General Assembly eliminated all state funding for DTC coordinators responsible for managing local DTCs. However, most courts were able to continue after July 2011 because they found county, city, or other resources for staff to manage their courts locally.

Due to inconsistencies in current data collection practices at the local level, official data will not be published for FY 2021-22. For more information about treatment / recovery courts, including legislative reports, minimum standards, and best practices, visit www.NCcourts.gov/courts/recovery-courts.

FAMILY COURT



Directed by Session Law 1998-202, §25, the NCAOC established pilot family court programs in 1999 in three judicial districts to bring consistency, efficiency, and fairness to the resolution of family matters and to positively impact caseloads in the district court division.

Family courts are primarily guided by recommendations in the North Carolina Best Practices for Family Courts (updated January 2021) and national court performance standards promulgated by the National Center for State Courts. At the core of a Unified Family Court Model is the consolidation of a single family's legal issues before their assigned judge or team of judges. In a family court, one judge, or a team of judges, is assigned to one family.

Since 1999, the General Assembly has expanded the program to fund staff in 13 districts (22 counties). However, due to redistricting that became effective in 2019, staff is now located in 15 districts and serves 27 counties which is

approximately 47% of North Carolina's population. Family court staff members provide active case management to monitor and support time standard goals for legal issues or specific hearings / events in the life of domestic cases and juvenile abuse, neglect, and dependency and termination of parental rights cases.

The median pending age of cases is an indicator of how quickly domestic lawsuits move through the court system from the filing of the initial legal claim(s) to the disposition of these legal claim(s). For FY 2021-22, the median age of pending domestic relation cases (excluding IV-D child support) was 175 days in family court districts compared to 458 days in non-family court districts.

For more information about family court, including annual reports and best practices, visit www.NCcourts.gov/courts/family-court.

FAMILY FINANCIAL SETTLEMENT



In 1997, the General Assembly authorized the design and implementation of a pilot program for pretrial mediation of equitable distribution and other family financial cases (G.S. 7A-38.4A). The Supreme Court of North Carolina adopted rules on December 30, 1998, which became effective March 1, 1999, for pilot sites to use to implement the program. The Supreme Court revised these rules to make the program mandatory statewide by March 1, 2007. The rules were last updated in 2020.

The Family Financial Settlement Program creates a settlement opportunity for parties and their attorneys who might otherwise fight a protracted court battle over issues of property division, child support, or alimony. Parties participate in mediation or another dispute resolution alternative, such as early neutral evaluation or judicial settlement procedure. Once a settlement

procedure is ordered, the parties and their counsel must participate, unless excused by the court. During mediation, the most commonly used procedure, the parties and their attorneys meet with a mediator to attempt to resolve the issues in dispute. If mediation is successful, the parties will settle the dispute on their own terms. Participation in mediation also eliminates the need for lengthy litigation and potentially prevent a costly and often bitterly-fought trial. Parties who have been victims of domestic violence may be excused by the court from physically attending or participating in a mediated settlement conference or other settlement procedure.

For more information about family financial settlement, including program rules, visit www.NCcourts.gov/programs/family-financial-settlement-program.

Family Financial Settlement Activity, Caseload by District

District	Cases Ordered to Alternative Dispute Resolution (ADR)					Total Caseload	Cases Exiting from ADR Process					Cases Completing Process	End Pending (6/30/22)	
	*Begin Pending (7/1/21)	Ordered to Mediation Settlement Conference	Voluntarily Submitted to Mediation Settlement Conference	Ordered to Judicial Settlement Conference	Submitted to Other Settlement Procedure		Ordered Exempt From ADR	Settled Prior to or During ADR Recess	All Issues Resolved With ADR	Some Issues Resolved With ADR	No Issues Resolved With ADR			Disposed Without ADR
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2	30	13	2	0	0	45	1	0	7	2	8	0	18	27
3A	48	26	0	0	0	74	0	0	17	0	14	1	32	42
3B	68	130	0	0	0	198	1	109	21	4	9	15	159	39
4	123	1	20	0	0	144	3	1	6	1	1	18	30	114
5	358	233	0	0	0	591	0	0	73	1	1	123	198	393
6	20	11	4	1	1	37	1	1	5	1	5	5	18	19
7	0	1	9	0	0	10	0	0	5	1	4	0	10	0
8	18	22	0	0	0	40	0	1	4	0	2	3	10	30
9	1	0	0	0	0	1	0	0	0	0	0	0	0	1
10	207	300	1	1	0	509	1	1	89	7	12	38	148	361
11	315	221	0	0	0	536	4	0	14	1	10	131	160	376
12	318	273	0	1	0	592	12	6	96	18	29	141	302	290
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0
14	81	31	2	2	0	116	2	0	25	2	4	3	36	80
15A	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15B	0	0	0	0	0	0	0	0	0	0	0	0	0	0
16A	17	28	3	1	0	49	2	0	18	2	8	10	40	9
16B	139	28	0	0	0	167	0	0	0	0	0	0	0	167
17A	15	11	6	0	0	32	0	0	3	1	1	1	6	26
17B	105	51	0	0	0	156	3	0	5	0	3	39	50	106
18	362	203	1	0	0	566	2	0	55	14	12	138	221	345
19A	108	36	0	0	0	144	0	0	5	2	1	0	8	136
19B	39	38	0	14	0	91	3	21	19	1	5	5	54	37
19C	22	29	2	0	0	53	1	2	15	5	4	1	28	25
19D	125	74	2	0	0	201	0	28	46	2	26	0	102	99

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Family Financial Settlement Activity, Caseload by District

District	Cases Ordered to Alternative Dispute Resolution (ADR)					Total Caseload	Cases Exiting from ADR Process						Cases Completing Process	End Pending (6/30/22)
	*Begin Pending (7/1/21)	Ordered to Mediation Settlement Conference	Voluntarily Submitted to Mediation Settlement Conference	Ordered to Judicial Settlement Conference	Submitted to Other Settlement Procedure		Ordered Exempt From ADR	Settled Prior to or During ADR Recess	All Issues Resolved With ADR	Some Issues Resolved With ADR	No Issues Resolved With ADR	Disposed Without ADR		
20A	4	34	0	0	0	38	0	0	8	0	4	10	22	16
20B	300	100	0	0	0	400	0	0	12	0	15	1	28	372
21	288	79	0	0	0	367	0	0	10	0	5	22	37	330
22A	0	31	43	0	0	74	0	0	30	13	31	0	74	0
22B	1	0	3	0	0	4	0	0	1	2	0	0	3	1
23	38	22	0	0	0	60	2	1	0	1	4	0	8	52
24	32	62	0	0	0	94	2	0	23	2	10	25	62	32
25	146	167	0	0	0	313	15	3	24	0	6	10	58	255
26	133	0	0	0	1	134	0	0	0	0	0	0	0	134
27A	3	0	0	0	0	3	0	0	0	0	0	0	0	3
27B	161	0	0	0	0	161	0	0	0	0	0	110	110	51
28	108	92	0	0	0	200	0	0	36	6	10	74	126	74
29A	30	53	0	0	0	83	2	0	14	2	1	22	41	42
29B	68	30	14	12	5	129	0	0	12	2	16	4	34	95
30	40	53	1	0	0	94	0	2	13	1	14	17	47	47
TOTAL	3,871	2,483	113	32	7	6,506	57	176	711	94	275	967	2,280	4,226

Some districts reported no activity or did not report status. Total Caseload includes the number of cases pending at the start of the fiscal year as well as those new cases ordered to mediation / arbitration.

*Some begin pending numbers changed by local audit.

SUPERIOR COURT MEDIATED SETTLEMENT CONFERENCE



A Mediated Settlement Conference (MSC) facilitates pre-trial court ordered mediations for civil cases filed in superior court. Pursuant to G.S. 7A-38.1 and the Supreme Court of North Carolina's Rules Implementing Mediated Settlement Conferences (MSC Rules), referral to mediated settlement is mandatory for civil actions pending in superior court, unless the parties agree to participate in one of the other available options through the MSC Rules. The only cases excluded from mandatory referral are actions in which a party is seeking the issuance of an extraordinary writ or is appealing the revocation of a motor vehicle operator's license.

MSC Rules were updated in 2020. For more information about the Mediated Settlement Conference Program, visit www.nccourts.gov/programs/mediated-settlement-conference-program.

Mediated Settlement Conference Activity, Caseload by District

Superior Court District	*Begin Pending (7/1/21)	Cases Entering Mediated Settlement Conference (MSC)			Total Caseload	Cases Exiting from MSC Process					Cases Completing Process	End Pending (6/30/22)
		Ordered to Mediated Settlement Conference	Voluntarily Submitted to Mediated Settlement Conference	Ordered or Submitted to Other Settlement Procedure		Ordered Exempt From MSC	Settled Prior to or During MSC Recess	All Issues Resolved With MSC	No Issues Resolved With MSC	Disposed Without MSC		
1	28	0	0	0	28	0	0	10	5	0	15	13
2	96	53	0	0	149	0	0	16	13	5	34	115
3A	110	109	6	0	225	0	42	53	36	12	143	82
3B	212	234	0	0	446	0	0	44	19	10	73	373
4	113	114	3	0	230	0	0	56	28	8	92	138
5	470	280	2	0	752	1	9	73	32	210	325	427
6A	98	34	0	0	132	0	0	9	0	0	9	123
6B	56	1	0	0	57	0	0	14	1	0	15	42
7A	134	95	3	1	233	2	32	7	22	11	74	159
7BC	217	159	5	0	381	0	61	29	24	18	132	249
8A	24	49	0	0	73	0	7	15	8	12	42	31
8B	111	128	0	3	242	0	9	37	11	83	140	102
9	94	115	0	0	209	1	0	55	22	50	128	81
10	269	0	0	0	269	0	12	148	77	15	252	17
11A	95	98	11	0	204	0	8	36	26	16	86	118
11B	702	269	0	0	971	44	0	76	34	68	222	749
12	397	254	0	0	651	26	58	78	40	118	320	331
13A	107	80	0	0	187	0	10	21	9	59	99	88
13B	637	240	0	0	877	0	2	20	26	109	157	720
14	188	237	4	0	429	1	58	85	56	48	248	181
15A	127	90	1	0	218	2	0	28	20	25	75	143
15B	61	117	4	0	182	0	10	36	20	54	120	62
16A	61	9	12	24	106	22	0	12	2	25	61	45
16B	46	23	0	1	70	0	2	35	6	0	43	27
17A	76	29	0	0	105	0	0	20	2	0	22	83
17B	45	40	11	0	96	0	2	16	3	0	21	75

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Mediated Settlement Conference Activity, Caseload by District

Superior Court District	*Begin Pending (7/1/21)	Cases Entering Mediated Settlement Conference (MSC)			Total Caseload	Cases Exiting from MSC Process					Cases Completing Process	End Pending (6/30/22)
		Ordered to Mediated Settlement Conference	Voluntarily Submitted to Mediated Settlement Conference	Ordered or Submitted to Other Settlement Procedure		Ordered Exempt From MSC	Settled Prior to or During MSC Recess	All Issues Resolved With MSC	No Issues Resolved With MSC	Disposed Without MSC		
18	675	301	0	0	976	0	0	123	60	67	250	726
19A	266	57	0	0	323	0	0	35	20	2	57	266
19B	49	59	0	0	108	0	8	24	11	5	48	60
19C	78	101	1	0	180	0	19	55	23	12	109	71
19D	150	18	0	0	168	0	5	28	27	32	92	76
20A	28	52	3	0	83	0	2	13	12	19	46	37
20B	102	118	5	0	225	0	0	40	39	58	137	88
21	991	228	6	0	1,225	3	0	92	54	31	180	1,045
22A	196	147	2	0	345	1	20	82	63	43	209	136
22B	152	177	2	0	331	0	68	41	33	36	178	153
23	42	68	7	0	117	2	8	20	24	7	61	56
24	87	65	17	0	169	0	0	15	27	18	60	109
25A	194	62	0	0	256	0	0	10	8	0	18	238
25B	160	101	0	0	261	0	9	25	28	10	72	189
26	983	1,044	18	2	2,047	6	215	360	240	77	898	1,149
27A	102	116	22	0	240	0	10	62	38	21	131	109
27B	351	93	7	0	451	2	0	43	21	231	297	154
28	413	148	13	0	574	0	0	45	35	13	93	481
29A	163	50	0	0	213	0	0	18	8	0	26	187
29B	103	100	2	0	205	1	12	43	24	18	98	107
30A	117	57	2	2	178	1	0	13	6	14	34	144
30B	53	72	0	0	125	0	0	13	10	28	51	74
TOTAL	10,029	6,091	169	33	16,322	115	698	2,229	1,353	1,698	6,093	10,229

Total Caseload includes the number of cases pending at the start of the fiscal year as well as those new cases ordered to mediation / arbitration.

*Some begin pending numbers changed by local audit.

COURT-ORDERED ARBITRATION



In 1989, following successful experience in a pilot program, the General Assembly authorized court-ordered, non-binding arbitration statewide. The program currently operates in 74 counties. In these counties, civil cases involving claims for money damages of \$25,000 or less are subject to court-ordered, nonbinding arbitration in accordance with the Supreme Court's Rules for Court-Ordered Arbitration in North Carolina, pursuant to G.S. 7A-37.1. The rules specifically exclude from arbitration certain property disputes, family law matters, estates, special proceedings, actions where collections on an account is the sole claim, and class actions. The Rules were last updated in October 2021.

By rule, the arbitration hearing is scheduled to begin within 60 days after (i) the docketing of an appeal from a magistrate's judgment, (ii) the filing of the last responsive pleading, or (iii) the expiration of the time allowed for the filing of such pleading. The court will appoint a trained arbitrator from a list of attorneys approved by the chief district court judge in each district. Unless determined to be

indigent, parties are required to pay a pro rata share of a \$100 arbitration assessment fee for each arbitration prior to the hearing. Upon making application for payment to the NCAOC, arbitrators are paid a \$100 fee for each arbitration hearing they conduct.

As a rule, arbitration hearings take place in the courthouse or through remote audio video transmission and are limited to one hour. The hearings are conducted in a serious but relaxed atmosphere, with the rules of evidence serving only as a guide. Once the hearing is concluded, the arbitrator renders an award, which is filed with the court. A party dissatisfied with the award may demand a trial de novo by filing a written request with the court. If the parties do not demand a trial de novo or otherwise file a consent order or dismissal, the court enters judgment on the arbitration award.

For more information about Court-Ordered Arbitration, visit www.NCcourts.gov/programs/court-ordered-arbitration.

Court-Ordered Arbitration, Caseload by District

District	*Begin Pending (7/1/21)	Cases Ordered to Court-Ordered Arbitration		Cases Exiting from Arbitration Process						End Pending (6/30/22)
		District Court Cases Ordered to Arbitration	Total Caseload	Cases Scheduled for Hearing	Cases Exempt from Arbitration	Cases Arbitrated	Cases Dismissed Prior to Hearing	Cases Dismissed Prior to Entry of Judgment		
1	5	0	5	0	0	0	0	0	5	
3A	26	43	69	40	4	27	22	0	8	
3B	7	63	70	0	0	22	18	0	12	
5	79	237	316	143	3	100	55	5	28	
6	11	5	16	9	0	5	0	0	11	
8	18	55	73	40	0	24	15	4	17	
10	229	606	835	573	8	408	170	50	161	
12	77	587	664	525	3	309	145	25	60	
13	465	492	957	483	0	107	151	2	470	
14	20	119	139	119	7	83	28	11	19	
15A	53	28	81	32	0	19	5	0	54	
15B	17	17	34	18	0	6	3	0	16	
16A	2	10	12	11	0	9	3	0	0	
16B	0	0	0	0	0	0	0	0	0	
18	118	219	337	206	0	191	16	22	119	
19A	46	113	159	60	0	47	9	0	93	
19B	2	9	11	8	0	4	3	0	4	
19C	44	341	385	203	0	124	53	13	61	
19D	12	28	40	34	0	20	1	1	12	
20A	4	6	10	4	0	1	3	0	6	
20B	47	291	338	224	1	142	56	21	72	
21	18	58	76	39	0	35	5	0	36	
22A	27	62	89	70	0	50	17	5	10	
22B	6	46	52	46	0	18	11	3	15	
23	7	14	21	15	1	11	3	0	5	
24	24	34	58	25	2	11	7	0	20	
25	47	385	432	276	2	157	65	11	14	
26	271	374	645	406	1	253	0	71	391	
27B	38	28	66	16	0	7	9	0	49	
29A	0	8	8	12	0	7	1	0	0	
29B	70	46	116	71	0	17	6	0	92	
30	12	51	63	35	1	19	11	0	20	
TOTAL	1,802	4,375	6,177	3,743	33	2,233	891	244	1,880	

Total Caseload includes the number of cases pending at the start of the fiscal year as well as those new cases ordered to mediation / arbitration.

*Some begin pending numbers changed by local audit.

Court-Ordered Arbitration, Trial de Novo Caseload by District

District	* Begin Pending (7/1/21)	Appeals Filed	Trial by Judge	Trial by Jury	Dismissal / Other	End Pending (6/30/22)
1	1	0	0	0	0	1
3A	2	9	0	0	6	5
3B	6	6	2	0	7	3
5	7	31	23	0	9	6
6	1	0	0	0	0	1
8	1	8	2	0	2	5
10	73	105	29	1	95	53
12	11	43	22	1	18	13
13	1	3	0	0	0	4
14	20	31	5	0	19	27
15A	11	4	2	0	2	11
15B	0	2	0	0	0	2
16A	1	3	3	0	1	0
16B	0	0	0	0	0	0
18	48	30	0	0	1	77
19A	6	9	3	0	0	11
19B	8	2	1	0	6	3
19C	15	22	3	0	12	22
19D	13	5	1	0	0	17
20A	2	1	2	0	1	0
20B	20	25	12	0	16	17
21	15	9	2	0	7	15
22A	9	10	1	0	6	12
22B	6	4	4	0	3	3
23	7	0	0	0	1	6
24	6	3	1	0	0	8
25	12	24	12	0	22	2
26	179	109	0	0	0	288
27B	9	3	0	0	0	12
29A	2	1	2	1	0	0
29B	15	2	1	0	5	11
30	4	5	3	0	0	6
TOTAL	511	509	136	3	240	641

*Some begin pending numbers changed by local audit.

CLERK MEDIATION PROGRAM



On May 23, 2005, the General Assembly enacted, G.S. 7A-38.3B that established a mediation program for matters referred to mediation by clerks of superior court. Rules implementing the legislation were adopted by the Supreme Court of North Carolina, effective March 1, 2006, and the program began to operate. A clerk may refer any eligible matter to mediation, including guardianship, estate, and boundary and partition disputes, although mediation is not required. Some matters are ineligible for referral, including adoptions and foreclosures.

The rules were last updated in 2020. For more information on the Clerk Mediation Program, including program rules, visit www.NCcourts.gov/programs/clerk-mediation-program.

Clerk Mediation Program, Caseload by District

County	Cases Ordered to Clerk Mediation Program (CMP)					Cases Completing CMP																				
	Begin Pending (7/1/21)	Guardianship	Estate	Boundary	Other	Total CMP Cases	G – Complete	G – Partial	G – Impasse	G – Settled Outside Mediation	E – Complete	E – Partial	E – Impasse	E – Settled Outside Mediation	B – Complete	B – Partial	B – Impasse	B – Settled Outside Mediation	O – Complete	O – Partial	O – Impasse	O – Settled Outside Mediation	Cases Completing Process During FY 2019 – 20	End Pending (6/30/22)	Unsuccessful Mediation; Heard by CSC	
Chatham	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Jackson	0	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	0	2	
Watauga	0	0	0	4	0	4	0	0	0	0	0	0	0	3	0	1	0	0	0	0	0	0	4	0	1	
Wilkes	0	0	2	0	6	8	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0	1	4	4	0	
TOTAL	0	0	2	4	9	15	0	0	0	0	1	0	0	3	0	1	0	2	2	0	1	10	5	3		

Ninety-six (96) counties did not report any activity for the Clerk's Mediation Program.

OFFICE OF LANGUAGE ACCESS SERVICES (OLAS)



The Office of Language Access Services (OLAS) facilitates equal access to justice in North Carolina courts for limited-English proficient (LEP) parties in interest, with a particular emphasis on the state’s sizeable Hispanic and Latino population. The program strives to meet the statewide needs of LEP speakers interacting with the judicial system by providing nine staff court interpreters (for the Spanish language) in eight districts, maintaining an accessible online Registry of Spoken Foreign Language Court Interpreters, and coordinating the assignment of spoken language interpreters for languages other than Spanish (LOTS). The program is involved in the development of policy and standards for judicial officials, court personnel, and interpreters, advising the courts on the proper use of interpreters, training judicial officials and court personnel on cultural and interpreting issues, and translating court forms and vital documents.

During FY 2021-22, the program trained 40 prospective court interpreters on the three modes of court interpreting, the role of the court interpreter, and the code of ethics and professionalism required of the court interpreter. Additionally, the program facilitated access to approved skills-building workshops, held in-person and online, to those who qualified to sit for the North Carolina Court Interpreter Certification Examination (NCCICE).

Eighty-seven state and/or federally certified Spanish court interpreters, two state certified Russian interpreters, one state certified Vietnamese interpreter, one conditionally

qualified Arabic interpreter, one conditionally qualified Korean interpreter, three conditionally qualified Mandarin interpreters, one conditionally qualified Portuguese interpreter, and two conditionally qualified Russian interpreters work throughout the state. Additionally, out of state resources include seven certified Arabic interpreters, two Bosnian/Croatian/Serbian (BCS) interpreters, two certified Cantonese interpreters, six certified French interpreters, three certified Haitian Creole interpreters, three certified Hmong interpreters, one certified Khmer interpreter, four certified Korean interpreters, two certified Lao interpreters, four certified Mandarin interpreters, two certified Polish interpreters, five certified Portuguese interpreters, seven certified Russian interpreters, one certified Somali interpreter, two certified Tagalog interpreters, one certified Turkish interpreter, and six certified Vietnamese interpreters.

North Carolina is a member of the National Center for State Courts’ Council of Language Access Coordinators (CLAC). OLAS administers the CLAC’s oral proficiency examination for court interpreters as the NCCICE in all languages for which CLAC offers an examination.

For more information on OLAS, including policies and training information, visit www.NCcourts.gov/LanguageAccess.

Foreign Language Court Interpreters, Spanish

Classification Levels	Number of Interpreters
A1 – Master Certified	29
A2 – Certified	57
B – Conditionally Qualified	1
TOTAL	87

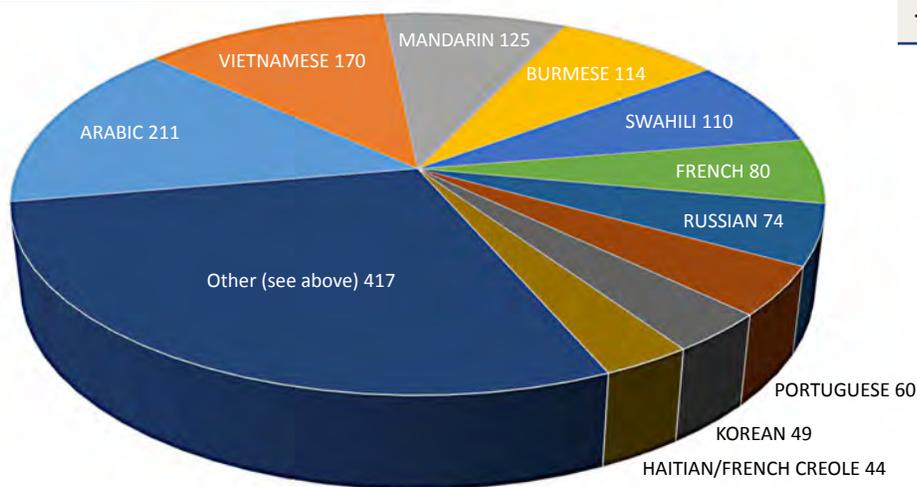
Languages Other Than Spanish

Certified Court Interpreters	Number of Interpreters
Russian	2
Vietnamese	1
TOTAL	3

Conditionally Qualified Court Interpreters	Number of Interpreters
Arabic	1
Mandarin	3
Russian	2
Korean	1
Portuguese	1
TOTAL	8

Assignments Covered for Languages Other Than Spanish

Language	Number of Assignments	Language	Number of Assignments	Language	Number of Assignments
Udu	36	Hungarian	7	Mandingo	2
Karen	28	Lao	7	Pashto	2
Marshallese	26	Polish	6	Pohnpeian	2
Nepali	26	Tagalog	6	Quiche	2
Amharic	23	Japanese	5	Tamil	2
Farsi	20	K'Iche'	4	Zarma	2
Hmong	19	Rhade (Montagnard)	4	Akateko	1
Kinyarwanda	16	Bosnian / Serbian / Croatian	3	Azerbaijani	1
Jarai (Montagnard)	13	German	3	Chuukese	1
Telugu	13	Lingala	3	Dinka	1
Thai	13	Yoruba	3	Ewe	1
Cambodian / Khmer	12	Bembe/Kibembe	2	Falam Chin	1
Tigrinya / Kunama	11	Czech	2	Krio	1
Turkish	11	Greek	2	Masalit	1
Bengali	10	Hausa	2	Oromo	1
Cantonese	10	Indonesian	2	Punjabi	1
Romanian	10	Italian	2	Q'Eqchi'	1
Gujarati	9	Kurdish	2	Somali	1
Hindi	9	Malayalam	2	Ukrainian	1
Hakha / Hakha Chin	7	Mam	2	Wolof	1
			TOTAL	417	



Forms Translations	Total
Spanish Forms Available	287
Vietnamese Forms Available	304

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