CRIMINAL COURT INFORMATION SYSTEM CLERKS COMPONENT (CCIS-CC) / AUTOMATED CRIMINAL / INFRACTIONS SYSTEM (ACIS)

IMPORTANT STATISTICS
Fiscal Year 2019-20

CCIS-CC

3,481,485 Distinct cases processed

20,918,953 Actions taken

80,617 Record corrections automatically submitted to DMV

ACIS

1,779,529 Case filings

1,855,466 Dispositions

185,175 Waived cases

1.05 Million average daily transactions

32,519 System users

PARTNERS

- CCIS-CC Advisory Group
- N.C. Conference of Clerks of Superior Court
- N.C. Division of Motor Vehicles

USERS

- Clerks of Superior Court
- Department of Health and Human Services (DHHS)
- Department of Public Safety / Division of Adult Correction (DPS / DAC)
- Department of Transportation / Division of Motor Vehicles (DOT / DMV)
- District attorneys and staff
- Eastern Band of Cherokee Indians
- Family court staff
- Judges
- Law enforcement officers
- Magistrates
- Office of the State Controller (OSC)
- Public
- Public defenders and staff
- State Bureau of Investigation (SBI)
- Trial court administrators

CCIS-CC is a subsystem of the Court Information System tailored for Clerks of Superior Court. This web-based application extends, and will ultimately replace, the Automated Criminal/Infractions System (ACIS). As replacement components with enhanced capability are built in CCIS-CC, those components are retired in ACIS. This incremental approach—in which smaller subprojects are identified, developed, and completed—provides for faster delivery of improvements to the clerks.

Major components of CCIS-CC and ACIS are:

- The Criminal Component allows criminal case data to be entered from case initiating documents, e.g., warrants for arrest, orders for arrest, magistrate orders, or received electronically from NCAWARE or eCitation. Cases are tracked from initiation through disposition. Widespread inquiry access is available to court officials, law enforcement, and others. Trial court data is kept as cases move through district and superior court.

- The Infractions Component allows infraction case data to be entered from case initiating documents (e.g., citations and criminal summonses) with updates provided as needed, or received electronically from eCitation. Cases are tracked from initiation through disposition. Inquiry access is available to court officials, law enforcement, and others, and cases are tracked through both district and superior court.

In both the criminal and infractions components, demographic data may be prefilled via a link with the N.C. Division of Motor Vehicles driver's license database.

CCIS-CC/ACIS BENEFITS AND FEATURE HIGHLIGHTS

Saves Time

- Provides many convenient features that minimize and streamline data entry by clerks, including prefilling fields with user-entered defaults, calendar lookup, drop-down lists, and more
- Preloads cases from calendars
- Reduces clerks' manual processes
- Consolidates multiple functions on a single screen to allow for speedy data entry
- Allows simultaneous processing of infraction and criminal cases for both superior and district courts on a single screen
- Processes large volumes of data in an efficient manner
- Allows reports to be viewed online or printed on demand
- Presents information in an efficiently structured manner

Improves Data Quality

- Includes defaults, lookups, and drop-down features that reduce data entry errors
- Preloads data to reduce data entry errors
- Provides easy-to-use data verification features

Improves Access to Information

- Improves search capabilities
- Expands reporting capabilities
- Expands automation of historical information
- Offers multiple-entry microfilm screens, including ability to use CDs to archive case files
- Allows multiple-entry continuances for district and superior court
- Features court results
- Includes aging reports
- Includes multiple-entry speeding reductions
- Includes new interface to the clerks' financial system for nightly payment information
- Displays on screen detailed payment information for multiple-entry monies paid for the clerks to verify, which eliminates the clerks' manual tracking process of payment information
- Features online payment status reports to resolve problems related to payment data and provide information to respond to public queries regarding payments
- Includes disposition for cases
- Expands N.C. Division of Motor Vehicles (DMV) automation to eliminate tasks that clerks have been handling by telephone or fax
- Generates electronic DMV notifications
- Captures pretrial and post-disposition activities
- Tracks case events
- Enables in-court creation and electronic storage of judgment forms
- Records monetary details and prints bill of cost(s)
- Includes secured features to undo, delete, and expunge cases
- Deploys automatic email notice to attorneys when assigned to a case

IMPLEMENTATION TIMELINE

2006	2007	2008	2009	2010	2011	2012
June Multiple entry microfilm	**March** Multiple entry district court continuances	**March** Court results and continuances enhancements	**April** Multiple entry court results and continuances	**February** DMV automation, calendar search, and single case disposition	**April** Pretrial, post-dispositions, and events tracking	**June** Bill of cost monetary information
		November Aging reports and court officials' maintenance	**July** Speeding reductions, monies paid, and financial interface			

2013	2014	2015
March Real-time notices and new role (public defender)	**June** Full disposition and replacement of CourtFlow	**May** Refined and automated DMV notification of appeal / results
May Interpreter fields		