



THE NORTH CAROLINA DISPUTE RESOLUTION COMMISSION

POLICY

Dated and Out-of State Training Policy

(Adopted by the Commission on July 14, 2006; amended on February 27, 2015; September 15, 2017; August 9, 2019; March 1, 2020; February 28, 2025, and August 14, 2026.)

Mediated settlement conference program rules require all mediators be trained in basic mediation theory, processes, and techniques and demonstrate familiarity with North Carolina statutes, rules, and practices governing mediated settlement conferences (MSC/FFS/Clerk Rule 8). To that end and in the interest of protecting both the public and the courts, the Commission has adopted this Policy. This Policy is intended to ensure that all mediators certified by the Commission are current in their understanding of the mediation process and are familiar with their role as mediator, including understanding their case management responsibilities and ethical obligations as a mediator for the North Carolina courts. This Policy applies to:

- Initial applications for certification in which the 40-hour or 16-hour training program required by MSC Rule 8(a)(2) or FFS Rule 8(a)(2) is completed more than three (3) years prior to submission of the application;
- Initial Applications filed by applicants for the MSC and/or FFS programs whose mediator training was not DRC approved or was completed outside of North Carolina ; and
- Initial Applications for certification in the Clerk Estate and Guardianship program (CPME) in which the 10-hour training program required by Clerk Rule 8(c) was completed more than ten (10) years prior to submission of the application.

I. INITIAL APPLICATIONS FOR FFS AND MSC CERTIFICATION SUBMITTED WITH DATED TRAINING.

A. Training completed less than three years prior to application for mediator certification.

An applicant for MSC or FFS certification whose training was completed less than three years prior to application shall be required to verify on the application that **within the year prior to the application**, the applicant has read and studied current versions of the enabling legislation, program rules, Standards of Professional Conduct for Mediators, Advisory Opinion Policy, and all advisory opinions adopted to date, and completed two (2) hours of approved CME.

B. Training completed more than three years but less than ten years prior to application for mediator certification.

A Commission approved 40-hour, or 16-hour (if the applicant is already certified as either an MSC or FFS mediator), training program completed more than three years but less than ten years prior to the date of application for certification, shall be deemed to be dated training pursuant to MSC Rule 8(a)(3) and FFS Rule 8(a)(6). The applicant shall be required to attend a 16-hour supplemental training course wherein the statutes, rules, and practice governing mediated settlement are discussed, complete the exam required by MSC Rule 9(a)(8) or FFS Rule 9(a)(11), as applicable, and comply with additional requirements set forth in section IV below.

C. Training completed more than ten years prior to application for mediator certification.

A Commission approved 40-hour, or 16-hour (if the applicant is already certified as either an MSC or FFS mediator), training program completed more than ten years prior to date of application for certification shall be deemed dated and not in compliance with MSC/FFS Rule 8. The applicant shall be required to attend a full 40-hour MSC/FFS or 16-hour (if the applicant is already certified as either an MSC or FFS mediator), Commission approved training course and comply with the additional requirements set forth in subsection IV below.

D. Training completed by applicants for dual certification.

An applicant who has completed the MSC and FFS training requirements to apply for **dual** certification shall complete additional training consistent with the timeframes set forth in Paragraph I.A-C, above. In other words, , if both the MSC and FFS training courses were completed more than three years but less than ten years prior to the date of application for dual certification, the applicant shall be required to complete both the 16-hour MSC **and** the 16-hour FFS training course. . Additionally, if both the MSC and FFS training courses were completed more than ten years prior to the application, both training courses will be considered dated and not in compliance with the MSC/FFS Rules; however, the applicant will need to complete one 40-hour training and one 16-hour training to dually certify.

II. MSC OR FFS TRAINING COMPLETED OUT-OF-STATE OR BY NON-CERTIFIED TRAINER. MSC Training.

Training completed in another state, or by a non-certified trainer, and submitted in satisfaction of MSC Rule 8(a) must be a sustained, comprehensive training program of at least 40-hours duration and intended to prepare the attendee to mediate in a trial court mediation program. The training must also substantially comply with the curriculum set forth in MSC Rule 9(a) and guidelines adopted by the Commission clarifying those curriculum requirements. The Commission charges for a review of out-of-state, and non-certified, trainings. Please see the Commission's [Mediator Certification Fee](#) schedule.

A. FFS Training.

Training completed in another state, or by a non-certified trainer, and submitted in satisfaction of FFS Rule 8(a)(2)(b). may be either:

1. A sustained, comprehensive family and divorce mediation training program of at least 40 hours duration approved by ACR; or
2. A sustained, comprehensive family and divorce mediation training program of at least 40-hour duration which substantially complies with the curriculum set forth in FFS Rule 9(a) and guidelines adopted by the Commission clarifying those curriculum requirements.

C. Training Deemed Substantially Compliant

Training programs not approved by the Commission or offered outside North Carolina do not usually include discussion of North Carolina statutes, rules, and practice governing mediated settlement conferences. An applicant completing such training may apply to the Commission for **partial credit** by submitting the following documents: detailed agenda, a list of trainers, biographical information on the trainers (if available), and an official request to the Commission's office that part of the program they attended be deemed substantially compliant with the curriculum set forth in MSC Rule 9(a)(8) or FFS Rule

9(a)(11) and guidelines clarifying the curriculums. If the agenda does not specify, the applicant shall provide the following details: the training's sponsor; the type of cases they were being trained to mediate and the duration and dates of the training. The course must have been live, in-person or through remote technology. The applicant should also indicate whether they were approved, registered, certified, or otherwise qualified to mediate in another state, the date they were so qualified, and the approximate number of cases they have mediated to date. The Commission's office may request any additional information it needs to make its determination.

D. Dated Out-of-State or Non-Certified Training:

An applicant whose training was completed less than ten years prior to the date of application and is found to be substantially compliant in part, although not North Carolina focused, shall be required to attend a 16-hour supplemental training course wherein the statutes, rules, and practice governing mediated settlement, and the Standards of Professional Conduct for Mediators, are discussed, and complete the exam required by MSC Rule 9(a)(8) or FFS Rule 9(a)(11), as applicable. Such an applicant seeking **dual** certification shall be required to complete both the MSC and FFS 16-hour training courses. In addition, the applicant shall complete all other requirements for certification set forth in both the MSC and FFS program rules and Section IV below.

An applicant whose training was completed more than ten years prior to the date of application and is found to be substantially compliant in part, although not North Carolina focused, shall be deemed dated and not in compliance with MSC/FFS Rule 8. The applicant shall be required to attend a full 40-hour MSC or FFS Commission approved training course and comply with the additional requirements set forth in subsection IV below. If they are seeking dual certification, they must complete the 40-hour training course for one of the programs and the 16-hour course for the other program.

E. Training Not Deemed Substantially Compliant.

If the out-of-state training cannot be deemed substantially compliant with the MSC or FFS Rule 9(a) curriculum, as applicable, the applicant shall be required to complete a full 40-hour Commission approved training course and comply with the additional requirements set forth in Section IV below.

III. INITIAL APPLICANTS FOR CLERK CERTIFICATION IN GUARDIANSHIP AND ESTATE MATTERS (CMPE) WITH DATED CLERK TRAINING.

A. Training completed less than ten years prior to application.

An applicant for Clerk certification in estate and guardianship matters whose training was completed less than ten years prior to application shall be required to verify on the application that the applicant has read and studied current versions of the enabling legislation, program rules, Standards of Professional Conduct for Mediators, Advisory Opinion Policy, and all advisory opinions adopted to date.

B. Training completed more than ten years prior to application.

An applicant for Clerk certification in estate and guardianship matters, whose training was completed more than ten years prior to date of submission shall be deemed dated and not in compliance with Clerk Rule 8(c). The applicant shall be required to complete a full 10-hour Commission approved Clerk training program in estate and guardianship matters.

IV. OTHER REQUIREMENTS.

In addition to meeting training requirements, applicants must also meet all other requirements for certification or certification reinstatement set forth in Commission rules, including:

A. Complete and file with the Commission's office a current application for each certification or reinstatement of a certification sought;

B. Meet all the training, professional, experience, and other requirements currently in effect for each certification or reinstatement of certification sought;

C. Be of good moral character and fit to practice as a mediator (all certification applicants must undergo a background check); and

D. Pay the pro-rated certification fee(s) for the program(s) for the fiscal year for which the applicant seeks reinstatement.

V. Commission staff may, as they deem appropriate, interpret the provisions of this policy broadly.