



GUARDIAN AD LITEM (GAL) PROGRAM

IMPORTANT STATISTICS FISCAL YEAR 2020-21

Volunteers

5,402 volunteer advocates

518,592 hours of service

\$14 million saved due to volunteer efforts

Volunteers donate, on average, 8 hours of service monthly. Independent Sector valued volunteer time during 2019 at \$27.20 / hour.

Attorneys

69 paid attorney contractors

132 pro bono attorneys

12 staff attorney advocate positions

33 paid conflict attorneys

Staff

4 regional administrator positions

139 field staff working in 69 offices

8 administrative, training, legal staff positions

28 grant-funded volunteer supervisor positions

6 grant-funded training, volunteer recruitment, and support positions

Program Statistics

71,594 child abuse and neglect hearings

17,883 abused and neglected children received legal representation

190 juvenile appellate cases filed

PARTNERS

National CASA Association

N.C. Bar Association – Juvenile Justice and Children's Rights Section

N.C. Child Fatality Prevention Team

N.C. Child Fatality Task Force

N.C. Collaborative for Children, Youth, and Families

N.C. Department of Health and Human Services

N.C. Department of Juvenile Justice and Delinquency Prevention

N.C. Department of Public Instruction

N.C. Governor's Crime Commission

N.C. Office of Indigent Defense Services

Strong Able Youth Speaking Out Inc. (SaySo)

PARTNER QUOTE

National CASA/GAL Association For Children - Sally Erny, Deputy CEO

"The North Carolina GAL Program is certainly a network leader, in programming, model and leadership for child advocacy programs across this country."



Our Mission

In 1983, the North Carolina General Assembly established the Office of Guardian ad Litem Services as a division of the North Carolina Administrative Office of the Courts. Pursuant to G.S. 7B-601, when a petition alleging abuse or neglect of a juvenile is filed in district court, the judge appoints a volunteer GAL advocate and an attorney advocate to provide team representation to the child, who has full party status in trial and appellate proceedings. All GAL child advocates are trained, supervised, and supported by program staff in each county of the state. The collaborative model of GAL attorney advocates, volunteers, and staff ensures that all North Carolina children who are alleged by the Department of Social Services to have been abused or neglected receive GAL legal advocacy services.

The program recruits, screen, train and equips community volunteers to serve abused and neglected children by advocating for their best interests in court.

The role of Guardian ad Litem advocates is to:

- Fulfill state and federal statutory mandates to protect and promote the best interests of juveniles in abuse and neglect court proceedings
- Help the courts work efficiently toward safety and permanence for children
- Conduct independent investigations to determine the facts, needs of the child, and the resources appropriate to meet those needs
- Determine the wishes or expressed preferences of the child and report those to the court
- Provide a voice for abused and neglected children in every county of the state

Why Use Volunteers?

Guardian ad Litem volunteers provide an independent, unbiased voice for abused and neglected children. They are effective. Because they are unpaid, but focus on the child's best interests, their position in court is unique. The model of co-appointing volunteers and attorneys to speak for abused and neglected children in court provides strong, competent advocacy for the children who need it.

“The GAL is that independent voice advocating for the child’s needs, without regard to budget or funding stream. Children know their voices are heard and the judge is considering their desires and wishes, as well as their best interests. As children in our caseloads age, the GAL and Attorney Advocate guide them through appearances in court and help them understand how court works, and why decisions are made. We do a better job in this critical effort because of the work of the GAL.”
 — **Chief District Court Judge J.H. Corpening, II**
New Hanover and Pender Counties



OUR TEAM APPROACH

Components	Brief Description
<p>Staff</p> <p>“Since 1983, the NC Guardian ad Litem Program has stood as the beacon of protection for the rights of abused and neglected children. Our staff and volunteers are on the front lines with those children to ensure their best interests are served, and that these precious children have the opportunity to obtain positive outcomes during the difficult circumstances that have occurred. We are blessed to have trained staff and volunteers in every county who are at the ready to advocate for these children.” — Lorrie L. Dollar, GAL Administrator</p>	<p>GAL staff recruit, train, and supervise volunteers. These roles, along with thorough screening and criminal record checks, help ensure the safety and best interests of child clients.</p> <p>Staff duties include assuring quality representation for children and promoting positive community relations to foster commitment to the program, while educating the public, maintaining a record keeping case management system, and developing and providing appropriate in-service training opportunities.</p> <p>Staff must have knowledge of volunteer administration, child development, juvenile court, applicable laws and statutes, program development, and evaluation techniques. They often serve on local interdisciplinary task forces and committees that affect the availability of services for GAL child clients.</p>
<p>Attorneys</p> <p>“GAL attorney advocates assure that abused and neglected children’s legal rights and best interests are protected in juvenile court proceedings. These skilled attorneys collaborate with trained GAL volunteers and staff to ensure that the court has the needed facts and information to make decisions about children’s best interests and well-being.” — Reginald O’Rourke, GAL Associate Counsel</p>	<p>In fiscal year 2020-21, GAL attorneys represented children’s best interests in 71,594 court hearings, including non-secure custody hearings, adjudicatory proceedings, dispositional proceedings, review hearings, permanency planning hearings, proceedings to terminate parental rights, and post-termination of parental rights hearings. In addition, they often participate in team meetings and any court ordered pre-trial conferences.</p> <p>Although juvenile appeals are expedited, the number of appeals is rising. Attorneys from law firms across the state contribute pro bono time and expertise to handle 50 percent of all GAL appeals.</p>
<p>Volunteer Advocates</p> <p>“Yes, it takes up some of your time and your heart. It is totally worth it! These children deserve someone to stand up, to sit down, and speak up for them. I’ve been a GAL for 13 years. One of the greatest gifts you can give back.” — Linda H., GAL Volunteer</p> <p>“You asked why. I answer, why not? Why not speak for the innocent children who have no voice except for a GAL? How could I not become a Guardian Ad Litem? Who else will tell the child’s story?” I have been blessed beyond measure through my service as a GAL. It has given me a purpose in my retirement.” — Judy M., GAL Volunteer</p>	<p>Volunteer advocates are recruited, screened, interviewed, and provided 30 hours of initial training. At least twelve hours of in-service training are offered each year to maintain the knowledge and skills needed to advocate for the best interests of child clients.</p> <p>The state’s advocate volunteers are adults who come from diverse communities, cultures, and life and work experiences. It is estimated that on average, the volunteer advocates donated eight hours each month to perform their statutorily mandated duties. They visit child clients, conduct interviews, read reports, monitor court orders, collaborate with service providers, formulate fact-based, child-focused court reports with recommendations, and testify in court hearings. During COVID the in-person meetings shifted to virtual means to comply with CDC guidance.</p> <p>While GAL attorney advocates are appointed to every case, the program does not yet have a volunteer advocate for every child. In those instances where no volunteer advocate is available, GAL staff are required to perform the volunteer advocate’s duties, limiting their ability to focus on their primary duties of recruitment, training, and supervision. Currently, 2,069 children need the services of a volunteer advocate.</p>



Be a voice for the children in our community

- Volunteers are trained as child advocates for abused and neglected children
- Child advocates and attorneys work together to champion children’s needs in court
- Child advocates promote a safe and permanent home for children