



Portal Advanced User Guide Accessing Judicial Records 02/07/2023

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INTRODUCTION

eCourts Portal, a Tyler Technologies product, is designed for users to view court calendars, information, records, pay fees and fines online, and judgment information, indexed in accordance with North Carolina General Statute § 7A-109(b).

Purpose of This Guide:

 Assist the general public and registered users in accessing court information with stepby-step guidance, particularly when accessing eCourts Portal outside of a courthouse terminal.

JUSTICE FOR ALL



The North Carolina Judicial branch is committed to providing <u>Justice</u> <u>For All</u> citizens of North Carolina. While Portal provides public access to most cases in Odyssey.

Please note the following:

Categories of records classified as confidential or sealed cannot be accessed via Portal, including:

- Court records sealed by judicial order
- Pre-Birth Determinations

Some categories of records are classified as restricted to the public and require Elevated Access to view in Portal:

- Criminal Warrants Unreturned
- Juvenile case records
- Protective Order Records
 - Non-Domestic Restraining Orders Filed by Agency
 - Non-Domestic Restraining Orders Filed by Other
 - Domestic Violence Protection Orders
- Special Proceeding Confidential for Name Change, Involuntary Commitment, and Other

TERMINOLOGY

Portlets:	Sections on the Portal home page that allow the user to access Portal features
Register of Actions:	A summary of public docket entries in public case types based upon the clerk's official record
Wild Card:	Wild cards take the place of one or more characters in a search term
Index:	A brief snapshot of a Judgment

NOTES

 The Register of Actions is NOT the official court record

ACCESSING PORTAL





tep 3 Click Submit			NOTES:
Smart Search Search Criteria 23IFf000022-420	*Required		 Smart Search is for ALL Odyssey implemented counties. Court records from counties not using Odyssey do not return
Clear Advanced Filtering Options -	BASIC SEARCH		
	RECORD NUMBER		
	Smart Search	*Required	
	Search Criteria	2	(
	Smith, John		Sealed or confidential records and documents
	Clear Advanced Filtering Options -	Submit	with sensitive informatio are not available for viewing on Portal.

Style / Defendant FISCIAL, ARTIE earch Re turned 200 case	esults es that have been grouped	✓ <u>Status</u> Pending d by party name, but	✓ <u>Location</u> Harnett District Court could have returned more. PI	t lease narrow the search b V Date of Birth	✓ <u>Party Name</u> FISCIAL, ARTIE y entering more precise criteri	✓ Party Defer Prin ia.
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н, јони				✓ Date of Birth		
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						Cases (1)
Number 😽	Style / Defendant	V Sta	tue	V Location	💟 Party Name	V Party Type
0002074 420	HARNETT CO ORO VS 1		nosod Einal Judgmont No T	Fial Harpott District	Court SMITH JOH	Defendant
002074-420	HARNETT CO OBO VS J	UNIX SMITH DIS	posed - Final Judgment No h	Harriett District	Court Smith, Joh	Derendanc
н, јони						
ent Address:						Cases (1)
ABATTOIR ROAD)					
3, NC 27321						
Number 🗸	Style / Defendant	▼ Sta	tus	✓ Location	✓ Party Name	✓ Party Type
H, ent ABA	JOHN Address: TTOIR ROAE	JOHN Address: ITTOIR ROAD	JOHN Address: ITTOIR ROAD NC 27521	JOHN Address: ITOIR ROAD	JOHN Address: ITTOIR ROAD NC 27521	JOHN Address: ITTOIR ROAD NC 27521

CLICK TO RETURN TO TABLE OF CONTENTS

- The maximum results returned is 200
- If the <u>error message</u> stating
 "200 results were returned," then use the Advanced
 Filtering Options to narrow search results
- Case number results are specific and return only records with that case number
- Name searches typically return a greater number of records



NOTES:

- If "No cases match your search" displays:
 - Confirm the case number/name entered is correct
 - Confirm the case number/name entered is in the correct format
 - The record may truly not exist
 - The record may be a Restricted case type

Sealed or confidential records and documents with sensitive information are not available for viewing on Portal.



Step 3 Select your Advanced Filtering Search Criteria Options **General Options** Filter by Location Party Search Criteria All Locations Search by Harnett County Party Name Business Name Johnston County Nickname Lee County Sounds Like Filter by Date of Birth From Filter by Date of Birth To Filter by Search Type Smart Search Filter by Gender Include Filter by Ethnicity Cases Filter by FBI Number Filter by SO Number Case Search Criteria Filter by Case Type Filter by Case Status Filter by File Date Start Filter by File Date End

- Advance Filtering Options allow results to be filtered (or narrowed) by any one or combination of the following:
 - Location
 - o Party Search Criteria
 - Case Search Criteria

54 Select a Case Type from the Filter by Case	Type Drop Dow	n	NOTES:
Case Search Criteria Filter by Case Type			 Filtering by Case T does NOT narrow t Case Status selecti
All Public Records Bond Forfeitures Chill Actions Criminal and Infraction Estates	ĺ	The Case Type filter can be used to find cases indexed according to NCGS § 7A-109(b).	 A crosswalk list of Status by Case Typ follows on slides 1.
Family Registration			
 5 Based on the selected Case Type, select th 	ne appropriate Ca	ase Status	
Family Projectation 0 5 Based on the selected Case Type, select the Case Search Criteria	ne appropriate Ca	ase Status	
Based on the selected Case Type, select th Case Search Criteria Filter by Case Type Special Proceeding (non-confidential)	ne appropriate Ca	ase Status	_
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Family Pagestation S Based on the selected Case Type, select the Case Search Criteria Filter by Case Type Special Proceeding (non-confidential) Filter by Case Status Disposed - Clerk of Superior Court	ne appropriate Ca	ase Status	
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Family Reportation 5 Based on the selected Case Type, select the Case Search Criteria Filter by Case Type Special Proceeding (non-confidential) Filter by Case Status Disposed - Clerk of Superior Court Disposed - Clerk of Superior Court Disposed - Discontinued Disposed - Dispute of the Court	ne appropriate Ca	ase Status Selecting a Case Status, which is not applicable to the Case Type, will	
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Family Appendix Appendix	ne appropriate Ca	ase Status Selecting a Case Status, which is not applicable to the Case Type, will lead to incomplete	

2

Case Status Civil Actions

Choose Case Type

1

Bond Forfeiture Civil Foreclosure (CV) Civil Foreclosure (M) Civil General Civil Magistrate Confession of Judgment Non-Domestic Restraining Orders Summary Ejectment

Choose Case Status

Adjudicated Incompetent
Appealed
Disposed - Clerk of Superior Court
Disposed - Discontinued
Disposed - Dismissal on Order of the Court
Disposed - Final Judgment No Trial
Disposed - Other
Disposed - Post Disposition Activity
Disposed - Trial by Judge
Disposed - Trial by Jury
Disposed - Trial by Magistrate
Disposed - Voluntary Dismissal
Incompetent to Stand Trial (Incapable to Proceed)
Inpatient Involuntarily Committed
Not Guilty by Reason of Insanity
Outpatient Commitment Dangerous
Pending
Removal of Mental Health Bar
Reopened
Small Claims Appeal
Stayed
Substance Abuse Commitment
Transfer of SPC file
Transfer to Another County
Transferred to Superior Court
Trial De Novo
Unserved
SPC Index Conversion

2

Case Status

Civil Actions Continued

Choose Case Type

Civil Domestic with Divorce Civil Domestic without Claim for Divorce Domestic Violence Protection Order Filed By Agency Domestic Violence Protection Order Filed By Other Miscellaneous Domestic Filings

Choose Case Status

Administrative Closure
Appealed
Completed
Disposed
Disposed - Clerk of Superior Court
Disposed - Discontinued
Disposed - Dismissal on Order of the Court
Disposed - Final Judgment No Trial
Disposed - Other
Disposed - Post Disposition Activity
Disposed - Trial by Judge
Disposed - Trial by Jury
Disposed - Trial by Magistrate
Disposed - Voluntary Dismissal
Pending
Remanded
Reopened
Stayed
Transfer to Another County
Transferred to Superior Court
Unserved
Transfer of SPC file
Transfer to Another County
Transferred to Superior Court
Trial De Novo
Unserved



Choose Your Case Type

Bond Forfeitures

1

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Choose Case Status
Adjudicated Incompetent
Appealed
Disposed - Clerk of Superior Court
Disposed - Discontinued
Disposed - Dismissal on Order of the Court
Disposed - Final Judgment No Trial
Disposed - Other
Disposed - Post Disposition Activity
Disposed - Trial by Judge
Disposed - Trial by Jury
Disposed - Trial by Magistrate
Disposed - Voluntary Dismissal
Incompetent to Stand Trial (Incapable to Proceed)
Inpatient Involuntarily Committed
Not Guilty by Reason of Insanity
Outpatient Commitment Dangerous
Pending
Removal of Mental Health Bar
Reopened
Small Claims Appeal
Stayed
Substance Abuse Commitment
Transfer of SPC file
Transfer to Another County
Transferred to Superior Court
Trial De Novo
Unserved
SPC Index Conversion



Case Status

Estates

Choose Case Type

Decedents' Estate – Full Administration

Decedents' Estate - Small Estate

Document / Filing (No Further Action)

Funds Deposited for a Minor / Incapacitated Person Guardianship - Acceptance of Transfer from Another State Guardianship - General or Estate Guardianship – Person

Proceeding For Judicial Relief

Trust - Cemetery Trust

Trust - Testamentary Trust With Accountings Required

2 **Choose Case Status** Active Reopened Adjudicated Incompetent Appealed Closed **Disposed - Clerk of Superior Court** Disposed - Discontinued Disposed - Dismissal on Order of the Court **Disposed - Final Judgment No Trial Disposed - Post Disposition Activity** Disposed - Trial by Judge **Disposed - Trial by Jury** Disposed - Trial by Magistrate **Disposed - Voluntary Dismissal** Incompetent to Stand Trial (Incapable to Proceed) Inpatient Involuntarily Committed Not Guilty by Reason of Insanity **Outpatient Commitment Dangerous** Pending Remanded Removal of Mental Health Bar Substance Abuse Commitment Transfer of SPC file Transfer to Another County **Transferred to Superior Court** Will/Codicil for Safekeeping Withdrawn SPC Index Conversion

Case Status Family

Choose Case Type

Civil Domestic with Divorce

Civil Domestic without Claim for Divorce

Miscellaneous Domestic Filings

2 **Choose Case Status** Administrative Closure Appealed Completed Disposed Disposed - Clerk of Superior Court **Disposed - Discontinued** Disposed - Dismissal on Order of the Court **Disposed - Final Judgment No Trial Disposed** - Other **Disposed - Post Disposition Activity** Disposed - Trial by Judge Disposed - Trial by Jury **Disposed - Trial by Magistrate Disposed - Voluntary Dismissal** Pending Remanded Reopened Stayed Transfer to Another County Transferred to Superior Court Unserved



Choose Your Case Type

Registration

1

Choose Case Status
Adjudicated Incompetent
Appealed
Disposed - Clerk of Superior Court
Disposed - Discontinued
Disposed - Dismissal on Order of the Court
Disposed - Final Judgment No Trial
Disposed - Other
Disposed - Post Disposition Activity
Disposed - Trial by Judge
Disposed - Trial by Jury
Disposed - Trial by Magistrate
Disposed - Voluntary Dismissal
ncompetent to Stand Trial (Incapable to Proceed)
npatient Involuntarily Committed
Not Guilty by Reason of Insanity
Dutpatient Commitment Dangerous
Pending
Removal of Mental Health Bar
Reopened
Small Claims Appeal
Stayed
Substance Abuse Commitment
Transfer of SPC file
Fransfer to Another County
Fransferred to Superior Court
Frial De Novo
Jnserved
SPC Index Conversion

2

Case Status

Special Proceeding

Choose Case Type

Foreclosure (Special Proceeding)

Incompetency

1

Name Change

Special Proceeding

Choose Case Status

Active Reopened Adjudicated Incompetent Closed **Disposed - Clerk of Superior Court Disposed - Discontinued** Disposed - Dismissal on Order of the Court **Disposed - Final Judgment No Trial Disposed - Post Disposition Activity** Disposed - Trial by Judge **Disposed - Trial by Jury** Disposed - Trial by Magistrate **Disposed - Voluntary Dismissal** Incompetent to Stand Trial (Incapable to Proceed) Inpatient Involuntarily Committed Not Guilty by Reason of Insanity **Outpatient Commitment Dangerous** Pending Remanded Removal of Mental Health Bar Substance Abuse Commitment Transfer of SPC file Transfer to Another County **Transferred to Superior Court** Will/Codicil for Safekeeping Withdrawn SPC Index Conversion

2



Special Proceeding Continued



Adoptions

Choose Case Status

Administrative Closure Appealed Completed Disposed **Disposed - Clerk of Superior Court Disposed - Discontinued** Disposed - Dismissal on Order of the Court **Disposed - Final Judgment No Trial Disposed - Other Disposed - Post Disposition Activity** Disposed - Trial by Judge **Disposed - Trial by Jury Disposed - Trial by Magistrate Disposed - Voluntary Dismissal** Pending Remanded Reopened Stayed Transfer to Another County **Transferred to Superior Court** Unserved

Case Status

Wills Deposited for Safekeeping

Choose Case Type

Wills Deposited for Safekeeping

Step 6 Click Subline	NO	TES
Case Search Criteria		
Jase Search Ontena		
Filter by Case Type		
Special Proceeding (non-confidential)	· · · · · · · · · · · · · · · · · · ·	
Filter by Case Status		
Disposed - Clerk of Superior Court		
Construct of		
Completed	^	
Lisposed		
Disposed - Clerk of Superior Court		
Disposed - Discontinued		
Disposed - Dismissal on Order of the Court		
Disposed - Final Judgment No Trial		
Disposed - Other		
N IN IN U ISS	•	
	Submit	

Step 7 Results meeting the Filtering options will display

Cases					
Case Number 💙 Style / Defendant	✓ <u>Status</u>	 Location 	Y Party Name	Y Party Type	~
23CR000001-910 STATE OF NORTH CAROLINA VS QCTECR def civil	Pending	Wake Superior Court	civil, QCTECR def	Defendant	
23CR100002-910 STATE OF NORTH CAROLINA VS QCTECR def civil	Pending	Wake District Court	civil, QCTECR def	Defendant	
23CR100003-910 STATE OF NORTH CAROLINA VS QCTECR def civil	Pending	Wake Clerk of Superior Court	civil, QCTECR def	Defendant	

REGISTER OF ACTIONS

Step I When a Search Returns, Click on the underlined Case Number to display the Register of Actions



- The Register of Action is also known as the Case Summary
- The county Clerk of Court has Odyssey functionality to view the same Case Summary to assist with questions

REGISTER OF ACTIONS

Step 3 Use the menu on in the upper left corner of the Register of Actions Sections to jump to specific sections

CASE SUMMARY
CASE INFORMATION
ASSIGNMENT INFORMATION
PARTY INFORMATION
CAUSES OF ACTION
CASE EVENTS
DISPOSITIONS
ADD TO MY CASES

- Causes of Action are only applicable to the following Case Categories:
 - o Civil
 - Family
 - Probate/Mental Health
- The Hearings and/or Financial Information sections display when there is information to display

WILD CARD SEARCH

Step I Use the * Wild Card to ass	sist with Searching (see examples below)	
1 Click the ? in the unner right hand corner	Framples	
Smart Search Req Search Criteria *Enter a Record Number or Name in Last, First Middle Suffix Format Clear	equired Smart Search *Required Search Criteria *Enter a Record Number or Name in Last, First Middle Suffix Format 22CR* Clear Advanced Filtering Options	
2 This message will appear.	Smart Search *Required Search Criteria 2 *Enter a Record Number or Name in Last, First Middle Suffix Mill*, J*	The Advance Filtering Options can help narrow wild card
Smart Search *Req Search Criteria	equired Advanced Filtering Options	searches.
Type the record number in the search criteria felld. To preform a wildcard search using a case number, enter at least four characters. You can also type a case by a business name, click Advanced Filtering Options, navigate to the Gen Options section, and select, "Business Name" from the Filter by Search Type drop-down list. Type to business name in the search field above, and click Submit. Or use the Smart Search; if the business includes a comma use a wildcard search by adding an " in place of the comma. Do not add anytl after the ".	ieneral Search *Required Search Criteria <u>1</u> *Enter a Record Number or Name in Last, First Middle Suffix Format Miller* Clear Advanced Filtering	

CLICK TO RETURN TO TABLE OF CONTENTS



Step 4 Numerous results will be returned

NOTES:	
--------	--

dament Type			\ \		
Granted In Whole Or Part	25099	SMITH, DEVER	RAS		View Judgment
Historical	1020	Case Number 97CVD016611-590	Location Mecklenburg District	Judgment Type Granted in Whole or Part	
3 Recorded	5506	0			
tence Type		SMITH, D 🔿	earch	Results (1 - 10 of	42069)
Active	3471	Case Number		Ϋ́Υ,	/
Community	2228	9/CVD016611-5	Court		
Conversion	3063		246		View Judgment
Deferred Prosecution	0	Case Number	Location	Indemont Tuno	the outgrief
) Fine	0	97CVD016611-590	Mecklenburg District	Granted in Whole or Part	
lore			Court		
ation		SMITH, DEVER	RA S.		View Judgment
Harnett District Court	2478	Case Number 97CVD016611-590	Location Mecklenburg District	Judgment Type Granted in Whole or Part	
Hamett Superior Court	348		Court		



- The Advanced Filtering Options will assist users with narrowing down the judgment results based on the Judgment Type -- this will include Historical, Granted, and Recorded Judgment
- This can work in conjunction with the "Location" fields and the advanced results sort field to provide a snapshot of the judgment index



NOTES:

For a more detailed description of the case index, perform a <u>Smart</u> <u>Search and review the</u> <u>Register of Actions</u>

Step 9 Go to the Smart Search Portlet and Search for the record CASE SUMMARY CASE INFORMATION ASSIGNMENT INFORMATION PARTY INFORMATION CAUSES OF ACTION CASE EVENTS DISPOSITIONS ADD TO MY CASES

NOTES:

 For additional Judgment information, perform a <u>Smart Search</u>, and access the <u>Register of Actions</u> to view the Dispositions section

When additional ludgment information is needed, the Disposition section of the

2010 111ermeatae 51. CONSP.ROBBERY DANGRS WEAPON 05.04/2014 (FE) 14-87 (1221) : 0214FZL :	
Probation Adult Sup ervised General Conditions: 1. Special Probation-Other, 270 DAYS PTC, 05/20/201 Duration: 24 Months Special Probation: Location: Meddenburg Confinement Minimum: 0 Years, 36 Months, 0 Days Maximum: 0 Years, 36 Months, 0 Days Prior Record Points: 0 Conclusions of Law and Judicial Findings Findings: Not Entered in Legacy System Adult Felony Conviction Range: Presumptive Agency Responsible for Confinement: N.C.DACIJ Jail Credit Calculator Total Days: 270 Total Credit for Time Served: 270 Days Credited Towards Special Probation: 270 Jail Peels Additional Orders Provide DNA Civil Judgment Money Judgment Money Judgment Money Judgment Money Judgment Money Judgment Money Judgment Money Judgment Money Judgment Ancount: \$0.00 Pre-Judgment Amount: \$0.00 Principal Amount: \$0.00 Principal Amount: \$0.00 Attomey Fees: \$1400.00 Interest Rate: 8.0000% Total Judgment	⁶ Civil Judgment Money Judgment Index Date: 06/21/2016 Time: 9:43 AM By: STATE OF NORTH CAROLINA Against: JACKSON, AUTAVIS DEAN County: Mecklenburg Superior Court Current Status: Active Current Status Date: 05/20/2016 Judgment Amount Calculation: Pre-Judgment Amount: \$0.00 Princip al Amount: \$0.00 Attorney Fees: \$1400.00 Interest Rate: \$.0000% Total Judgment: \$1400.00 Comment: J001-M0001

NOTES:

- AOC recommends reviewing the <u>Register of</u> <u>Actions</u> for the most current financial information on a Judgment
- However, the Portal NC JUDGMENT SEARCH is strictly for reference only
- Please contact your <u>county</u> <u>Clerk of Court</u> county Clerk of Court for the most current amounts and totals owed
- Portal NC JUDGMENT SEARCH references the amounts and totals owed based on the <u>original</u> Judgment date. Please contact your county Clerk of Court for the <u>current</u> amounts and totals owed.

All events occurring prior to 2/13/23 display a time stamp of 12:00 AM

CLICK TO RETURN TO TABLE OF CONTENTS

Step 10

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Step 3	Enter the Required Fields and click	Submit	NOTES:
			 The * indicates a required field
Make Payme	nts	* Required	
Basic Search Op	otions	2	
* Select Search Ty	ре		
Party Name		~	
* Search by Last N	lame	* Search by First Name	
Power		Will	
		* Search by Date of Birth (mm/dd/yyyy)	
Search by Midd	lle Name	01/01/1976	
		Submit	

Searc	h Results			
0	Citation/Case Number	File/Citation Date	Name	Balance
	22IE000001-910	12/21/2022	Power, Will	\$266.1
	22IF000002-500	12/21/2022	Power, Will	\$241.0
	20-158(B)(1)(3) - FAIL YLD STOPS	GIGN/FLSH RED LGT	,	
	22IF000002-420	12/21/2022	Power, Will	\$154.
	Payment Plan		Power, Will	\$243.
	The minimum payment due includes 23CR000003-910 - 1/3/2023	the sum of any prior outstanding payments		
	20-7(A) - NO OPERATORS LICENS	SE		
N 4	1 → → 25 ▼ items per page	e		1 - 4 of 4 items
			Subtotal:	\$484.
			Transaction Fee:	\$11.
			Total Amount:	\$495.

NOTES:

- Search results display any cases where there is an outstanding balance, including disposed waivable cases
- The total balance is required for cases that do not have a payment plan
- Selecting a case with a payment plan will display
 the case number and charges

37

				Help
Accepted card types included Visa,	Mastercard, and Discover. A convenience	fee of 2.39% will be assessed or	n the transaction amount.	
itation/Case Number	Name	Balance	Minimum Due	Amount to Pay
ayment Plan	Power, Will	\$243.00	\$18.69	\$ 50.00
2IF000002-500	Power, Will	\$241.00	\$241.00	\$ 241.00
			Subtotal:	\$291.00
			Transaction Fee:	\$6.95
			Total Amount:	\$297.95
p 6		_	Add Payment Det	ails
I agree to the Terms and C	onditions			
				mont Dotaila

- Can be adjusted for cases with a payment plan only; Minimum Due is the lowest acceptable amount
- Cases without a payment plan must be paid in full
- Vendor applies • transaction fee of 2.39% of the charge amount, with a minimum fee being at least \$1 per transaction

Complete the Cardholder Information form and click Step 7

Enter the information as it appears on the Cardholder Account. The fields marked with a red asterisk (*) are required fields. \sim

* Exp Year 2021

545454545454545454

555 * CVV Help

MasterCard

05

After clicking Process Payment, please do not click the Back button, Cancel button or refresh the page. You will be automatically redirected after

Transaction Summary - Total Amount: \$297.95

your payment is processed. Cardholder Information

Card Type

Exp Month

CVV Code

CLIC

Card Number

Continue

- The ★ indicates a • required field
- . Acceptable card types:



	Name on Card	Will Power Maximum of 30 characters	•
	Address Type	US O Foreign	
	Address Line 1	123 Dev Drive Street address, P.O. box, company name, clo	*
	Address Line 2	Agartment suite unit building floor etc.	
	City	Dallas	
	State	TEXAS V	
	Zip Code	75201	
			l
	Cancel		
<u>ск то </u> ғ	RETURN TO TABL	<u>E OF CONTENTS</u>	

Process Payment

Warning! Do not click the

back button after clicking Process Paymen X

Transaction Summary - Total Am	ount: \$297.95	
After clicking Process Payment, your payment is processed.	please do not click the Back button, Cancel button or refresh the page. You will be automatically redirected after	
Billing Detail		
Card Type	MASTERCARD	
Card Number	*********5454	
Exp Date	05/23	
CVV Code	***	
Name on Card	Will Power	
Address Type	US	
Address Line 1	123 Dev Drive	
Address Line 2		
City	Dallas	
State	TX	
Zip Code	75201	
Terms and Conditio	ins	

Back

Process Payme

Varify Card Halder information and click

Ctor 0

NOTES:

 The receipt can be printed and/or emailed after the payment has processed



(Search Type: Case Number)



- The * Indicates a required field
- After Clicking Submit, Search Results return if any cases meet the entered parameters (see the <u>Search Results</u> slide for additional information)

(Search Type: Party Name)



NOTES:

- The * Indicates a required field
- After Clicking Submit, Search Results return if any cases meet the entered parameters (see the <u>Search Results</u> slide for additional information)

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(Search Type: Business Name)

select search Types		* Select Search Types	
usiness Name		Business Name	
se Number		 Sounds Like 	
ty Name siness Name		* Business Name Capogernini	
orney Name orney Bar Number		Tank Review	
dicial Officer		* Search by Date From	* Search by Date To
urroom			
ar	Su	Clear	
	* Select Search Types	0 Jan v 2023 v 0	
Stop 6	Business Name		
Step o	Dualiteaa Nuttie	Su Mo Tu We Th Fr Sa	×
er the Date	Sounds Like	Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7	`
er the Date m and Date	Sounds Like	Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14	
er the Date m and Date information	Sounds Like Business Name Concerning	Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	
er the Date m and Date information	Sounds Like Business Name Capgemini	Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	
er the Date m and Date information	Sounds Like Business Name Capgemini Search by Date From	Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	
er the Date m and Date information	Sounds Like Business Name Capgemini Search by Date From 01/24/2023	Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	
er the Date m and Date information	Sounds Like Business Name Capgemini Search by Date From 01/24/2023	Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	
er the Date m and Date information	Sounds Like Business Name Capgemini Search by Date From 01/24/2023 Clear	Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	Submit
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CLICK TO RETURN TO TABLE OF CONTENTS

- The * Indicates a required field
- After Clicking Submit, Search Results return if any cases meet the entered parameters (see the <u>Search Results</u> slide for additional information)

(Search Type: Attorney Name)

Step 4 Select A	ttorney Name for Search Type	Step 5 Enter th	<u>ne Last and First name</u>
* Select Search Types		* Select Search Types	
Case Number Party Name		Sounds Like * Last Name	· · · · · ·
Business Name Attorney Name		Smith	
Attorney Bar Number Judicial Officer Courtroom		* First Name John	
Middle Name		Middle Name	
* Search by Date From	* Search by Date To	* Search by Date From	* Search by Date To
Clear	Submit	Clear	Submit
1			
	* Select Search Types		
	Attorney Name		~
Step 6	Sounds Like		
Enter the Date	* Last Name		
From and Date	Smith		
To information	* First Name	U Jan V 2023 V U	
10 mormation	John	1 2 3 4 5 6 7	
X		8 9 10 11 12 13 14	
	Middle Name	15 16 17 18 19 20 21	
		22 23 24 25 26 27 28	
	01/24/2023	1	
		1	
	Clear		Submit
			Step 7
			Click Subr

- The * Indicates a required field
- After Clicking Submit, Search Results return if any cases meet the entered parameters (see the <u>Search Results</u> slide for additional information)

(Search Type: Attorney Bar Number)



- The * Indicates a required field
- After Clicking Submit, Search Results return if any cases meet the entered parameters (see the <u>Search Results</u> slide for additional information)

(Search Type: Judicial Officer)



- The * Indicates a required field
- After Clicking Submit, Search Results return if any cases meet the entered parameters (see the <u>Search Results</u> slide for additional information)

(Search Type: Courtroom)



- All courtrooms within the state are listed
- For an optimal search experience, AOC recommends knowing and selecting the specific courtroom
- After Clicking Submit, Search Results return if any cases meet the entered parameters (see the <u>Search Results</u> slide for additional information)

SEARCH RESULTS

Below are examples of Hearing Search and Party Search Results

(1

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he search returned iteria.	199 hearings, b	ut could have	e returned m	ore. Please narro	w the sea	rch by entering m	
Case - St Number Dr	: <u>vle /</u> ~ efendant	<u>Case</u> ~ Type	<u>Date /</u> ~ Time	Hearing ~ Type	Judge ~	<u>Courtroom</u> ~	Case ~ Category
21CR018799- GC	OMEZ, ALEX H	Criminal	2/1/2023 9:00 AM	Legacy Trial/Hearing		Courtroom 1130- Mecklenburg County Courthouse	Criminal
							Prin
Party Search	n Results						
				 Date of Birth 			
Current Addre 4200 BROOKS	ess: HIRE BV						Cases (1)
Current Addri 4200 BROOKS TIMES TURN 4 CHARLOTTE, N Cases Case Number	ess: SHIRE BV ARND NC 00000-0000	fendant	✓ <u>Status</u> ✓	Location	❤ <u>Par</u>	ty Name	 <u>Party Type</u>
Current Addn 4200 BROOKS TIMES TURN 4 CHARLOTTE, N Cases <u>Case Number</u> 02CR239188-5	ess: SHIRE BV ARND NC 00000-0000 Style / De i90 HENDERS HENDERS	fendant ON, RONALD ON	 Status Disposed 	Location Mecklenburg Distr Court	ict HE	ty Name NDERSON, RONALD NDERSON	 <u>Party Type</u> Defendant
Current Addri 4200 BROOKS TIMES TURN A CHARLOTTE, N Cases <u>Cases Number</u> 02CR239188-5	ess: SHIRE BV ARND NC 00000-0000 Style / De 190 HENDERS	r <u>fendant</u> ON, RONALD ON	✓ <u>Status</u> ✓ Disposed	Location Mecklenburg Distr Court	ict HE	tv Name NDERSON, RONALD NDERSON	Party Type
Current Addn 4200 BROOKS TIMES TURN / CHARLOTTE, N Cases Case Number 02CR239188-5	ess: SHIRE BV ARND NC 00000-0000 Style / De 190 HENDERS	fendant . ON, RONALD ON	✓ <u>Status</u> ✓ Disposed	Location Mecklenburg Distr Court	ict HE	tv Name NDERSON, RONALD NDERSON	Party Type Defendant

LOGGING INTO PORTAL

Step I	On the Portal Home Page, click Register / Sign In 🛎 - and choose Sign In	NOTES:	
Step 2	Enter the email address you Registered with > enter your password > click Sign In	 Portal can be used 	
Step 3	Below is a diagram of the dashboard with the different areas labeled which are used throughout this training material.	without signing in	
rts Portal	Register / Sign In 👗 -		
	<section-header><section-header> An construction Between the search our thearings, our treaded, make payments, and more. Additional resources and link: Barge Sarvices But Points - find an Attorney. Going to Court, and more But Points - find an Attorney. Going to Court, and more Barge Sarvices Barge Sarvices</section-header></section-header>		
	Step I Step 2 Step 3 rts Portal	Step 1 On the Portal Home Page, click Register / Sign In L · and choose Sign In Step 2 Enter the email address you Registered with > enter your password > click Sign In Step 3 Below is a diagram of the dashboard with the different areas labeled which are used throughout this training material. ts Portal Register / Sign In L · and Choose Sign In ecourts Portal Register / Sign In L · and Choose Sign In ecourts Portal Register / Sign In L · and Choose Sign In L · and Choose Sign In L · and Choose Sign In ecourts Portal Register / Sign In L · and Choose Sign In Choose	

ELEVATED ACCESS

Elevated Access

Available for users with a verified business need and authority granted by statute to view generally restricted case information and nonpublic information

Requests are initiated by the user and processed by the North Carolina Administrative Office of the Courts

NOTES:

Sealed or confidential records and documents with sensitive information are not available for viewing on Portal.

ELEVATED ACCESS

Who can apply for Elevated Access?

Law Enforcement

 Any LEO who is statutorily permitted to view Warrants Unreturned and Protective Order Cases
 Registration with Agency email required!

Government & Domestic Violence Agencies

- Any government agency employee who has a business need for PII
- Any domestic violence agency employee who has a <u>business need</u> to Protective Order Cases
 Registration with Agency email required!

Active Party assigned to Odyssey Case

- Any Attorney who serves juvenile cases
- Attorney for Mother, Father, Guardian, or Custodian.
- GAL Attorney Advocate
- Any Attorney who serves Special Proceeding Confidential Cases
- Any Attorney who serves Protective Order Cases
- GAL Program Volunteer
- Mother, Father, Father (Legal), Father (Putative), Guardian, Custodian
- Juvenile
- DSS Social Worker
- Court Counselor
- Respondent



NOTES:



 Processing times vary dependent on the volume of requests received; requesters are notified by email if access is granted

ELEVATED ACCESS

Reasons for being denied Elevated Access:

Non-Attorney

- File Number provided is not valid
- You are not listed as an Active Party on the case provided
- You are not associated as the correct Party type on the case provided
- You did not register with a federal/state/local government or law enforcement email address
- Your LEO role is not approved for Elevated Access
- AOC was unable to validate the credentials provided

NOTES:

If Denied:

- Attorney users will be notified via eCourts File & Serve
- Non-attorney users will be notified via email

Attorney

- Attestation Form was not included on the File & Serve request
- Attestation Form was not completed/signed and/or was completed incorrectly
- File Number provided is not valid
- File Number provided is not for a restricted case type of: Juvenile, Special Proceeding Confidential, or Protective Order Case
- File Number provided does not match county provided
- Attorney is not listed as an Active Party on the File Number provided

