



COURT TECHNOLOGY UPDATE FOR NOW AND THE FUTURE



FROM THEN



TO NOW

ABOUT eCOURTS

For many years, the North Carolina court system case management application portfolio has relied on IBM mainframe technology, which is more complex to maintain and support. Our new **eCourts** Integrated Case Management system will be vendor supported and cloud hosted making case management and case filings more efficient and effective to access North Carolina justice system applications and data.

The North Carolina Administrative Office of the Courts worked with the National Center for State Courts to convene stakeholders, develop business requirements, and identify vendors. Tyler Technologies' Odyssey suite was the solution selected to help migrate court processes **from** a variety of older applications **to** one integrated case management system.

BENEFITS

- Ensures continuity during emergencies (adverse weather and pandemic)
- Streamlines court administration
- Greater IT workforce options for modern infrastructure
- Improves efficiencies
- Enhances disaster recovery (fire and flooding)
- Tyler Technologies' proven solutions are used in 38 states
- Increases access to courts
- Reduces paper forms

North Carolina's eCourts initiative is designed to meet the challenges from minor setbacks to major disasters, even including an unforeseen pandemic. Modernization of the court system is critical for disaster preparedness and information recovery, and the expected timely application of justice for all constituents statewide.

Judicial Branch employees are not permitted to provide legal advice or help fill out these forms for the public. For legal advice or questions about legal rights and remedies, the public may consult an attorney licensed to practice law in North Carolina.

eCourts is a five-year initiative of the North Carolina Judicial Branch to modernize our court system with the latest applications and technologies, taking the court system from paper to digital and from 20th century mainframes to cloud-based technologies.

Track all aspects of court administration



Improved calendar management



Secure online access



File documents electronically



Online tools for self-represented guidance



View case information and documents online



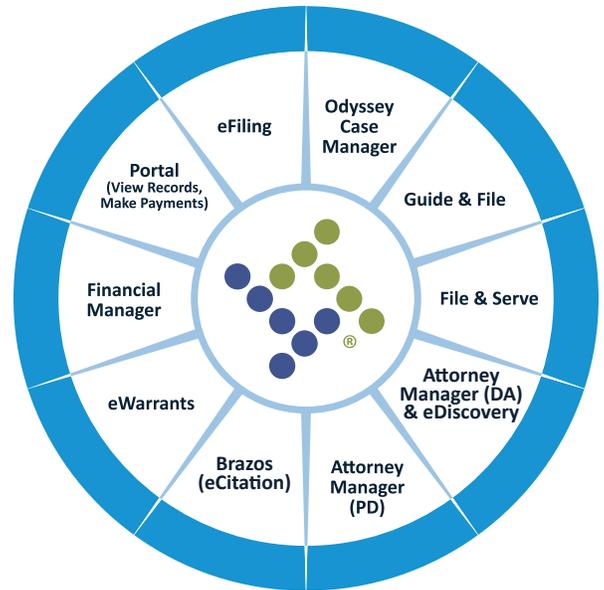
Pay fees online



Manage in-courtroom electronic records

UPGRADING FROM 40+ APPLICATIONS TO AN INTEGRATED CASE MANAGEMENT SYSTEM

- Automated Criminal / Infractions System (ACIS)
- CaseWise, Estates, and Juvenile (JWise)
- Civil Case Processing System (VCAP)
- Criminal Court Information System for Clerks of Court (CCIS-CC)
- Criminal Court Information System for District Attorneys (CCIS-DA)
- Criminal Court Information System for Public Defenders (CCIS-PD)
- Court Information Public Records Search (CIPRS)
- Discovery Automation System (DAS)
- eCITATION
- eFiling – Civil, Domestic Violence, Business Court
- Financial Management System (FMS) for Clerks of Court
- North Carolina Statewide Warrant Repository (NCAWARE)
- Online Services – Compliance and Dismissals, Payments, Requests for Reduction of Speeding
- Web Court Calendars



FROM in-house, NCAOC-built, multiple case management / index systems housed on mainframes **TO** vendor-provided and hosted integrated case management system hosted in the cloud with eFiling for all case types.



24/7 ELECTRONIC ACCESS BENEFITS ALL NORTH CAROLINIANS

- Provides 24/7 statewide service to judges, magistrates, district attorneys, clerks, law enforcement, attorneys, and the public — across rural and urban areas
- Small business owners (after-hours access)
- Law enforcement officers (remote appearances)
- Rural North Carolinians (reduced travel to courthouses)
- Victims of domestic violence (reduces the emotional trauma of in person appearance)
- Sheriffs and corrections officers (inmates appearing virtually reduces security risks and transportation costs)
- Families (remote appearances for children and guardians ad litem in custody disputes)
- Doctors and expert witnesses (remote appearances means less time waiting in court and cost reduction)
- Attorneys (increased availability of records and ease of case management)
- Judicial officials (swifter administration of justice)