

Jayne Zanglein



Zayne Zanglein was appointed to the N.C. Dispute Resolution Commission, by Chief Justice Beasley on October 1, 2020 – September 30, 2023, as certified district criminal court mediator.

Ms. Zanglein has been a mediator for almost thirty years and has taught mediation at all levels from community mediation through law school. She founded the North Carolina Agricultural Mediation Program and FARM-VA, the Virginia mediation program. Jayne served as president of Mountain Mediation Services for three years and was on the board of directors for an additional three years. She is a professor emeritus at Western Carolina University, where she taught mediation and law for fifteen years. Other academic appointments include provost of the National Labor College and the J. Hadley Edgar Professor of Law at Texas Tech University. Before joining academia, Professor Zanglein headed the employee benefits department at a New York City law firm where she successfully represented union plans and employees. She has an international reputation on pension plan investments and is recognized as a national expert on employee benefits issues. She has served on various task forces including Governor Mario Cuomo's Task Force on Pension Fund Investments and the American Bar Association Employee Benefits Committee Task Force on Health Care Reform; has developed a national trustee education program on behalf of the Center for Working Capital; and has worked with South African trustees and the government of Ontario on pension reform. She is a prolific author. Her treatise, *ERISA Litigation*, is published by Bloomberg/BNA and is now in its seventh edition. She received her B.M.E. from Berklee College of Music and graduated from the State University of New York at Buffalo with a J.D.