

# National Human Trafficking Hotline



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“I need one  
place that I can  
call, no matter  
where he takes  
me.”



**NATIONAL  
HUMAN  
TRAFFICKING  
HOTLINE**

**1-888-373-7888**



# How to Contact the Hotline



## **CALL** 24/7

1-888-373-7888 (toll-free)  
24/7 in over 200 languages



## **WEBCHAT** 24/7

[www.humantraffickinghotline.org/chat](http://www.humantraffickinghotline.org/chat)



## **TEXT** 24/7

"BeFree" (233733)



## **WEBFORM**

[www.humantraffickinghotline.org/report-trafficking](http://www.humantraffickinghotline.org/report-trafficking)



## **EMAIL**

[help@humantraffickinghotline.org](mailto:help@humantraffickinghotline.org)

- Call, webchat and text are available 24/7 and are best suited for individuals in crisis.
- Webform and email are for individuals who do not need time-sensitive assistance.



# Hotline Confidentiality

All communications with the Hotline are confidential — including contact information, unless the person reaching out:



Gives permission  
to share contact  
information



Expresses threat  
to harm self or  
others



Discloses  
information  
regarding the  
abuse, neglect, or  
trafficking of a  
minor



Reports a life-  
threatening  
emergency or  
imminent harm

# What to expect when contacting the Hotline



Safety

Needs

Assessment

Referrals or  
Report

Follow-Up

QUIMIET

# Response and Follow-Up

In response to an individual in need of support, the National Human Trafficking Hotline may take any of the following action steps:



Connect with local  
crisis services



Seek law  
enforcement  
intervention

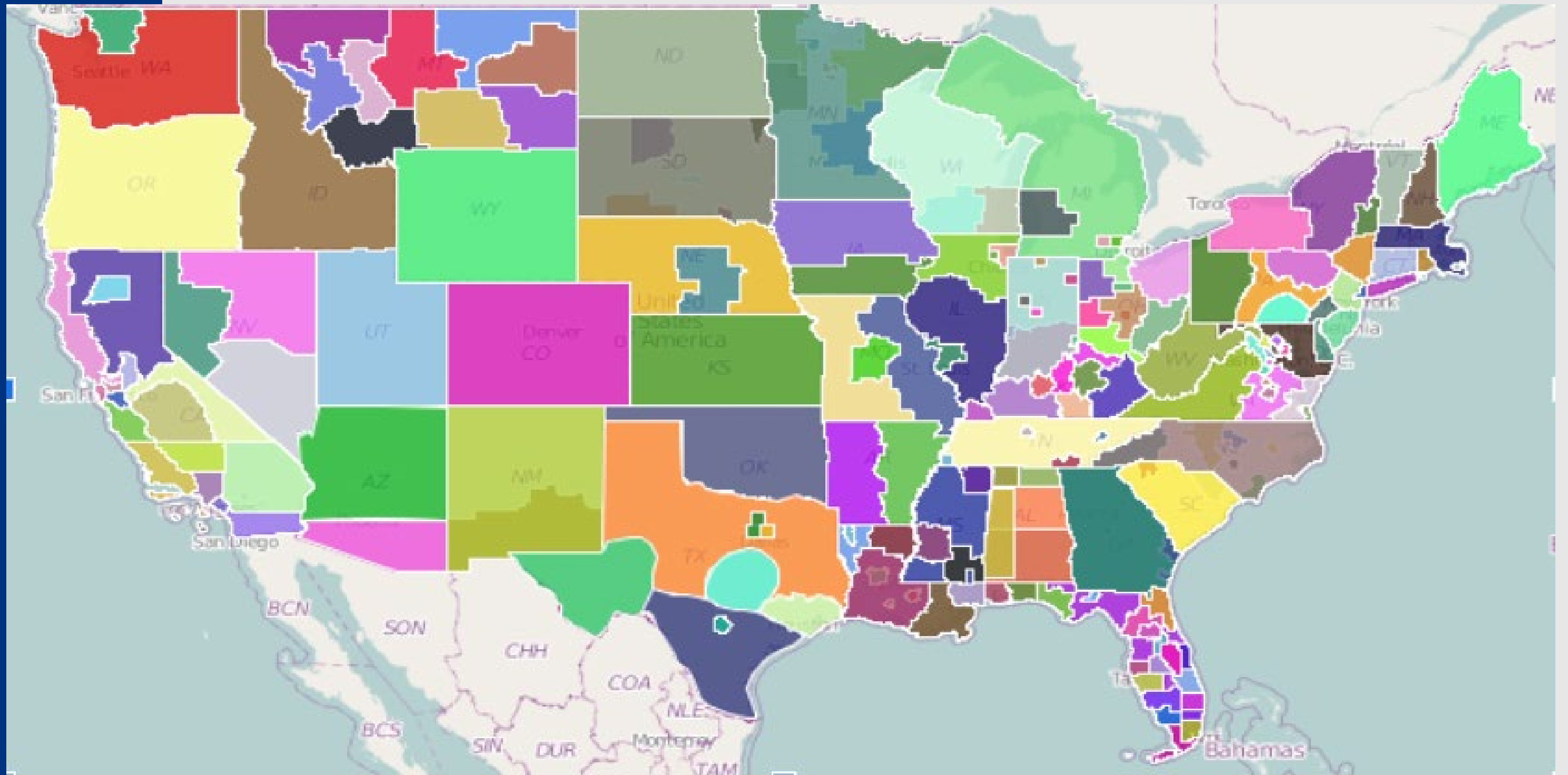


Safety planning and  
support



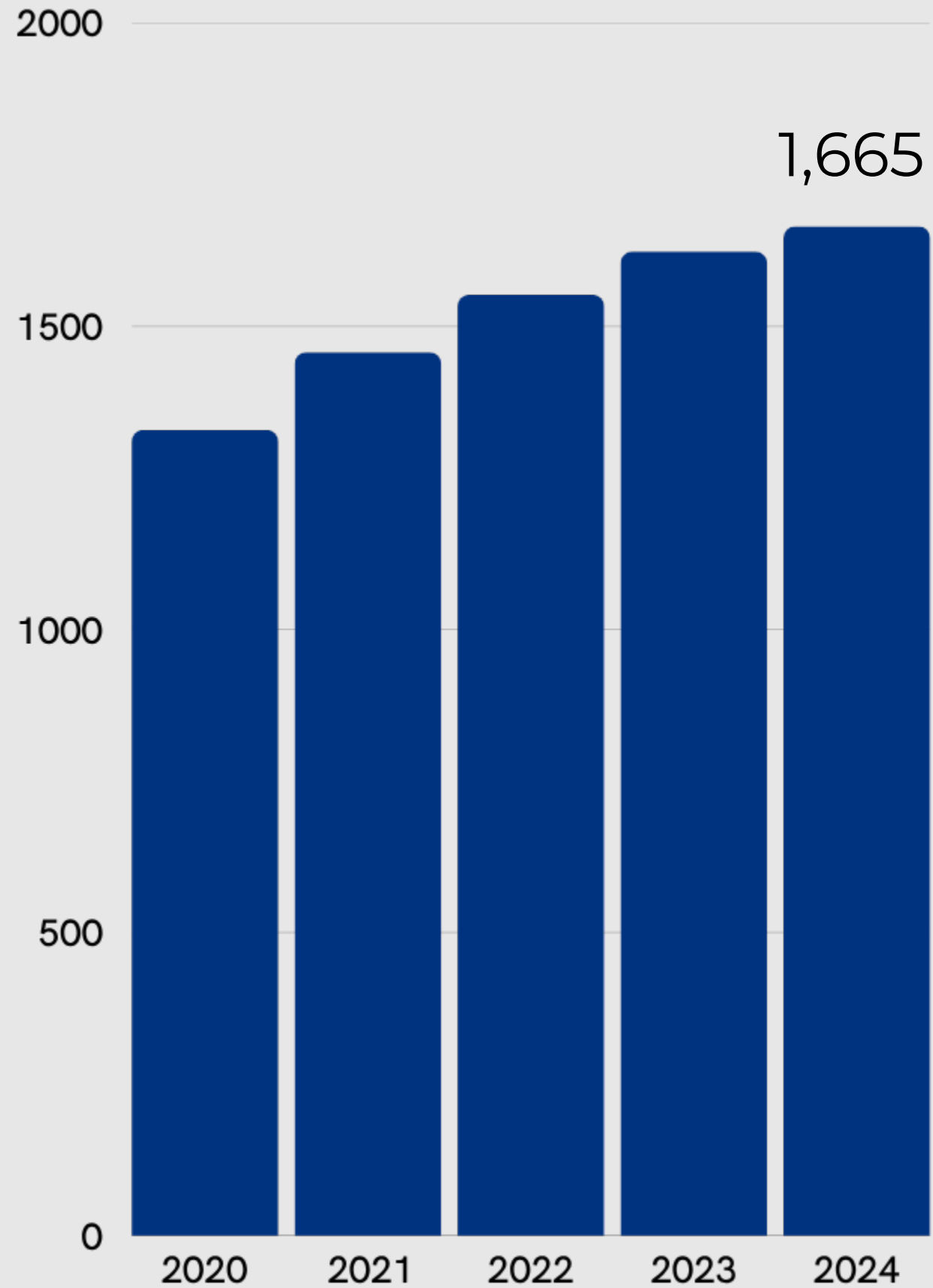
Create a follow-up  
plan

The Hotline respects an individual's right to choose the next steps and explore options.



# National Reporting Protocols





Law Enforcement Partners

Since 2007

463,109 contacts received

112,822 trafficking situations identified

218,568 victims identified

31,556 reports to law enforcement

# Corporate Service Providers

**Southwest**<sup>®</sup> 

 **DELTA**

**IHG**<sup>®</sup>  
HOTELS & RESORTS

 **UBER**

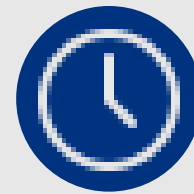
# We keep showing up. No matter what.



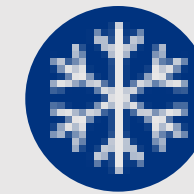
**COVID19  
Pandemic**



Wayfair Viral Trend



Long Wait Times

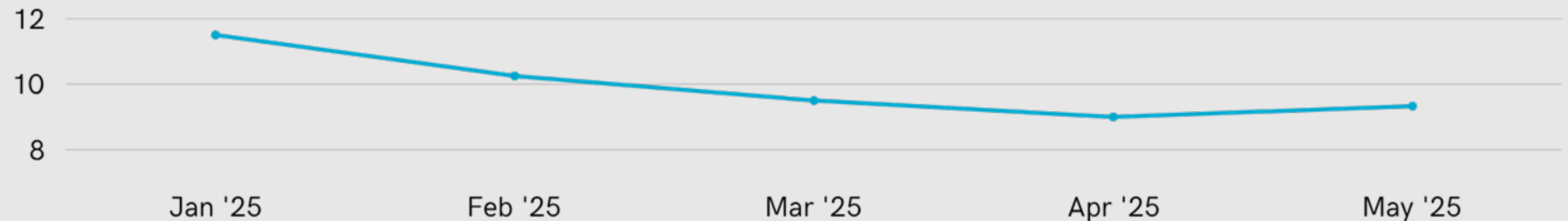


Federal Funding  
Freeze

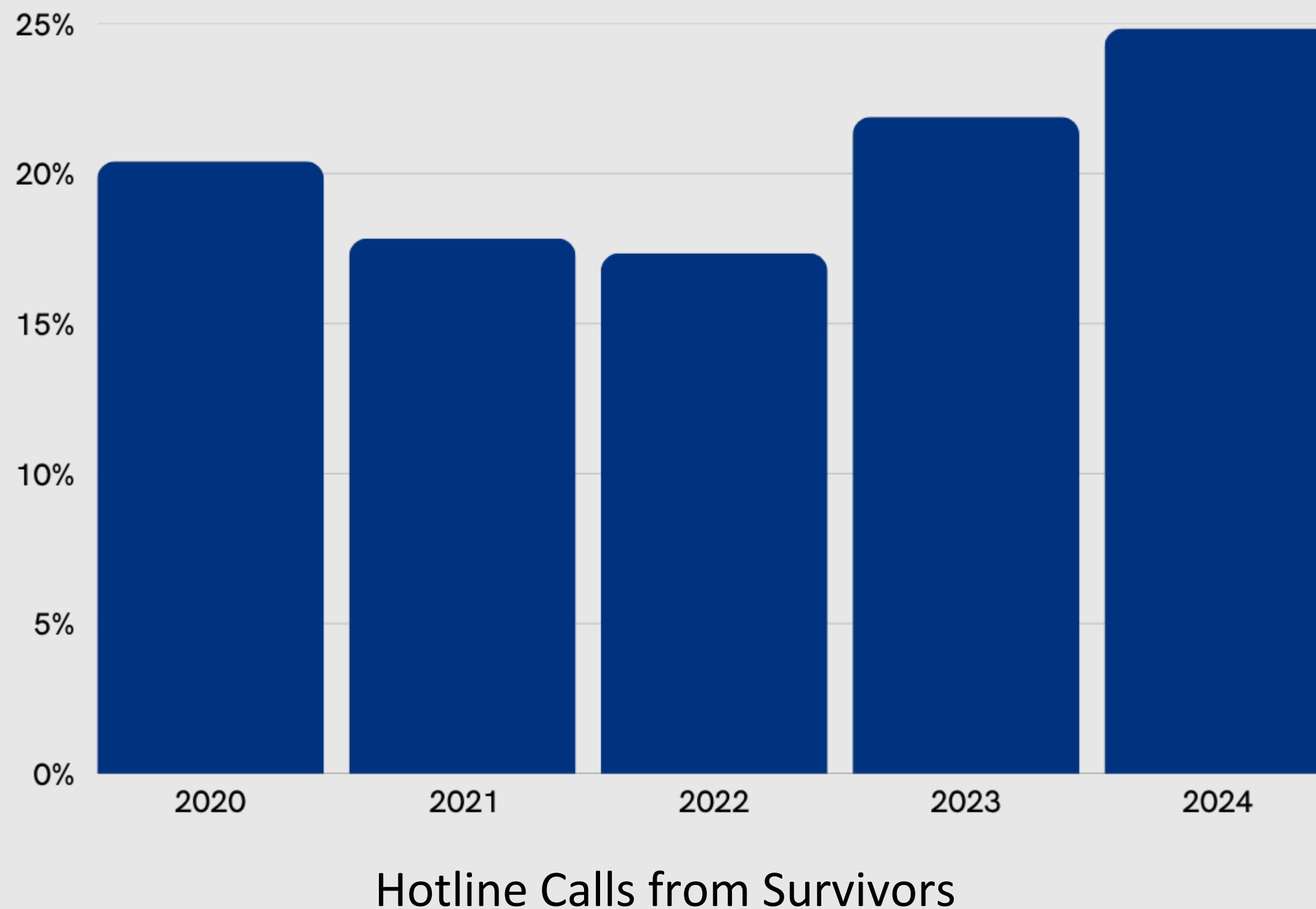


Leadership Transitions

NHTH Average Wait Times



Trust is earned over time.  
It cannot be inherited.



# Together, we will continue to answer the call.

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Community member witnesses altercation between suspected trafficker and potential victim and calls NHTH to report.



NHTH coordinated with local law enforcement for extraction.



Law enforcement removed victim from situation.



Survivor calls NHTH for resources.



NHTH connects survivor with service provider in the Carolinas.



# Where do we go from here?

(Re)Connect

[HotlinePartnership@polarisproject.org](mailto:HotlinePartnership@polarisproject.org)



(Re)Discover

[humantraffickinghotline.org/en/statistics](https://humantraffickinghotline.org/en/statistics)

(Re)Activate



[#AnswerTheCall](#)