

MCKINLEY WOOTEN, JR., INTERIM DIRECTOR **DECEMBER 5, 2019** 

### Overview of Judicial Branch

- Under the North Carolina Constitution, the Judicial Branch is established as an equal branch of state government with the Legislative and Executive branches.
  - Nearly 7,000 employees
     Includes 545 elected judicial officials:
    - 7 Supreme Court justices
    - 15 Court of Appeals judges
    - 107 superior court judges
    - 273 district court judges
    - 100 clerks of superior court
    - 43 district attorneys
    - Along with 672 appointed magistrates and 572 Indigent Defense Services staff





### Trial and Appellate Court Staff

Trial and appellate court staff account for the majority of all Judicial Branch employees.
 They consist of various positions, such as assistant district attorneys, law clerks, secretarial personnel, investigators, legal assistants, and trial court coordinators.

- **541** judicial support staff
- **684** assistant district attorneys
- 674 district attorney support staff
- **2,655** assistant and deputy clerks



### THE ADMINISTRATIVE OFFICE OF THE COURTS

573 employees



### 5 separate divisions within NCAOC

- Budget and Management
- Business Analysis and Process Management
- Communications Office
- Court Programs and Services
- Court Services
- Financial Services
- General Counsel
- General Services
- Guardian Ad Litem (GAL) Program
- Human Resources
- Language Access Services
- Policy and Intergovernmental Affairs
- Research, Policy, and Planning
- Technology Services
- Training and Development



#### BUDGET AND MANAGEMENT DIVISION

- The Budget and Management Division conducts the budget development, execution, and management processes for the Judicial Branch. This includes ongoing budget and financial analysis, and serving as the Judicial Branch liaison with the Office of State Budget and Management and the General Assembly's Fiscal Research Division.
  - **4** employees
  - 215 organizational budget areas across seven budget codes
  - 336 expenditure and revenue accounts managed
  - \$558 million in state appropriations, plus special funds



### FINANCIAL SERVICES

- Financial Services Division works with the General Assembly and appropriate Executive Branch agencies to manage the Judicial Branch's financial resources.
  - 31 employees
  - \$131.4 million fixed assets management
  - **\$62** million in managed grants
  - **\$8.5** million in managed contracts



### GENERAL SERVICES DIVISION

 General Services Division is the central purchaser of supplies, equipment, publications, and professional services to meet the Judicial Branch's business needs. This centralized approach allows the NCAOC to leverage buying power in order to gain better pricing for items purchased in volume.

- 39 employees
- **3,418** transactions processed monthly
- 1.8 million pounds of supplies and equipment delivered monthly



### Business Analysis and Process Management

 The Business Analysis and Process Management team is responsible for bridging the gap between software systems and judicial branch partners by assessing processes, determining requirements and delivering data-driven recommendations and reports to executives and stakeholders.

- 27 employees
- **14,035,717** processes created
- **50,771** NCAWARE users
- **3,500** eCitations created daily



### Research, Policy, and Planning

- Research, Policy, and Planning Division is responsible for conducting research and generating reports on court statistics, managing grants and contracts, developing and analyzing workload data, and staffing and managing special projects.
  - **4** employees
  - **23** contracts for **108** employees
  - **47** grants for **260** employees
  - 68 fiscal notes provided on proposed legislation



### COMMUNICATIONS OFFICE

Providing information, tools, and strategies to communicate to the Judicial Branch's many and varied internal and external audiences with the goal putting our best foot forward: a professional, consistent, and unified voice.

7 employees work on and oversee statewide outreach programs and services for the Judicial Branch:

- Brand and identity
- Marketing communications planning
- Material development
- Media relations, news coverage, press events
- Newsletters and bulletins
- Public information requests
- Publications
- Social media
- Speakers Bureau
- Text alerts during COOP situations
- Video production
- Websites that get ~40M views





THE SUPREME COURT of NORTH CAROLINA
1819-2019

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NORTH CAROLINA
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WALK THROUGH 200 YEARS OF HISTORY SHAPED HIGHEST THE SUPREME Carolina.

NORTH CAROLINA SUPREME COURT HISTORICAL SOCIETY PRESENTS

# Documentary

Film

Acclaimed North Carolina Documentarian
Tom Earnhardt and the North Carolina
Supreme Court Historical Society present
a documentary entitled North Carolina
Supreme Court at 200: Stability and Change

1819–2019. The documentary covers the first 200 years of the Supreme Court of North Carolina and is available on North Carolina Public Television. For scheduled air times, visit www.UNCTV.org.

NORTH CAROLINA SUPREME COURT AT 200

-STABILITY AND CHANGE-

### CHECK UNCOTV FOR AIR TIMES



JOURNEY THROUGH 200 YEARS OF THE SUPREME COURT OF NORTH CAROLINA







@NCcourts



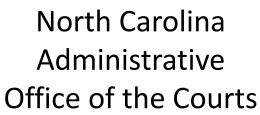
CELEBRATE.NCCOURTS.GOV

## KEEP UP WITH THE JUDICIAL BRANCH











NC courts



### COURT PROGRAMS AND SERVICES

 Court Programs and Services Division assists our state's courts to provide justice and increase access to justice for families and individuals who face civil, dependency, delinquency, and criminal court actions.

- 28 employees
- **10,025** child custody cases mediated
- **44,804** domestic cases filed
- **4,993** parenting agreements drafted





### OFFICE OF LANGUAGE ACCESS SERVICES

- Language Access Services removes barriers that hinder equal access to justice for individuals with limited English proficiency by providing resources that enhance the quality and availability of interpreting and translation services in state courts.
  - 85 foreign language court interpreters
  - Services provided for **59** different languages
  - 555 court forms translated into Spanish and Vietnamese



### Guardian ad Litem Program

- Established by the General Assembly in 1983, the Guardian ad Litem (GAL) program
  equips community volunteers to serve abused and neglected children by advocating for
  their best interests in court. At the trial level, GAL volunteers and attorney advocates,
  along with program staff, provide team representation for the child.
  - **187** employees
  - **5,539** volunteer advocates
  - **152** pro bono attorneys
  - 72,369 child abuse and neglect hearings



### COURT SERVICES

 Court Services is responsible for providing recordkeeping guidelines and support to the state's trial courts.

- **22** employees
- 20,295 procedural help desk calls handled
- 10,193 discs received for quality assurance
- **17,622** expunction petitions





### OFFICE OF GENERAL COUNSEL

- The Office of General Counsel works to help ensure effective, efficient, equitable, and legally compliant delivery of judicial services and operations throughout the state, by providing thorough, timely legal advice to court officials and staff.
  - **10** employees
  - Primary business areas include:
    - Providing advice and counsel to judicial officials and staff
    - Serving as legal staff to various
       Judicial Branch committees
    - Working with Judicial Branch personnel to provide court official education





### HUMAN RESOURCES

- Human Resources Division provides professional services and programs to all Judicial Branch hiring authorities, officials, and employees.
  - 23 HR positions, each serve an average of 304 Judicial Branch employees
  - **5,990** position change transactions
  - **56,543** job applicants





### OFFICE OF POLICY AND INTERGOVERNMENTAL AFFAIRS

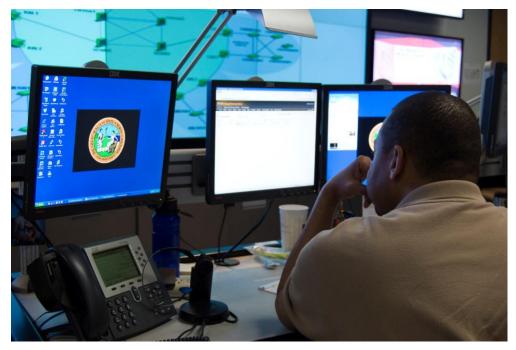
 The Office of Policy and Intergovernmental Affairs oversees strategic outreach to state, federal, and local governments in order to promote the legislative and policy priorities of the Judicial Branch.

- **6** employees
- Primary business areas include:
  - Managing legislative strategy
  - Monitoring bills impacting the Judicial Branch
  - Optimizing the impact of the Judicial
     Branch's services, programs, and resources.



### TECHNOLOGY SERVICES DIVISION

- Technology Services Division (TSD) provides information technology services and solutions to support the day-to-day work of the Judicial Branch.
  - **140** employees
  - 38 million email spam/malware attacks blocked
  - **1.74 million** digital transactions daily
  - 830,848 citations electronically disposed





### Training and Development Division

- Training and Development Division provides audio visual, curriculum management, instructional design, and training and field support services for the Judicial Branch.
  - **25** employees
  - 128 learning center training events
  - 1,846 judicial instructor-led session completions
  - **50** eLearning course modules







## THANK YOU

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