

### NORTH CAROLINA HUMAN TRAFFICKING COMMISSION

RE-CONNECT RE-FOCUS RE-ENGAGE

# CONFERENCE AGENDA 09 | 15-16 | 21

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RALEIGH MARRIOTT CRABTREE VALLEY

FOR THE FREEDOM AND FLOURISHING OF ALL NORTH CAROLINIANS

# CONFERENCE

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#### COVID-19

PLEASE WEAR A MASK INDOORS DURING THIS CONFERENCE. THOSE WHO EXPERIENCE SYMPTOMS OR HAVE BEEN EXPOSED TO COVID-19 SHOULD NOT ATTEND.

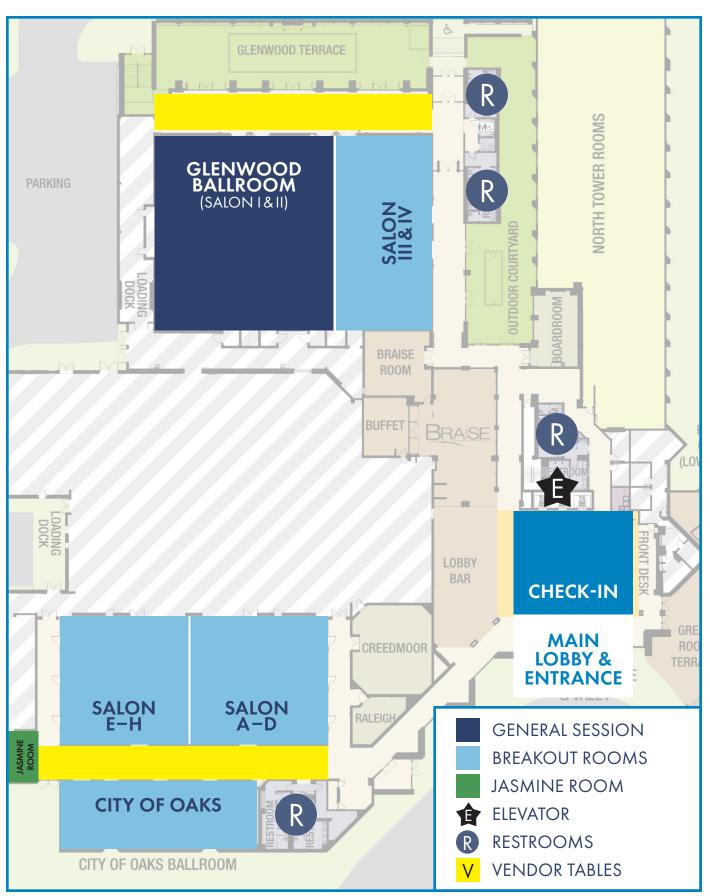
 NEED A QUIET SPACE? Please see the conference team for directions to the Jasmine Room. This is a quiet space in the event you need to make a phone call or have a private conversation.

- NOTE: For safety and security reasons, please refrain from taking pictures of conference attendees, audience, and speakers. Also, we request that you do not record any sessions.
- This project was supported by Grant No. 2018-V2-GX-0061 awarded by the Office for Victims of Crime, U.S. Department of Justice. The opinions, findings, conclusions, and recommendations expressed in this publication, program / exhibition are those of the author(s) and do not necessarily reflect the views of the Department of Justice, Office for Victims of Crime.

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# CONFERENCE AREA

# MAP



# WELCOME

## NCAOC DIRECTOR & NCHTC CHAIR

We are delighted to welcome you to the beautiful city of Raleigh for the North Carolina Human Trafficking Commission (NCHTC) 2021 Annual Conference. We thank you for your participation in the conference, which brings together agencies, community organizations, and other stakeholders that are engaged in the knowledge and prevention of human trafficking. In these challenging times, it is necessary to create strong, collaborative efforts to mitigate human trafficking in North Carolina.

As we are all aware, an unfortunate side-effect of the COVID-19 pandemic is the increase in human trafficking. Now more than ever, it is critical that we work with and engage one another in our local, regional, and statewide response. The more we work together, the more capable we become in developing better ideas and strategies to respond to human trafficking.

Using the disruption caused by the pandemic as inspiration, our theme this year is "RE-CONNECT, RE-FOCUS, RE-ENGAGE," and it is our hope that we will all do just that. During the conference, you will learn from the best to build on your organization's strengths. We are confident your participation will result in increased knowledge and collaboration.

We are glad you are here, and hope this event is helpful in not only the educational opportunities, but also in promoting the exchange of ideas and efforts in our collective response to human trafficking in North Carolina.

For the freedom and flourishing of all North Carolinians,



Judge Andrew Heath Director North Carolina Administrative Office of the Courts (NCAOC)



Haijiral mfon

Jennifer Haigwood Chair North Carolina Human Trafficking Commission (NCHTC)

# WEDNESDAY

# 09 | 15 | 21

### 7:30 A.M. CHECK-IN

8:30 A.M.

### WELCOME AND REMARKS

Judge Andrew Heath, NCAOC Director Secretary Pamela B. Cashwell, NC DOA Jennifer Haigwood, NCHTC Chair

### 9:00 A.M. KEYNOTE ADDRESS

Lindsey Roberson Director of Legal Engagement, Human Trafficking Institute (HTI)

Building a Lighthouse: Are We a Safe Harbor Yet?

### 10:30 A.M. BREAKOUT SESSION 1

- 1. Part I: What's Next? Developing a Case From Identification Through Prosecution (Law enforcement and prosecutors)
- 2. Demand Reduction in North Carolina
- 3. Cultural Dynamics Behind the Exploitation of IMI Victim Workers
- 4. Engaging Potential Victims Identified in the Healthcare Setting

SALON III & IV

1. Part I: What's Next? Developing a Case From Identification Through Prosecution (Law enforcement and prosecutors)

#### **Rob Pereira**

Sr. Detective, Raleigh Police Department

This workshop will assist investigators in moving their case through the steps of identifying victims, evidence collection and case management and successful prosecution. Part II of this workshop will be from 1:45 – 3:00 p.m. LEARNING OBJECTIVES: (1) How to identify, locate, and rescue victims of human trafficking, (2) Evidence identification and collection, and (3) Case management.

#### CITY OF OAKS

SALON A - D

#### 2. Demand Reduction in North Carolina

#### Nicole Bernard Director, Shield NC

Niki Miller Assist. Director, Shield NC

Pam Strickland NC Stop Human Trafficking

Attendees will be offered a general overview of how demand reduction is essential for the progress of the anti-trafficking movement. Presenters will introduce demand reduction strategies that are being implemented within and beyond NC as well as report on the North Carolina Demand Reduction Task Force that has recently formed. LEARNING OBJECTIVES: (1) How demand reduction fits into the anti-trafficking movement, (2) Demand Reduction strategies for policy, technology, awareness, and diversion, and (3) North Carolina's current efforts around demand reduction.

#### 3. Cultural Dynamics Behind the Exploitation of IMI Victim Workers

#### Jenny Yip Marshall

Senior Advisor, Heyrick Research

This workshop is designed to provide an understanding of the realities of victimization, cultural force, fraud, and coercion and share best practices when interacting with victims in the Illicit Massage Industry (IMI). Presenter will explore the Chinese cultural values and tactics that are utilized to recruit and exploit victim workers and, through case studies, provide overview of the journey of the IMI victim workers from China to the U.S. Antitrafficking service providers with also learn how to be culturally sensitive and build rapport with IMI victim workers during interviews, investigations and crisis response. Presented by Jennifer Yip Marshall, who has over 10 years of experience utilizing cultural aptitude and language competency in Chinese Mandarin to support victims of human trafficking. LEARNING OBJECTIVES: (1) Victim Worker's Profile, Recruitment and Journey, (2) Cultural Force, Fraud, and Coercion, and (3) Best practices with Victim Workers in the IMI.

#### 4. Engaging Potential Victims Identified in the Healthcare Setting

#### Stacy Reynolds, MD

Atrium Health Human Trafficking Emergency Medical Advocacy Team

This workshop will help individuals use the healthcare encounter to assess for human trafficking. The workshop will offer basic human trafficking recognition and presentations common to the healthcare setting. Attendees will have the opportunity to practice interventions and ask questions around challenging cases from the healthcare environment. LEARNING OBJECTIVES: (1) Recognize potential human trafficking victims in the healthcare setting, (2) Practice engaging patients through potential barriers in the healthcare setting, and (3) Consider key elements of safety, confidentiality, vulnerability, access to healthcare, and avoiding abandonment when engaging healthcare identified victims.

Emma Evitts, PA-C

#### LUNCH [ON YOUR OWN] 11:45 A.M.

 Open Network Connections Olick on Marriott\_CONFERENCE 3 Enter the conference code: NCHTC

4 Accept the Terms of Use



SALON E – H

# WEDNESDAY

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### 1:45 P.M. BREAKOUT SESSION 2

- 1. Part II: What's Next? Developing a Case From Identification Through Prosecution (Law enforcement and prosecutors)
- 2. Human Trafficking in South Carolina: The Reality & the Response
- 3. Chinese Massage Workers & Mental Health: Aftermath of Raid and Arrest
- 4. Human Trafficking Court

#### SALON III & IV

1. Part II: What's Next? Developing a Case From Identification Through Prosecution (Law enforcement and prosecutors)

#### **Rob Pereira**

Sr. Detective, Raleigh Police Department

This workshop will assist investigators in moving their case through the steps of identifying victims, evidence collection and case management and successful prosecution. LEARNING OBJECTIVES: (1) How to identify, locate and rescue victims of human trafficking, (2) Evidence identification and collection, and (3) Case management.

#### CITY OF OAKS

2. Human Trafficking in South Carolina: The Reality & the Response

#### Kathryn Moorehead

Director, VAWA and Human Trafficking Programs, South Carolina Human Trafficking Task Force, Office of the South Carolina Attorney General

#### Lt. Jade Roy

Human Trafficking Unit, South Carolina Law Enforcement Division (SLED)

Human trafficking is a crime affecting communities across the nation. In South Carolina, the State Task Force is monitoring both the crime and its impact on children and adults as we strategically respond to the needs of victims/survivors. We will discuss the importance of collaboration, networking building within and across sectors, sourcing subject matter expertise, and other methods used in our anti-trafficking efforts. LEARNING OBJECTIVES: (1) Understanding of human trafficking and the prevalence in South Carolina, (2) Insight into the strategic response underway to prevent and respond to the crime, and (3) How law enforcement is building a stronger network in South Carolina and attempts to do so in the southeast region.

#### SALON A – D

#### 3. Chinese Massage Workers & Mental Health: Aftermath of Raid and Arrest

#### Susan Chung

Senior Program Manager for the Human Trafficking Intervention Program, Garden of Hope

#### Ruoxi Chen

Counselor for the Human Trafficking Intervention Program, Garden of Hope

This is an interactive, Q&A format presenting non-identifying cases and scenarios for discussion on victims' mentality during / after the raid / arrest. Presenters will share about counselor / advocate's roles in providing emotional support to stabilize victims' distress symptoms. LEARNING OBJECTIVES: (1) Understand Acute Stress Disorder and Post-Traumatic Stress Disorder (PTSD), (2) Victims' usual reactions during / after raid / arrest, and (3) After care for the victims with specific cultural understanding and trauma-informed practice.

#### 4. Human Trafficking Court

Chief District Court Judge Toni S. King Cumberland County WORTH Court

Bengie Hair Coordinator, Cumberland County WORTH Court

#### Lindsey Lane

Human Trafficker Prosecutor, Cumberland County District Attorney's Office

The structure and process of Worth Court. LEARNING OBJECTIVES: (1) Best practices, and (2) How to structure Human Trafficking Court.

### 3:15 P.M. BREAKOUT SESSION 3

- 1. Lessons Learned: Bail Bonding Investigations
- 2. Drivers of Substance Use and Recovery Response
- 3. Hiring and Supporting Survivors in the Workplace
- 4. Exploring Human Trafficking in Hair Braiding Salons

#### SALON III & IV

#### 1. Lessons Learned: Bail Bonding Investigations Joshua Falls District Commander, NC DOI Tyler Carpenter Special Agent, NC DOI

(Law enforcement and prosecutors)

The purpose of this training is to explore the relationship between the bail bonding industry and how it can sometimes be maliciously used to facilitate human trafficking

### DESCRIPTIONS ON NEXT PAGE ...

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SALON E – H

# WEDNESDAY

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#### 1 CONTINUED

CITY OF OAKS

through sexual servitude, forced labor along with the reluctance of victims to cooperate with law enforcement investigative efforts. LEARNING OBJECTIVES: (1) Define the duties of a bail bondsman according to the NC Department of Insurance, (2) Discuss common criminal violations committed by bail bondsman, and (3) Explain reasons victims are reluctant to cooperate with law enforcement.

#### 2. Drivers of Substance Use and Recovery Response

#### Justin Garrity

#### Amanda Blue

Director of Recovery Services, Healing Transitions

Director of Programs, Healing Transitions

Continuing an upward trajectory from the past fifteen years, in 2020, overdose fatalities hit an all time high and opioids, particularly fentanyl, continue driving the public health crisis. However, opioids and other substances are not solely to blame. Hopelessness, helplessness, isolation, and the burdens of identity play just as big of roles as the drugs. Understanding who is using and how they are using is helpful, but understanding why they are using is elemental at preventing more death. In this presentation we will explore how addiction ensnares the brain's neural pathways, the predictive roles genetics play, and why certain social factors increase one's likelihood of developing a substance use disorder. We will discuss primary, secondary, and tertiary prevention interventions along with new ways recovery is being made more accessible. LEARNING OBJECTIVES: (1) Understanding the interconnected components that create addiction and why the disease is not one of moral failing or lacking willpower, and (2) Understand what is happening at the local, state, and national level to reduce overdose, provide care, and grant recovery access.

#### 3. Hiring and Supporting Survivors in the Workplace

#### Cary Heise

Executive Director, Designed For Joy

Angela Padgett Board Chair, Designed For Joy

Designed For Joy has employed our community's most vulnerable women for four years now, including trafficking survivors, women who use sex for survival funds, and those who are at risk for bring trafficked. Working closely with other nonprofits to provide safe, dignified work has given us great insight how to serve women coming from this type of trauma. From hiring to keeping our studio secure, we are excited to share our experiences and best practices. LEARNING OBJECTIVES: (1) Vetting and hiring survivors, (2) Creating a safe work environment to ensure success, and (3) Supporting leadership in trauma care.

SALON E – H

SALON A - D

#### 4. Exploring Human Trafficking in Hair Braiding Salons Dr. Ruth Mufandaedza Independent Consultant

In a 2019 NC Journal of Health article, Maura Nsonwu lists hair braider as one of the occupations where victims of human trafficking exist. Survivor testimonies in Georgia

### 4 CONTINUED

(Kindoho, 2021) and New Jersey (Bronstein et al. 2010) show us that victims mingle with the community every day. Raleigh is home to more than 100 salons offering hair braiding businesses. This workshop aims at exploring human trafficking in the hair braiding industry and raising awareness that it might be happening in North Carolina. Hopefully, you will get an insight into the possibility of human trafficking in the hair braiding industry and take appropriate action to help someone who might be a victim. LEARNING OBJECTIVES: (1) Provide an overview of human trafficking of African immigrant women in hair braiding businesses, (2) Explore who is likely to be trafficked in the hair braiding business, and (3) Explore who is a trafficker in the hair braiding business.

### 4:30 P.M. ADJOURNMENT - DAY ONE

HUMAN TRAFFICKING IS A PUBLIC SAFETY ISSUE, A PUBLIC HEALTH ISSUE, AND A HUMAN RIGHTS ISSUE.

# THURSDAY

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### 8:30 A.M. BREAKOUT SESSION 4

- 1. Victimization of Vulnerable Populations Using Technology and Data to Beat the Bad Guys
- 2. Korean-Chinese in Asian Sex Market
- 3. Sheltering Trafficking Victim-Survivors
- 4. Disrupting the Illicit Massage Industry (IMI) Business Model Via Strategic Disruption

#### SALON III & IV

1. Victimization of Vulnerable Populations — Using Technology and Data to Beat the Bad Guys (Law enforcement and prosecutors)

#### Rob Goldfinger

Head of Financial Crimes Technology Sales KX John Dalton SVP Financial Services — Product and Solution Strategy, KX

This workshop will be an introduction and discussion of how vulnerable populations and environment assets are negatively affected by perpetrators in the Financial Crime ecosystem. LEARNING OBJECTIVES: (1) Discuss how technology is used by law enforcement, government departments, financial institutions, NGOs, and corporations in the unified effort to combat victimization, (2) Discussion of Use Case example of Human Trafficking data with a focus on the value of components of the data and how each bit of data can be utilized for investigation and prevention, and (3) How to transition information into Intelligence Information that will be actionable solvability factors.

#### CITY OF OAKS

#### 2. Korean-Chinese in Asian Sex Market

#### Youngbee Dale

#### CEO, Dale Consulting, LLC

This workshop will describe Korean-Chinese population in Asian sex market. This workshop will describe the difference between Korean-Chinese, Chinese, and South Korean population in victim characteristics and perpetrator characteristics. This workshop will also describe the current problem to combat Korean-Chinese trafficking and provide recommendations to address the issue. LEARNING OBJECTIVES: (1) Who are the Korean-Chinese population?, (2) What are current obstacles?, and (3) What are the recommendation to combat trafficking of Korean-Chinese population?.

#### 3. Sheltering Trafficking Victim-Survivors

#### Dr. Anne Friesen

Winona Coveney

Executive Director, Friend to Friend

#### Counselor & Housing Case Manager, Friend to Friend

Trauma-informed, survivor-centered approach to serving and sheltering survivors of human trafficking. This session will include the unique challenges of advocacy and support for survivors — highlighting HT processes and policies, using a racial equity lens. LEARNING OBJECTIVES: (1) Learn from HT providers on trauma informed, survivorcentered approaches to supporting HT survivors, and (2) Be given examples of HT processes and policies, using a racial equity lens.

#### 4. Disrupting the Illicit Massage Industry(IMI) Business Model Via Strategic Disruption

#### Chris Muller-Tabanera

National Director, Heyrick Research

This workshop is designed to provide an overview of Heyrick Research's disruption strategies to combat human trafficking in the Illicit Massage Industry(IMI). Among the main disruption strategies are Network Analysis, the Landlord Engagement Program(LEP) and Field Support. The presenter will provide an overview of how Heyrick Research's Network Analysis is able to drive more efficient and effective investigations of criminal networks and how its field support disruption strategy provides on-the-ground support during IMB network interventions by utilizing industry-specific knowledge, cultural sensitivities, and language capabilities. As the number of IMBs in the U.S. grew to over 11,000 in early 2021, the LEP offers a high-impact, low-cost initiative designed to motivate commercial landlords to terminate or not renew leases for IMB tenants by informing the landlords about illegal activities at their property. This workshop is presented by Chris Muller-Tabanera, the National Director at Heyrick Research, who delivers trainings across the U.S. on the unique characteristics of the IMI. LEARNING OBJECTIVES: (1) Overview of Heyrick & why we focus on the Illicit Massage Industry, (2) How data informs our response, and (3) Example disruption strategies to combat IMBs.

#### 10:00 A.M. BREAKOUT SESSION 5

- 1. Facilitators of Commercial Sex Market of Asian Women in the U.S.
- 2. Vulnerability to Trafficking in NC's Tribal Communities
- 3. State vs. Applewhite: A Case Study of Human Trafficking
- 4. Bail Bondsmen Powers and Limitations

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SALON E – H

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SALON III & IV

#### 1. Facilitators of Commercial Sex Market of Asian Women

in the U.S. (Law enforcement and prosecutors)

#### Youngbee Dale

CEO, Dale Consulting, LLC

This workshop will describe criminal entities behind Asian brothels exploiting the Korean and Chinese victims in the U.S. This will provide general understanding of the relationship between Asian organized crime and their relationship with commercial sex market, types of criminal techniques and the models, the key perpetrator (facilitator) profiles behind Asian brothels in the U.S. LEARNING OBJECTIVES: (1) What is the relationship between organized crime and facilitators in Asian sex market?, (2) Who are the key facilitators necessary to operate Asian brothels?, (3) What are the criminal techniques used in the Asian sex market?, and (4) What are the recommended techniques to investigate organized criminals behind Asian sex market?.

#### CITY OF OAKS

#### 2. Vulnerability to Trafficking in NC's Tribal Communities

#### Nikki Locklear

DV/SA/HT Program Director, NC Commission of Indian Affairs

#### Camille Hesterberg

Training and Resource Coordinator, NC Council for Women and Youth Involvement

This workshop will familiarize participants on the historical traumas behind American Indians' vulnerability to violence. Participants will learn about important historical events that have caused deep-rooted traumas, cultural traditions that aid in resiliency, and steps they might take to develop an effective and supportive response to trafficking. Our goal is that participants will be able to incorporate this knowledge into new service provision strategies that can build trust to develop lasting relationships with tribal communities over time. LEARNING OBJECTIVES: (1) Steps to take in providing culturally specific services to tribal communities, (2) Determining why the AI community is vulnerable to violence, and (3) Beginning steps to building trust with the tribal community.

#### SALON A - D

### 3. State vs. Applewhite: A Case Study of Human Trafficking

#### Lindsey Lane

Human Trafficker Prosecutor, Cumberland County District Attorney's Office

This presentation covers the investigation, prosecution, trial, and conviction of a career human trafficker in 2018 in Cumberland County. LEARNING OBJECTIVES: (1) Understand what human trafficking looks like from investigation to trial in North Carolina, (2) Understand the role and need of service providers in human trafficking cases, and (3) Understand the specific nuances of human trafficking cases at trial.

#### 4. Bail Bondsmen — Powers and Limitations

#### Jordan Green

Special Prosecutor, NC Department of Insurance

#### Tyler Carpenter

Special Agent, NC Department of Insurance

Provide an overview of the legal powers and limitations of bail bondsmen in NC. LEARNING OBJECTIVES: (1) Give comprehensive overview of bail bonding and how bondsmen fit into larger criminal justice system, and (2) Impress upon the attendees that bondsmen are not law enforcement officers / not above the law.

### 11:15 A.M. LUNCH [ON YOUR OWN]

### 1:15 P.M. BREAKOUT SESSION 6

- 1. Human Trafficking in North Carolina: Perception vs. Reality
- 2. The Intersection of Child Welfare and Trafficking
- 3. Conducting Culturally Inclusive Outreach to All Survivors of Trafficking
- 4. Keeping the Work of Collaborative Efforts Moving

#### SALON III & IV

1. Human Trafficking in North Carolina: Perception vs. Reality Lindsey Lane (Law enforcement and prosecutors)

Human Trafficker Prosecutor, Cumberland County District Attorney's Office

This presentation explains what Human Trafficking looks like at a micro and macro level in the State of North Carolina. It discusses identifiers and ways to recognize human trafficking, and explains various investigative techniques utilized by law enforcement agencies in combatting human trafficking in our state. Most importantly it will dispel common myths and misconceptions about what human trafficking looks like in our state. LEARNING OBJECTIVES: (1) Understand what human trafficking looks like from a factual basis in North Carolina, (2) Recognize indicators that a person may be a victim of human trafficking, and (3) Understand how investigations are carried out by law enforcement in combatting human trafficking.

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# THURSDAY

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SALON A - D

#### 2. The Intersection of Child Welfare and Trafficking

#### Hannah Hopper

Community Outreach & Awareness Specialist The Lighthouse, Gaston County Children's Advocacy Center

#### Melanie Lowrance, MSW, LCSW

LCSW Administrator, Gaston County Department of Health & Human Services

In this workshop, we will discuss the risk level of foster youth and trafficking, what efforts can be made to reduce victimization, and lessons learned along the way. LEARNING OBJECTIVES: (1) Exploring foster youth as a vulnerable population for trafficking, and (2) Analyzing data from a human trafficking identification tool and educating foster youth.

#### 3. Conducting Culturally Inclusive Outreach to All Survivors of Trafficking

#### Kiricka Yarbough Smith

Director of Human Trafficking Programs, NC Council for Women & Youth Involvement (Department of Administration)

#### Martina Moore-Reid

Community Accessibility Specialist, Division of Services for the Deaf and Hard of Hearing (Department of Health and Human Services)

Building a culturally inclusive approach to outreach ensures communities can effectively recognize, reach, and respond to all survivors of human trafficking. This workshop focuses on enhancing outreach efforts to be more accessible to marginalized communities, particularly culturally specific groups. The workshop will also build your understanding of the impact of culture, imagery, misinformation, assumptions, and biases on outreach and advocacy. In addition, we will explore common practices for reaching and serving the hardest to reach within marginalized communities. LEARNING OBJECTIVES: (1) Build your understanding of the impact of culture, imagery, misinformation, assumptions, and biases on outreach and advocacy, (2) Enhance your competencies for working with marginalized, underserved, and unserved populations, and (3) Learn common practices for reaching and serving the hardest to reach within marginalized communities.

#### SALON E - H

#### 4. Keeping the Work of Collaborative Efforts Moving

#### Pam Strickland

Founder and CEO, NC Stop Human Trafficking

#### **Rachel Parker**

AHT Program Manager, World Relief Triad

#### Shawna Pagano

Human Trafficking and Prevention/Education Director, Pat's Place CAC

### 4 CONTINUED

Multi-disciplinary teams, rapid response teams, or task forces — collaborative work groups require logistical support and leadership to be successful. In this session, participants will hear from members of three community work groups (from the Triad, eastern NC, and Mecklenburg County) that have been meeting for years and learn how they identify, organize, and sustain their work. Panel members will also identify common strategies for addressing fundamental challenges to collaboration and share the strategies that enable their best work together as a team. LEARNING OBJECTIVES: (1) To hear how three community work groups identify, organize, and sustain their work over time, (2) To identify common strategies for addressing fundamental challenges to collaboration, and (3) Example disruption strategies to combat IMBs.

### 2:45 P.M. NCCAHT - SURVIVOR LEADERSHIP

#### Lala Appleberry

Survivor Network Coordinator, North Carolina Coalition Against Human Trafficking

#### Alex Herring

Senior Editor, Bridgetower Media

#### Hope Lloyd

Survivor Leader Support Specialist, North Carolina Coalition Against Human Trafficking

The North Carolina Coalition Against Human Trafficking organizes a panel on Survivor Leadership. The panel, facilitated by Survivor Leaders of NCCAHT's Survivor's Network will serve as an opportunity to learn about the importance of survivor leadership in all human trafficking endeavors. The panelists, a multi-disciplined cohort of service providers, including survivor leaders, will discuss the invaluable benefit of fostering a collaborative approach with survivors of human trafficking but also how the Survivor-Led Model is showing up in other parts of the country. LEARNING OBJECTIVES: (1) Understand benefits of fostering a survivor-led model for clients, organizations, and the human trafficking movement, (2) Learn about the advantage to victims of having a survivor at the table from the start of any human trafficking work, (3) Gain insight on how to develop and nurture a strong survivorleader presence in agencies, and (4) Learn about the new NCCAHT Survivor's Network.

### 4:15 P.M. CLOSING REMARKS

### 4:30 P.M. ADJOURNMENT - DAY TWO

#### THANK YOU FOR JOINING US IN RALEIGH.

FOR INFORMATION ABOUT THE NORTH CAROLINA HUMAN TRAFFICKING COMMISSION, VISIT: **HTC.NCCOURTS.GOV** 

### SPEAKERS & PRESENTERS LISTED IN ORDER OF AGENDA

# BIOS

#### LINDSEY ROBERSON Director of Legal Engagement, Human Trafficking Institute

Lindsey oversees HTI's Country Programs prosecution efforts in Uganda and Belize, where she focuses on increasing the

specialized knowledge of prosecutors and other criminal justice practitioners handling human trafficking cases. Lindsey also leads HTI's Thought Leadership team, which develops and advocates for innovative and data-driven strategies for combatting human trafficking based on proven victim-centered enforcement models. Lindsey is an experienced federal and state prosecutor, with over a decade of anti-trafficking litigation experience. Most recently she served as a trial attorney for the U.S. Department of Justice's Human Trafficking Prosecution Unit, a component of the Criminal Section of the Civil Rights Division which focuses on enforcing the federal laws that prohibit forced labor and sex trafficking in the United States. Before her work as a federal prosecutor, Lindsey served as an assistant district attorney in North Carolina, where she prosecuted some of the first sex trafficking cases to conviction and drafted the state's Safe Harbor Act for Victims of Sex Trafficking. Lindsey is a graduate of the University of North Carolina at Chapel Hill's School of Law and served as a law clerk to the Honorable James C. Fox for the Eastern District of North Carolina following graduation.

lindsey.roberson@traffickinginstitute.org HTI: www.traffickinginstitute.org

#### **ROB PEREIRA**

Sr. Detective, Raleigh Police Department Robert Pereira is a detective with the Raleigh Police Department, investigating cases involving human trafficking and child sexual abuse materials. He has experience partnering with federal agencies on human trafficking cases, having served with the multi-disciplinary group that captured the defendant of the U.S. v. Brandon Jennings case. Robert has served seventeen years with the Raleigh Police Department earning the Chief's citation twice along with the Victim's Service award from the Southern States Victim's Conference. He is a member of the International Association of Human Trafficking Investigators and Internet Crimes Against Children Taskforce. Robert earned a Bachelor of Science in Biology from Rivier University.

#### NICOLE BERNARD Director, Shield NC

Nicole served in a variety of advocacy, service, and behavioral research positions before founding Shield North Carolina where she is the current director. She is the author of A War Against the Cowbird and former host of the Red X Podcast. Nicole is the current chair of the North Carolina Coalition Against Human Trafficking and serves as a board member for Esther International. She lives with her husband and four children in Cary, North Carolina.

Shield NC: https://shieldnc.org

#### NIKI MILLER

Assistant Director, Shield NC Niki Miller is the Assistant Director of

Niki Miller is the Assistant Director of Shield North Carolina and an Ambassador of Hope for Shared Hope International. While completing her master's degree in Professional Counseling, she served as a therapist to juvenile survivors of sexual abuse and was responsible for the rehabilitation of juvenile sex offenders. Niki is a passionate advocate for human trafficking survivors and individuals who are vulnerable to trafficking

Shield NC: https://shieldnc.org

#### PAM STRICKLAND Founder and CEO, NC Stop Human Trafficking

Pam Strickland is the founder of North Carolina Stop Human Trafficking. Pam first became interested in the subject of Human Trafficking at a Missions Conference in 2006 where she learned about young girls being forced into prostitution in Asia. Since then, she has led three Mission Trips to Moldova, where part of the team's job was to educate the young people about trafficking, in an effort to prevent them from becoming victims. Upon learning that Human Trafficking is a problem here in NC, she felt called to be active locally in educating our community about this issue and working toward preventing Human Trafficking. The nonprofit was incorporated in 2010. Pam has attended numerous conferences and received in-depth Human Trafficking Training from a variety of entities including U.S. Immigration and Customs Enforcement, the Freedom Network Training Institute, the Not for Sale Campaign, the FBI, the SBI, and GEMS. NC Stop Human Trafficking is a member of the NC Coalition Against Human Trafficking, and Pam served as the Co-Chair, until she rotated off the Board in December 2018. In 2016. Pam led the effort to start the Pitt County Coalition Against Human Trafficking, modeled after the statewide group. Pam trains professional groups in how to recognize human trafficking and respond to it. Groups trained in recent months include law enforcement, social workers, teachers, counselors, therapists, healthcare providers, and Crisis Intervention Teams.

pam@ncstophumantrafficking.org NC Stop Human Trafficking: www.ncstophumantrafficking.org FACEBOOK — ncstophumantrafficking INSTAGRAM — ncstophumantrafficking TWITTER — ncstopht LINKEDIN — ncstophumantrafficking

#### JENNY YIP MARSHALL

Senior Advisor, Heyrick Research Jenny Yip Marshall serves as Heyrick Research's Senior Advisor, providing cross-functional support as a cultural and industry expert. Jenny draws upon ten years of experience in anti-human trafficking and anti-gender-based violence in the non-profit and UN sector in China, Central Africa and Europe. She uses language and cultural aptitudes to assist in intelligence collection and analysis and to serve women exploited in the illicit massage industry. Jenny speaks fluent Chinese Mandarin, French, Creole and basic Russian.

#### jenny@heyrickresearch.org Heyrick Research: www.heyrickresearch.org

#### STACY REYNOLDS, MD

#### Medical Director, Atrium Health Human Trafficking Emergency Medical Advocacy Team

Dr. Stacy Reynolds is the Division Chief of Pediatric Emergency Medicine at Atrium Health Levine Children's Hospital and Carolinas Medical Center in the Department of Emergency Medicine. She serves as the Medical Director of a hospital based human trafficking response program serving adult and adolescent victims of human trafficking and adolescent runaways with suspected sexual exploitation. Dr. Reynolds is trained in pediatrics, pediatric emergency medicine and emergency medicine and served as the Sub-board Chair of Pediatric Emergency Medicine at the American Board of Pediatrics. Through the work of their healthcare team in human trafficking. she works to promote the early recognition and coordinated response to trafficking, and also to identify and address the unmet medical needs of this vulnerable population.

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#### EMMA EVITTS, PA-C

Atrium Health Human Trafficking Emergency Medical Advocacy Team Evitts is a physician assistant in the emergency department at Atrium Health Levine Children's Hospital and Carolinas Medical Center in the Department of Emergency Medicine. She is the Medical Director of a hospital based human trafficking response program serving adult and adolescent victims of human trafficking and adolescent runaways with suspected sexual exploitation. Through the work of our team in HT, she works to promote the early recognition and coordinated response to trafficking but also to identify and address the unmet medical needs of this vulnerable population.

#### KATHRYN MOOREHEAD

Director, VAWA and Human Trafficking Programs South Carolina Human Trafficking Task Force Office of the South Carolina Attorney General Kathryn Moorehead is the Director of Violence Against Women Act (VAWA) and Human Trafficking Programs at the South Caroling Office of the Attorney General. Kathryn is also the Coordinator of the South Carolina Human Trafficking Task Force. She brings nearly 25 years of experience in the fields of education, social work, community advocacy, and public health. Prior to joining the Office of the Attorney General, Kathryn was the Country Director for an international counter-human trafficking NGO overseeing their operations in Cambodia. She also consulted for a year in Guyana, South America with the country's only organization providing legal and support services to survivors of domestic violence and human traffickina. Her work experience includes therapeutic programming and community-based initiatives as well as partnerships with NGOs and governments in the United States, South America, Central America, Africa, Asia, and the Middle East. Kathryn was also a Research Assistant at Harvard University and an Integrated English Educator in the U.S. Peace Corps (Sri Lanka and Poland). She graduated from Wheaton College in Norton, MA with a Bachelor of Arts in Political Science and earned a Master of Education in Risk and Prevention from Harvard University's Graduate School of Education. While in graduate school, Kathryn independently researched, filmed, and produced a documentary short film exploring the impact of community violence on adolescent girls in Boston. The film has been used at the graduate school in a course focused on trauma, interventions, and cross-cultural issues. She also earned

a post-graduate certificate in Nonprofit Management and Leadership from Boston University's School of Management. Kathrvn is a member of the Board of Directors for the South Carolina Victim Assistance Network. She represents South Carolina in the DHHS/ACF Region IV Human Trafficking Advisory Group composed of eight states, sits on the Steering Committee for the National Human Trafficking Compendium, and is a member of the Capacity and Community Building Subcommittee for the National Human Trafficking & Disabilities Work Group. She is also a member of the SC Governor's Juvenile Justice Advisory Council, the SC Joint Council on Children and Adolescents, and the Inter-Agency Network for Education in Emergencies. She was awarded the Wheaton College Alumnae/i Community Service Achievement Award in May 2012 and a Women of Influence Award from the Columbia Regional Business Report in June 2018.

#### LT. JADE ROY

Human Trafficking Unit, South Carolina Law Enforcement Division (SLED) Lieutenant Jade Roy serves as the supervisor of the Human Trafficking Unit within Alcohol and Vice Services at the South Carolina Law Enforcement Division. He brings over 10 years of experience in the fields of criminal investigations and training. Prior to joining the South Carolina Law Enforcement Division, Lt. Roy was a criminal investigator with the Myrtle Beach Police Department working in the Violent Crimes Unit. He joined SLED in 2016 serving as a Special Agent within the Alcohol Enforcement Unit. In 2018, SLED took the necessary steps to establish a unit specifically designed to investigate human trafficking related crimes. It was at that time Lt. Roy was able come to the human trafficking unit bringing his experiences of working criminal investigations with him. Lt. Roy graduated from The Citadel in Charleston, SC with a Bachelor of Arts in Political Science-International and Military Affairs. While in college, Lt. Roy was able to spend a summer abroad studying in China where he and other students traveled across the country meeting with

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different communities while studying diplomacy. In his final year as a cadet, The Citadel Board of Visitors presented Jade with the Citadel's Palmetto Medal, one of the highest honors the college can bestow for exceptional performance that reflects great credit on The Citadel or the State of South Carolina.

#### SUSAN CHUNG

Senior Program Manager for the Human Trafficking Intervention Program, Garden of Hope Susan Chung is the Senior Program

Susan Chung is the Senior Program Manager for the Human Trafficking Intervention Program at Garden of Hope. She has 11 years of experience in providing services for victims of various types of crimes as a case manager, an advocate, and a clinician in the Bay Area, New York Metro area and Research Triangle area. She obtained a bachelor's degree in Psychology from the University of California, Irvine in 2006, and continued her education to receive a master's degree in Public Health – Health Education and Promotion from the University of Southern California in 2009. After working with as an outreach coordinator for Anti-human Trafficking Project at Asian Community Mental Health Services in Oakland, CA for two years, she had decided to further improve her clinical skills and received her master's degree in Social Work from New York University in 2014. Since her graduation in 2014, she has returned to work closely with survivors of human trafficking, sexual assault and domestic violence in New York City specifically on Chinese immigrant women who work in massage parlors, hotels, and brothels.

Garden of Hope: https://gohny.org

#### **RUOXI CHEN**

Counselor for the Human Trafficking Intervention Program, Garden of Hope Ruoxi Chen is a counselor in the Human Trafficking Intervention Program at Garden of Hope. She obtained the bachelor's degree in Psychology from the University of California, San Diego in 2017, and continued her education to receive the master's degree in Mental Health Counseling from Teachers College, Columbia University in 2019. She has been working closely with gender-based violence survivors, especially potential human trafficking survivors for about 3 years. She provides services including but not limited to mental health counseling, case management, crisis intervention, and community referrals. By working with the Chinese immigrant population, she has gained valuable experience regarding aftercare for victims with specific cultural background and trauma-informed practices.

Garden of Hope: https://gohny.org

#### CHIEF DISTRICT COURT JUDGE TONI KING

Cumberland County WORTH Court Toni S. King is the Chief District Court Judge for 12th Judicial District Cumberland County, NC. She graduated with honors from North Carolina Central University with a Bachelor of Arts Degree in English and went on to receive a Jurist Doctorate degree from North Carolina Central University's School of Law in May 2000. Judge King practiced in the private sector as managing partner in a Fayetteville area law firm. Her areas of practice included Criminal defense at the federal & state level, Immigration, Medical Malpractice/Personal Injury, Estate and Real Estate. She was appointed to the bench in 2009 by Governor Beverly Perdue and has been re-elected to bench in the 2010, 2014 and 2018 general elections. Judge King is actively involved in the state and local community and has served as a member of the NC State Human Relations Commission representing the 8th Congressional District, as a member of the NC State Custody Mediation Advisory Committee, the Board of Directors for the Boys and Girls Club, Inc. Judge King currently serves on the Board of Directors for The Cumberland County Dispute Resolution Board, Board of Directors for The Fayetteville Arts Council. She is a proud member of The Links Incorporated, and Alpha Kappa Alpha Sorority, Incorporated. Judge King has served in the Adult Criminal Drug Treatment Court and is currently the presiding judge for the WORTH

Court, NC's 1st Human Trafficking Treatment Court. She has received numerous awards and recognition for her community contributions and is a member of Simon Temple AME Zion Church.

#### **BENGIE HAIR**

#### Coordinator, Cumberland County WORTH Court

Bengie is Coordinator of the WORTH Court, North Carolina's first human trafficking diversion court. He organizes the WORTH Court advisory council activities comprised of organizations that help both clients and staff. He has experience in the health care field having worked for Virginia's Department of Health and the United States Department of Health and Human Services. He majored in Health Administration at Duke University and earned a graduate certificate from the John E. Anderson Graduate School of Management at the University of California at Los Angeles.

#### LINDSEY LANE

Human Trafficker Prosecutor, Cumberland County District Attorney's Office Lindsey Lane is an Assistant District Attorney in Fayetteville North Carolina, where she currently serves as the Human Trafficking Prosecutor. Lindsey is a graduate of Salem Women's College in Winston-Salem North Carolina and Liberty University School of Law. After practicing criminal defense and domestic relations for five years in private practice in Greeneville, Tennessee, Lindsey joined the District Attorney General's Office for the 13th Judicial District of Tennessee in 2013 where she later became the Senior Assistant District Attorney for Hancock and Hawkins counties. During this time, Lindsey served as a Special Assistant United States Attorney for the Eastern District of Tennessee United States District Court, prosecuting serious crimes at both the State and Federal level. During this time, Lindsey began assisting in investigations involving Human Trafficking and began to develop a passion for the unique area of criminal law. In 2017, Lindsey relocated to Fayetteville North Carolina and became involved in the Human Trafficking Task Force in Cumberland County assisting in Human Trafficking investigations and prosecutions.

In October 2019, Lindsey became the designated Human Trafficking Prosecutor for Cumberland County and continues to work with the local task force, diversion courts, and law enforcement agencies to combat Human Trafficking.

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#### JOSHUA FALLS

### District Commander, NC Department of Insurance

Joshua Falls holds an Advance Law Enforcement Certificate, has a master's degree in Criminal Justice with a teaching certificate in Criminal Justice Education, has completed the Criminal Investigator Certificate Program, Polygraph Examiner Training, FBI Leadership Trilogy Program along with a variety of other criminal justice training events. He began his law enforcement career in February 2006 at the Morganton Department of Public Safety. During his time at Morganton Public Safety, he served as a public safety officer, school resource officer, and criminal investigator/polygraph examiner. In July 2012, he continued his career at the NC Department of Insurance (NCDOI) as a Special Agent assigned to western NC. In 2018, he was promoted to the position of District Commander. Joshua Falls currently oversees case management and operations in 30 counties located in the western part of the state while supervising 7 agents.

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#### TYLER CARPENTER Special Agent, NC Department of Insurance

Tyler Carpenter is a Special Agent with the North Carolina Department of Insurance Criminal Investigations Division. Tyler began his career in August of 2011 with the Graham County Sheriff's Office working patrol, general investigations, and narcotics investigations. In December 2014, Tyler began working with the Cherokee Indian Police Department where he was later assigned to the FBI task force working major crimes on the Cherokee Indian Reservation. Tyler then accepted a position as a Special Agent with the North Carolina Department of Insurance in August of 2018. He is currently assigned to the Homeland Security Investigations task force out of Hendersonville. Tyler lives and works in western North Carolina.

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#### JUSTIN GARRITY, MSW, LCASA Director of Recovery Services — Men's Campus, Healing Transitions

Justin Garrity is in sustained recovery, having achieved over seven years of continuous sobriety which he attributes to supportive community resources and active networking with other individuals following similar recovery pathways. After a year-long journey through Healing Transitions, a non-profit homeless shelter serving individuals living with substance use disorders, he served as project manager for a large commercial construction company estimating the cost of potential work and ensuring current jobs were moving forward productively. Heeding his passion to engage in meaningful work helping others, Justin resigned from the project management position to pursue a Master of Social Work degree from NC State University. Shortly after acceptance into school, he secured a part-time position with Healing Transitions as Volunteer Coordinator. connecting the surrounding community with the non-profit's mission. His initiative assisting Healing Transitions with various programs while educating the public about the organization's mission yielded financial support from both individuals and businesses. Justin currently serves as the Director of Recovery Services at Healing Transitions' Men's Campus. Prior to taking this new role he served as the Rapid Response Administrator at Healing Transitions, overseeing a Post Overdose Response Team that sends peer support specialists with Wake EMS to followup on opioid overdose survivors within 24-72 hours of the overdose episode. The peer supports build rapport with the survivors and link them to various resources. Bringing together local treatment providers to care for those affected by Wake County's overdose crisis, Justin also serves as the co-chair of the Recovery Initiation and Maintenance sub-committee of the Wake County Drug Overdose Prevention Coalition. In 2019,

Justin completed his Master of Social Work at NC State University, and now lives with his fiancé and two cats in their Wake Forest home.

jgarrity@healing-transitions.org www.healing-transitions.org

#### AMANDA BLUE

**Director of Programs, Healing Transitions** Amanda Blue joined Healing Transitions in July of 2010 and is currently serving as Director of Programs. Amanda oversees the long-term recovery program, nonmedical detoxes, emergency shelters, child and family services, health care services, transition case management services, and outreach services for Healing Transitions' men's and women's programs. Amanda is a Licensed Clinical Social Worker (LCSW) and a Licensed Clinical Addictions Specialist (LCAS). She received her BA in Applied Psychology from North Carolina State University in 2005 and her Masters in Social Work (MSW), also from North Carolina State University, in 2008. While pursuing her MSW, Amanda was introduced to Healing Transitions while taking an Addiction Recovery course taught by now Executive Director, Chris Budnick. Prior to her work at Healing Transitions, Amanda worked with homeless women at Urban Ministries' Helen Wright Center. She is passionate about social justice and is integrally involved in efforts to advance availability and accessibility of resources in the community. Her favorite part of working at Healing Transitions is getting to be a part of something greater, to experience a place where love is truly unconditional and where hope comes alive. As do so many others, Amanda considers Healing Transitions home and all those who have been within its walls, family.

www.healing-transitions.org

#### **CARY HEISE**

**Executive Director, Designed For Joy** Cary is married to her biggest encourager Rob and is mom to Ashlin and Carver who attend Apex High School. Cary grew up in Myrtle Beach, SC and has lived most of her adult life in Raleigh. She's a Clemson Tiger at heart where she attended early

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in college, but graduated from Coastal Carolina University in South Carolina. Her family attends Hope Community Church's Raleigh Campus and have for over 12 years. Cary's international mission experience working with women's artisan co-ops in Central America and Africa inspired the birth of Designed For Joy. She's a serial entrepreneur and has founded several small businesses around creating community for women in the Raleigh area. Cary's a big believer in encouraging women to pursue their passion.

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Designed For Joy: www.designedforjoy.com INSTAGRAM, FACEBOOK AND LINKEDIN: @designedforjoy

#### ANGELA PADGETT

**Board Chair, Designed For Joy** Angela has called the Triangle-area home for almost 30 years. After graduating from the University of North Carolina at Chapel Hill, Angela worked in corporate and marketing communications at SAS for 11 years. As a stay-at-home mom, she became involved with several non-profits, including International Justice Mission (IJM) where she was the team leader for the IJM Raleigh Volunteer Team for several years. Angela is passionate about advocating for those that society often overlooks – both internationally and right here in her community.

Designed For Joy: www.designedforjoy.com INSTAGRAM, FACEBOOK AND LINKEDIN: @designedforjoy

#### DR. RUTH MUFANDAEDZA Independent Consultant

Ruth Mufandaedza grew up in Zimbabwe and came to North Carolina for graduate studies. She earned her Doctorate and master's from NC State University and BA from University of Zimbabwe. Ruth has a keen interest in helping people excel in what they aim for in life and over the years she has experienced a sense of accomplishment in her work with women, students, refugees, and immigrants. Ruth's career in Zimbabwe involved leadership training for community development workers, human resources development, agricultural and health research scientists, and teaching college students. Back in North Carolina, Ruth Mufandaedza's passion was helping Refugees and Immigrants achieve their life goals. She joined refugee and immigrant services organizations as Program Coordinator for English Language Training, ESL and Civics instructor and recently as Family Strengthening Program Coordinator. Working with refugees and immigrants brought Ruth's awareness to human trafficking through some of the clients she served.

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#### **ROB GOLDFINGER**

Head of Financial Crimes Technology Sales, KX With nearly three decades of leadership experience in the public and private sectors, Robert Goldfinger brings a unique combination of management expertise and operational and investigation leadership to business environments in need of technology and investigative solutions. His deep background in compliance, security and operational risk, anti-money laundering and anti-terrorist financing allow him to view overall financial crimes compliance bank operations with a practical risk-based approach. Robert has held leadership positions within the fraud and risk management sector, most recently as the Global Expert of Financial Crimes Solutions for a large international technology company. His experience spans multiple private sector firms across finance and technology where he applied proven operational and technical approaches to enhance Risk, Fraud and Compliance programs successfully. Robert is a retired law enforcement executive, having served with the Rochester New York Police Department. During his tenure in law enforcement, he held numerous leadership positions including Commanding Officer of Criminal Investigations, Director of Training and Development, and Internal Investigation Command, managing use of deadly physical force, corruption and integrity investigations. He is a Certified Anti-Money Laundering Specialist (CAMS) and a founding member and former CoChair – of the ACAMS Carolinas Chapter. He also serves on the ACAMS TODAY editorial and

ACAMS educational task forces. An author and frequent speaker, Robert regularly appears at U.S. domestic and international conferences to discuss organizational efficiency, utilization and design of due diligence tools, threat and risk management, as well as fraud and anti-money laundering. He is currently an adjunct law professor at Case Western Reserve University.

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#### JOHN DALTON

#### SVP Financial Services – Product and Solution Strategy, KX

John oversees the vision, strategy, and roadmaps for KX financial services products and solutions. John has previously managed the anti-financial crimes products and solutions for SAS, BAE, and Ayasdi. With over 20 years of experience designing, building, and delivering technologies for combating financial crime in financial services, insurance, health care, and government, John brings a wide breadth of knowledge to the market.

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#### YOUNGBEE DALE

#### CEO, Dale Consulting, LLC

Youngbee Dale is CEO and Antitrafficking Consultant at Dale Consulting, LLC in Columbus, Ohio. Since 2005, she has served numerous entities and nonprofits as an expert witness for trafficking victims and Asian organized crime and a trainer for federal and local law enforcement officers. Most recently. she has trained the Federal Bureau of Investigations (FBI) Southern District of New York (July 2021), New York Police Department (NYPD)(May 2021). After the recent shooting at the Asian spa in Georgia, she was invited to train both state and local law enforcement to combat the Asian sex trafficking market in the state (May 2021). She has also published her studies on the U.S. commercial sex market, including Visa Fraud in the Commercial Sex Market in the U.S.: Overview (2020), Money Laundering in the Commercial Sex Market in the U.S. (2019), Beyond Massage

Parlors: Exposing the Korean Commercial Sex Market in the U.S. (2017), and others.

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#### **DR. ANNE FRIESEN**

**Executive Director, Friend to Friend** Anne Friesen, who has more than 20 years of professional experience in the human services field, currently serves as the Executive Director of Friend to Friend. Anne is passionate about improving the lives of survivors. She is committed to an intersectional, anti-oppression approach to improving prevention, and victim-focused coordinated community response systems for victims of interpersonal violence. Anne brings expertise in working with underserved and rural communities, creating non-profit long-term sustainability, and evidence-based shelter programming that results in self-sufficiency for women in crisis. She developed HELP, a program to enhance the well-being of interpersonal violence survivors, by empowering them to develop skills necessary to live selfsufficient lives, free from abuse. Prior to her work in human services, Anne created educational programs and materials for building stronger families. Anne recently served for 6 years on the Board of Directors and was Co-Chairperson on the Board of the North Carolina Coalition Against Domestic Violence. She currently serves on the Board of Directors of the North Carolina Coalition Against Human Trafficking. In 2016, Anne was recognized as one of three Moore County Citizens of the Year by the Rotary Club of Carthage, which honors community members that exemplify the Rotary motto of "Service Above Self" through their dedication, time, and lifetime support of our community. Anne was also recognized as the 2019 Moore County Woman of the Year by the NC Community Foundation. Anne has recently authored two publications; HELP: Holistic Empowerment Leadership Program for Sheltered Victims of Interpersonal Violence, and The Empowerment Source: 10 Best Practices Principles That Empower Exceptional Advocates. Anne earned her undergraduate and

Master's degrees from the University of Kansas, and her Doctorate of Education in Leadership and Professional Practice from Trevecca Nazarene University. Anne has also earned certification from Harvard University's Kennedy School Executive Education in Performance Measurement for Effective Management of Non-Profit Organizations, and certifications from Duke University's Executive Education Program in both Non-Profit Management and in Non-Profit Leadership.

anne@annefriesen.com www.friendtofriend.me

#### WINONA COVENEY Counselor and Housing Case Manager, Friend to Friend

Winona Coveney is a social worker who moved to Moore County in 2017 after spending seven years in Seattle, Washington. Winona received her Bachelor's degree in Social Work in 2014 and her Master's degree in Social Work in 2017, both from The University of Washington. Her professional experience has been working with chronically homeless adults and young adults who struggle with complex mental health disorders, substance use disorders, and traumatic experiences. She has worked in mental health crisis settings, as an outreach worker, and as a therapist. She is most passionate about bringing an anti-oppression lens to all of the work that she does. At Friend To Friend, Winona is currently a counselor and housing case manager focused on building relationships in the community to expand safe housing options for Friend To Friend clients. Winong is also a Licensed Clinical Social Worker Associate and provides clinical services to clients before, during, and after they have entered safe housing.

Friend to Friend: www.friendtofriend.me

#### CHRIS MULLER-TABANERA

National Director, Heyrick Research Chris brings his proven experience designing effective cross-sector collaborations in the anti-trafficking field to lead Heyrick's broad-based efforts to defeat the illicit massage industry. Prior to joining Heyrick Research, Chris was the Director of Training and External Affairs at Restore NYC. He has a Master of Divinity degree from Gordon-Conwell Theological Seminary and a Bachelor of Arts in Communication and Media Studies from the University of San Diego.

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#### NIKKI LOCKLEAR

DV/SA/HT Program Director, NC Commission of Indian Affairs Nikki Locklear has worked 12+ years in DV Advocacy with over 10 years in direct services as an advocate and as a Shelter Manager at a DV/SA/HT Agency. In these positions, she has had the opportunity to work with state and federally funded grants geared toward providing culturally congruent services to American Indians. She is currently the Director of the Domestic Violence/Sexual Assault/ Human Trafficking Program for the NC Commission of Indian Affairs within the Department of Administration. Throughout her career, she has worked on many projects within North Carolina to assist and inform victims of violence in tribal communities. Most recently she has spearheaded a "Serving American Indian Victims" webinar series that is available through the NC Coalition Against Domestic Violence's website. She currently serves on the NC Coalition Against Human Trafficking board, and she is also a member of the NC Domestic Violence Commissions Victim Services Committee. For the past few years, she has written the Governor's Missing and Murdered Indigenous Women's Awareness Day Proclamation. Her goal is to assist victims of interpersonal violence in North Carolina and in tribal communities in receiving culturally specific services that aid in supportive care.

#### **CAMILLE HESTERBERG**

#### Training and Resource Coordinator, NC Council for Women and Youth Involvement

Camille Hesterberg began working with child and youth survivors of abuse, exploitation, and neglect as a direct care provider at a residential facility. She went on to earn a Master's in Public Policy, researching culturally competent responses

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to human trafficking. While working as a communications professional, Camille volunteered to support anti-human trafficking efforts at a sexual assault and domestic violence agency, where she provided trainings on human trafficking, and participated in task forces addressing child sexual exploitation and prosecution of human trafficking cases. She now serves as the Training and Resource Coordinator for human trafficking programs with the NC Council for Women and Youth Involvement.

camille.hesterberg@doa.nc.gov NC Council for Women and Youth Involvement's human trafficking work: https://ncadmin.nc.gov/human-trafficking

#### JORDAN GREEN

### Special Prosecutor, NC Department of Insurance

Jordan Green is a career prosecutor with 16 years of experience. After graduating from law school at Florida State University he returned home to NC and joined the Guilford County District Attorney's Office where he served as a prosecutor for 14 years. For the last two years, he has served as a special prosecutor with the N.C. Dept. of Insurance. In this position, he travels across the state to prosecute complicated and high-profile Insurance Fraud / White-Collar crime cases including a murder-for-insurance payout case. In his position at the Department of Insurance, Jordan also prosecutes criminal violations by anyone holding a DOI license. Those include, not only insurance agents, but also bail bondsmen, debt collectors, public adjusters, mobile home set up contractors. and numerous other industries. Jordan also serves as a legal advisor to DOI's Bail Bond Regulatory Division which handles all regulatory (non-criminal) actions against bail bondsmen in NC. And, as an NC State grad – Jordan is happy to be back in Raleigh for a few days. Go Pack!

jordan.green@ncdoi.gov NC DOI: www.ncdoi.gov

#### HANNAH HOPPER

Community Outreach and Awareness Specialist, The Lighthouse, Gaston County Children's Advocacy Center Hannah Hopper is originally from High Point, NC but moved to Gaston County after receiving a bachelor's degree in Human Services. She currently works at the Lighthouse Children's Advocacy Center in Gaston County. She's worked in child welfare as a foster care social worker for 5 years but recently transitioned to the Lighthouse as the community outreach and awareness specialist – focusing on human trafficking and child sexual abuse. She started anti-trafficking efforts within DSS two years ago with a specialized case load of high-risk youth and identified trafficking survivors. Hannah says: "I have been blessed to be a part of a community willing to fight human trafficking and looking forward to continuing efforts within the state." She enjoys spending time with friends, family, and traveling to new places.

hannah.hopper@gastongov.com Lighthouse Children's Advocacy Center: thelighthousecac.com

#### MELANIE LOWRANCE, MSW, LCSW

LCSW Administrator, Gaston County **Department of Health & Human Services** Melanie has worked with Gaston County's child welfare program for over 26 years. In that time, she has developed and implemented many programs designed to address challenges faced by the families they serve, including the agency's child welfare – focused human trafficking program in 2019. In her current role, Melanie is responsible for research, development, and implementation of trauma-focused initiatives in DHHS and county-wide. Melanie also serves as the co-chair for the County's Community Child Protection Team. In addition to her work with Gaston County DHHS. Melanie taught child welfare courses at the University of North Carolina – Charlotte as an adjunct professor from 2006-2019.

#### KIRICKA YARBOUGH SMITH Director of Human Trafficking

#### Programs, NC Council for Women & Youth Involvement

(Department of Administration) Kiricka has over 20 years of combined experience working in the areas of mental health, developmental disabilities, substance abuse, domestic violence, sexual violence, and human trafficking. She has provided outreach, direct services, resources, and referrals to survivors of violence. She is the Program Director for the NC Council for Women and Youth Involvement's human trafficking programs. Kiricka also serves as a consultant for the Office for Victims of Crime, as a faculty member for Futures Without Violence, and as a consultant for the Office on Trafficking in Persons at the Administration for Children, Youth, and Families.

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#### MARTINA MOORE-REID

Community Accessibility Specialist, Division of Services for the Deaf and Hard of Hearing (Department of Health and Human Services) Martina Moore-Reid is Community

Accessibility Specialist with Division of Services for the Deaf and Hard of Hearing under the Department of Health and Human Services for over 16 years providing advocacy, consultation, and training to agencies and individuals. She is also involved with several nonprofit organizations to talk about safety including human trafficking, and train law enforcement, paramedics, 911 Operators and local emergency preparedness workers about effective communications with Deaf, Hard of Hearing, and Deaf-Blind communities. She is also currently Board Member of North Carolina Association of the Deaf, Inc. for over 6 years and Director of Seniors program of National Black Deaf Advocates, Inc.

#### RACHEL PARKER AHT Program Manager, World Relief Triad

Rachel Parker, MA, is the Program Manager for World Relief Triad's Anti-Human Trafficking Program. She has 10 years of experience coordinating and supervising outreach and direct services for survivors of both labor and sex trafficking, as well as collaborative responses across NC's Triad and Middle District. Rachel supervises the coordination of the Triad Labor Trafficking Task Force, the Guilford Minor Trafficking Response Team, and the Triad Rapid Response Team to support victim identification and effective responses across Guilford, Forsyth, and Davidson counties. She has led in creating promising practices around victim-centered outreach to Asian Illegal Massage Businesses and case management for chronic runaways. Rachel provides trainings for professionals, communities, and churches across NC.

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World Relief: https://worldrelief.org/triad

#### SHAWNA PAGANO

Human Trafficking and Prevention/ Education Director, Pat's Place CAC Shawna is the Human Trafficking and Prevention/Education Program Director for Pat's Place Child Advocacy Center. In this role, Shawna is responsible for coordinating the anti-trafficking response for youth in Mecklenburg County as well as overseeing all prevention and education initiatives. Prior to her current role, Shawna worked as a victim advocate serving survivors of sexual violence. Shawna has volunteered with anti-trafficking organizations in Thailand, Bulgaria, and Kenya. Shawna received her Master of Social Work from UNC Charlotte. She serves as the co-chair of the Charlotte Metropolitan Human Trafficking Task Force and is a trained facilitator in MBF Child Safety Matters®, Darkness to Light's Stewards of Children®, GEMS®, and Seeking Safety®.

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#### LALA APPLEBERRY

#### Survivor Network Coordinator, North Carolina Coalition Against Human Trafficking

Latiana Appleberry is a native of Boston, MA. Latiana serves as NCCAHT's Survivor's Network Program Manager. In this role, she coordinates and leverages collaboration between agencies and Survivor Leaders. For over nine years, Latiana has worked one on one with minor victims of sex trafficking where she provided direct service case management and mentoring. Latiana has 12+ years of consulting and advising local and state agencies on identification and intervention practices of trafficking victims. Latiana has trained a multitude of disciplines including law enforcement, medical and school personnel on how to deliver trauma-informed care to survivors. Being a survivor of trafficking, she is grounded in the concept that in order to do trauma-informed survivor-centered work, it must be at Survivor-Led, Latiana holds a master's degree from Boston College as well as an associate license as a clinical social worker. Latiana has been a keynote and guest speaker at numerous events around the country to use her experience and knowledge to combat Human Trafficking.

#### **ALEX HERRING**

Senior Editor, Bridgetower Media Alex is a labor trafficking survivor from North Carolina. Born in Hong Kong and raised mostly in Europe, she was trafficked in the U.S. as a minor by an adoptive parent. Since her rescue in 2005, she has become an avid anti-trafficking advocate in her local community, helping to educate, inform, and spread awareness about the issue in classrooms, churches, and advocacy events. She graduated cum laude from Elon University in 2012, interned with International Justice Mission in 2013 and now works as a senior editor for a B2B magazine.

#### HOPE LLOYD

#### Survivor Leader Support Specialist, North Carolina Coalition Against Human Trafficking

Hope serves as NCCAHT's Survivor's Network Support Specialists. In this role, she provides mentorship and support to Survivor-Leaders of Human Trafficking. Hope holds a bachelor's degree in criminal justice, homeland Security Amp. and Counterterrorism. Outside of her role at NCCAHT, Hope is a professional fitness trainer who uses her own history of being trafficked for 13 years with her passion for weight training as a form of recovery and therapy to coach and teach victims and survivors how to reclaim and take charge of their own recovery by incorporating physical exercise into their lives. Hope regularly speaks in public settings and forums using her voice to provide education and insight to ending Human Trafficking. Hope has trained organizations on best practices and trauma-informed care when working with victims of Human Trafficking.

# OUR STATE NEEDS ALL VOICES AT THE TABLE AND ALL HANDS ON DECK.

# NCHTC

# COMMISSION MEMBERS

- JENNIFER HAIGWOOD, CHAIR Director of Communications and Policy Development, N.C. Department of Labor Commissioner of Labor's Designee (Governor's Appointment)
- AMY C. AUTH Director of Legislative Affairs North Carolina Administrative Office of the Courts
- DR. THOMAS BERNARD Health Care Representative (Governor's Appointment)
- CAITLIN BROOKS
   Attorney
   (Senate's Appointment)
- JUDGE SHERRI ELLIOTT District Court, District 25 President, N.C. Association of District Court Judges
- TAMMY HARRIS The Ursus Institute Faith Based / Benefits Organization (Senate appointment)
- JUDGE CLAIRE V. HILL Superior Court, District 12A Designee – President, N.C. Conference of Superior Court Judges

- DEANA JOY
   N.C. Child Advocacy Centers
   Public at Large (Senate Appointment)
- ASSISTANT CHIEF SUZANNE MAUNEY-SMITH Gaston County Police Department City or Town Police (Senate's Appointment)
- JASMINE MCGHEE N.C. Department of Justice Attorney General's Designee (Governor's Appointment)
- WILLIAM M. NICHOLS Ret. Major N.C. Highway Patrol County Sheriff's Designee (Senate's Appointment)
- CAITLIN RYLAND Legal Aid of North Carolina (Senate's Appointment)
- WILLIAM R. WEST JR. Cumberland County District Attorney District Attorney (Speaker's Appointment)
- ANGÉLICA WIND
   N.C. Coalition Against
   Human Trafficking
   (Speaker's Appointment)

### HELP US TO RAISE AWARENESS!

CONTACT THE NATIONAL HUMAN TRAFFICKING HOTLINE AT 1-888-373-7888 TO ASK QUESTIONS, REPORT AN INCIDENT, OR FIND HELP FOR A POTENTIAL VICTIM.

# NCHTC

# COMMISSION STAFF



CHRISTINE SHAW LONG Executive Director NCHTC

CHRISTINE SHAW LONG, MSW has been passionately working toward social justice and serving others for more than 20 years. In her current role as Executive Director for the North Carolina Human Trafficking Commission, she strives to improve statewide response and collaboration to identify and respond to human trafficking. Previously, Christine was with The Salvation Army of Wake County for more than 15 years. During that time as their Director of Social Ministries, she oversaw program operations at the Center of Hope. The programs included a 90-bed shelter for women with children experiencing homelessness; the award-winning Project CATCH – Community Action Targeting Children who are Homeless; and a number of crisis assistance programs open to the community. In 2011, Christine opened Project FIGHT – Freeing Individuals Gripped by Human Trafficking. Since then, Project FIGHT has responded to hundreds of referrals across North Carolina and is located in six cities. Christine served four years on the North Carolina Human Trafficking Commission and on The Salvation Army's North American Anti-Human Trafficking Council. In 2017, she was presented with the National Salvation Army's Excellence in Social Work award. She received her bachelor's degree and a Master of Social Work degree from East Carolina University.



NANCY HAGAN Coordinator of Training and Technical Assistance NCHTC

NANCY HAGAN is the Coordinator of Training and Technical Assistance for the North Carolina Human Trafficking Commission, having previously served as Senior Human Trafficking Analyst with Project No Rest, a grant funded anti-human trafficking initiative based at the UNC-CH School of Social Work. Nancy developed expertise in anti-trafficking through twenty years of leadership in community-based efforts working alongside farmworkers, immigrants, and rural residents of an underserved area of North Carolina. Nancy earned an undergraduate degree in human development and education from Connecticut College, a Master's in counseling and consulting psychology from Harvard University, and a Doctorate in adult education and human development from Cornell University. She serves on boards at the local, state, and national level, and has been recognized for her work with underserved communities.



#### north carolina HUMAN TRAFFICKING COMMISSION

#### HTC.NCCOURTS.GOV

The North Carolina Human Trafficking Commission is the legislatively mandated leader of anti-human trafficking efforts in North Carolina per S.L. 2013-368. Staffed by the North Carolina Judicial Branch, the Commission is charged with

- Examining and combating human trafficking
- Funding and facilitating research
- Creating measurement, assessment, and accountability measures
- Informing and educating law enforcement personnel, social services providers, and the general public
- Suggesting new policies, procedures, and legislation
- Developing regional response teams
- Identifying gaps in law enforcement or service provision and recommending solutions



### NORTH CAROLINA HUMAN TRAFFICKING COMMISSION

# RE-CONNECT RE-FOCUS RE-ENGAGE



North Carolina Administrative Office of the Courts





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The North Carolina Human Trafficking Commission (housed in and staffed by the N.C. Judicial Branch) is the legislatively mandated leader of anti-human trafficking efforts in North Carolina per S.L. 2013-368. For more information, visit HTC.nccourts.gov.

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