

► URGENT NOTIFICATION ◀

Statewide LEO Identity Management Portal Outage

April 25, 2024, 10:00 p.m.

Notice of a current outage affecting the statewide Law Enforcement Officer (LEO) Identity Management Portal. Our technology staff at the North Carolina Administrative Office of the Courts (NCAOC) are working with our vendors to promptly address and resolve the issue.

Please note:

There is currently no estimated time of resolution (ETR) available. We strive to restore service as quickly as possible and will keep you updated on our progress.

Need assistance?

If you require help with your account during this outage, please do not hesitate to contact the NCAOC Help Desk at 919-890-2407. Our team is available to provide the support you need.

We apologize for any inconvenience this may cause and appreciate your understanding and patience.



