



DISPUTE RESOLUTION
COMMISSION
NEWS AND UPDATES
WWW.NCDRC.GOV

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Webinars and Articles on Distance Mediations and Techniques

Please note: the DRC does not promote or endorse any video conference platforms for mediator use during this time. The DRC remains concerned with the protection of confidential information and encourages mediators to proceed cautiously when using third party technologies to share private or confidential information. The resources listed below are provided by mediators, for mediators, and have not been verified for accuracy by the DRC.

**** No CME or CLE credit is available for the listed videos. ****

North Carolina Advocates for Justice

The NCAJ is here to help as we confront unprecedented challenges during this time of national emergency. To find links to vital sources of updated information regarding how COVID-19 is affecting the practice of law and how legal institutions and professionals are responding, please visit the [NCAJ website](#).

Miles Mediation

Check the [Miles Mediation page](#) for upcoming webinars. For archived webinars, visit [Miles Mediation Archives page](#).

Charlotte mediators Jason James and Steve Dunn are also teaming up to do a webinar on CLE. Check back for additional information.

Other National Organizations

American Bar Association: Section of Dispute Resolution: [Susan Guthrie Online Mediation and Coaching](#)

Articles

[Researchers found and bought more than 500,000 Zoom passwords on the dark web for less than a cent each.](#) Business Insider, by Isobel Asher Hamilton, April 2020.

[Zoom adds new security and privacy measures to prevent Zoombombing.](#) The Verge, by Jay Peters, April 3, 2020.

[Getting Started with Zoom – and Using It Securely: Some Advice.](#) Attorneyatwork.com by Sharon Nelson and John Sirnek, March 27, 2020.

Helpful Hints

Click on the below links for information.

[Helpful Hints for Using Zoom for Remote Mediations](#)

[How to Use Zoom Video Communications](#)

[Mediating by Telephone](#) (*article*)

[Phone Mediation](#) (zoom video)

[Mediating in the Time of COVID-19](#)