

# ECOURTS: ICMS PILOT COUNTIES

Virtual Town Hall Meeting

April 2021



# MEETING AGENDA

- Welcome and Introductions
- eCourts Overview
- Integrated Case Management System (ICMS) Pilot Locations
- Key Pilot Activities & Expectations
- eSolutions for Attorneys & Justice Partners
- Q & A



# ECOURTS OVERVIEW



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- The North Carolina Judicial Branch has contracted with Tyler Technologies to provide a suite of cloud-based solutions
- Contract signed in late 2019
- Business Objectives:
  - Expanded, more timely court data
  - Improved remote access to services and court data
  - Improved efficiencies



# ECOURTS OVERVIEW

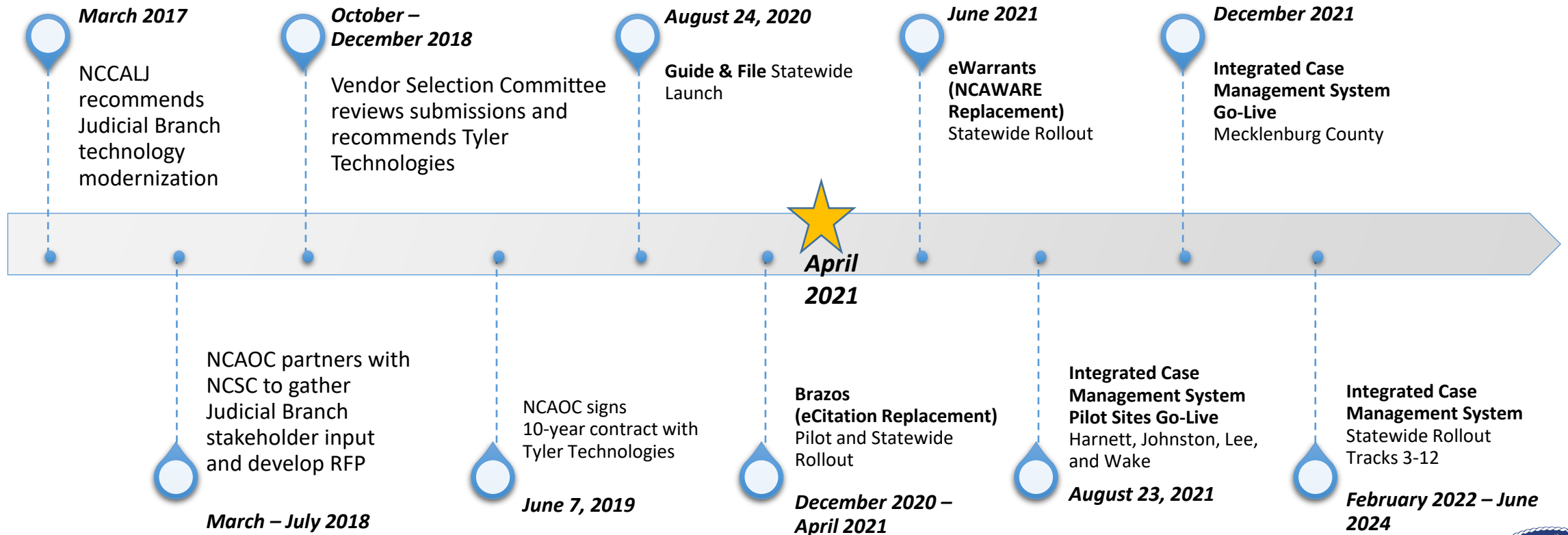
eCourts Initiatives Before ICMS Pilots

Sequencing the Projects and the Dependencies:

- Guide & Print
- Brazos
- eWarrants & Odyssey for Magistrates
- Odyssey Integrated Case Management System (ICMS)



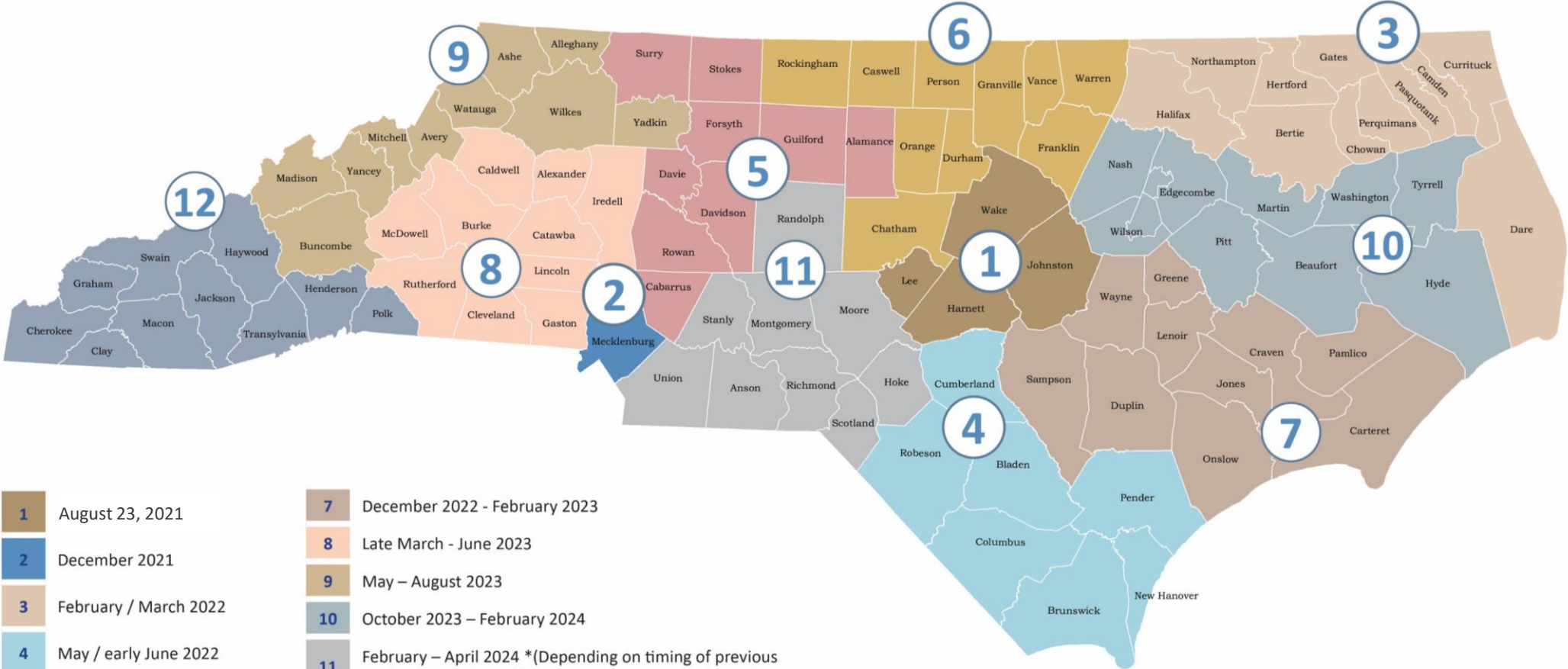
# ECOURTS PROGRAM TIMELINE (APRIL 2021)



NCCALJ = North Carolina Commission on the Administration of Law and Justice  
 NCSC = National Center for State Courts  
 RFP = Request for Proposal



# ODYSSEY ROLLOUT PLAN



- 1** August 23, 2021
- 2** December 2021
- 3** February / March 2022
- 4** May / early June 2022
- 5** July / August 2022
- 6** September - December 2022
- 7** December 2022 - February 2023
- 8** Late March - June 2023
- 9** May – August 2023
- 10** October 2023 – February 2024
- 11** February – April 2024 \*(Depending on timing of previous tracks, this track could move to February – April 2023)
- 12** April – June 2024 \*(Depending on timing of previous tracks, this track could move to September – October 2023)



# INTEGRATED CASE MANAGEMENT SYSTEM (ICMS) PILOT LOCATIONS





# INTEGRATED CASE MANAGEMENT SYSTEM

## Scope of Integrated Case Management System (ICMS) Pilot

The Odyssey Integrated Case Management System consists of multiple solutions that will be implemented together in your county

This includes:

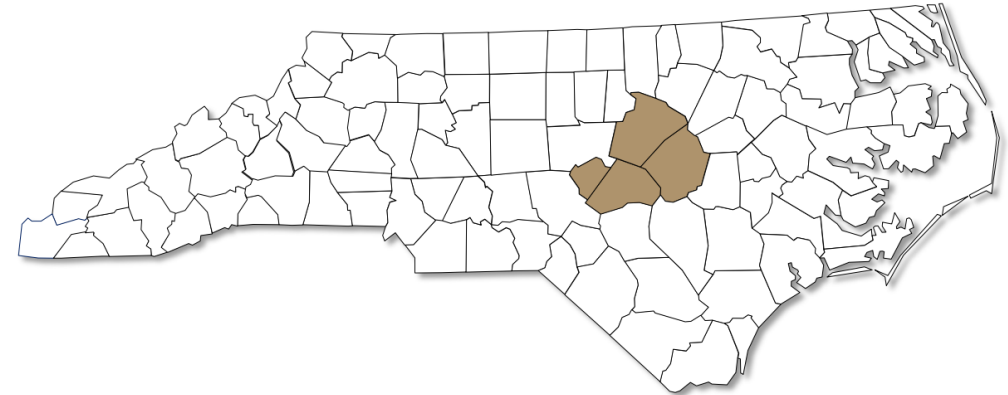
- Case Manager (all case types)
  - Financial Manager
  - Attorney Manager
  - Clerk Edition
  - Judge Edition
- Odyssey File and Serve (eFiling)
- eDiscovery
- Portal



# ICMS PILOT LOCATIONS (TRACK 1)

Integrated Case Management System (ICMS) Pilot Locations:

- Harnett County
  - Johnston County
  - Lee County
  - Wake County
- 
- Go-Live in all four pilot locations on **August 23, 2021**



# KEY PILOT ACTIVITIES AND EXPECTATIONS



# KEY PILOT ACTIVITIES/EXPECTATIONS

- Judicial staff end-user training begins in May
  - **You Can Expect:** lighter court dockets and reduced staff availability while judges and staff attend training
- File and Serve and eDiscovery training will be offered in June
  - **You Can Expect:** to be invited to training sessions (virtual and live options)
- Pilot Go-Live is on Monday, August 23<sup>rd</sup>
  - **You Can Expect:** lighter dockets go-live week and into week 2 following go-live to allow for the learning curve
    - Some level of disruption can be expected following go-live



# ESOLUTIONS FOR ATTORNEYS & JUSTICE PARTNERS



# GUIDE & FILE

NOW AVAILABLE!! eCourts Guide & File is a free online service to help users prepare court documents for filing. Easy as 1 – 2 – 3.

## Case Types Currently Available:

- Absolute Divorce
- Adult Guardianship
- Adult Name Change
- Domestic Violence Protective Order
- Motion to Claim Exempt Property
- Petition to Proceed as an Indigent
- Probate
  - Year's Allowance
  - Summary Administration
  - Small Estate Administration
- Small Claims
  - Money Owed
  - Repossession of Personal Property
- Summary Ejectment
  - Complaint in Summary Ejectment
  - Tenant's Answer and Counterclaim
  - Appeal to District Court



# ODYSSEY FILE AND SERVE

- Electronic service counter
- eFiling is MANDATORY for attorneys as of August 23, 2021
- All other business partners are strongly encouraged to eFile documents specific to court cases
- eFiler registration is highly recommended
- Training opportunities, including registration will be available in June
- CLE credits (pending)



# ODYSSEY FILE AND SERVE

## eFiling Benefits:

- No fee to use File and Serve
- Filing fees paid electronically (credit card or eCheck)
- Web-based application
  - Available anywhere, even from your smart phone!
  - No special equipment needed
    - Preferred browser: Internet Explorer
- Available 24x7
  - Traditional filing deadlines still apply
- Reduce trips to the courthouse
- Reduced costs to print, copy, store, deliver, and file legal documents





# ODYSSEY FILE AND SERVE TRAINING

Training topics include:

- How eFiling works
- How to register as an eFiler
- Accessing your eFiled Documents
- eFiling standards
- Redaction
- Common reasons for returned filings
- Demonstration of File and Serve
- Where to go for help or for more information



# EDISCOVERY

- New application to share and submit discovery for **Criminal** cases
- Training and information for private attorneys will be announced with File and Serve Training opportunities
- District Attorneys and Public Defenders will be trained during ICMS end-user training



# PORTAL

- View court records and information for Odyssey counties
  - Remote online access
  - Public Access Kiosks (PAKs) in courthouses statewide
  - Replaces legacy applications
    - Used in conjunction with legacy applications during statewide rollout
- Replaces existing transactional web applications:
  - PayNCTicket
  - Online Collections and Payments (OCAP)
- User friendly, intuitive design



# QUESTIONS?

