



TECHNOLOGY COMMITTEE AGENDA

Friday June 10, 2016, 1:00-2:15pm
NC Bar Association, Ervin Conference Room C
8000 Weston Parkway, Cary, NC 27513

- I. **Welcome & Approval of Minutes from May Meeting**
Justice Barbara Jackson, Committee Chair
- II. **Discussion of Interim Report Drafting Process**
Justice Barbara Jackson, Committee Chair
- III. **Update on Berry Dunn work and discussion of process for setting priorities**
Doug Rowe and Andy Flewelling, Berry Dunn
- IV. **Adjourn**



Technology Committee Minutes

Date: June 10, 2016

Time: 1:15 p.m. – 2:30 p.m.

Location: North Carolina Bar Association, Cary, N.C.

Attendees

Committee Members: Justice Barbara Jackson, Judge Susan Burch, Judge William “Mac” Cameron, Seth Edwards, Jeff Frazier, Susan Frye, Sally Ann Gupta (attending on behalf of Senator Harry Brown), Jennifer Harjo, Dean J. Rich Leonard, Jim MacCullum, Tina McNair

Presenters: Doug Rowe, Andy Flewelling

Reporters: Paul Embley, Kurt Stephenson

Guests: Elizabeth Croom, Charles Fraley, Jeff Marecic, Tom Murry, Will Robinson, Fred Wood, Sarah Stevens, Jeff Marecic, Jon Williams

Administrative Matters

A motion was made and approved to adopt the minutes from the May 20th Technology Committee meeting, as drafted and distributed.

Jeff Frazier resigned as a member of the Technology Committee. He has accepted a new job and he wanted to avoid the appearance of any conflicts of interest. He encouraged the committee to move with speed and urgency.

The Technology Committee’s interim report will be drafted by Kurt and Paul, and then move through committee for comment before it is published online.

A motion was made and approved to utilize judicial officials from the Technology Committee to establish strategic initiative priorities with Berry Dunn.

Presentations

eCourts Strategic Plan Updates –

Andrew Flewelling and Doug Rowe of BerryDunn

BerryDunn is looking to hire a new subcontractor with substantive knowledge of eCourts and court operations. They are also adjusting their original approach to now focus on describing the current state of technology in the Judicial Branch, through information gathered from technology staff and users, and then, documenting the future vision of technology for the branch. They will conduct a gap analysis between those two areas, and they will still utilize an adapted maturity model.

By the end of June, they will deliver a portion of the strategic plan which outlines the current state and future vision of technology. In the next iteration, which is anticipated by early July, the details will include findings and results that have been identified through gap analysis. BerryDunn will define a set of initiatives, and these will be prioritized by the subcommittee of judicial officials from the Technology Committee.

One example of an initiative would be proposing the use of a centralized case management system and outlining options that exist for implementation. This led to a brief discussion about building the system “in-house” with NCAOC TSD staff or opportunities that might exist to acquire off-the-shelf systems from a vendor. Vendor based solutions would still require TSD staff to customize the tools to fully integrate with current Judicial Branch technology. BerryDunn recommended that an external contractor could be utilized to develop an RFP with the level of complexity needed to ensure existing data exchanges and information sharing with external agencies could be maintained.

Committee members reiterated their goal to implement technology statewide to ensure the public’s experience is the same in all counties and meeting their expectations. It was pointed out that the current project to improve the nccourts.org website is an example of modernization with uniformity in mind.