
Thursday, February 18, 2016

Presentation



North Carolina Administrative Office of the Courts

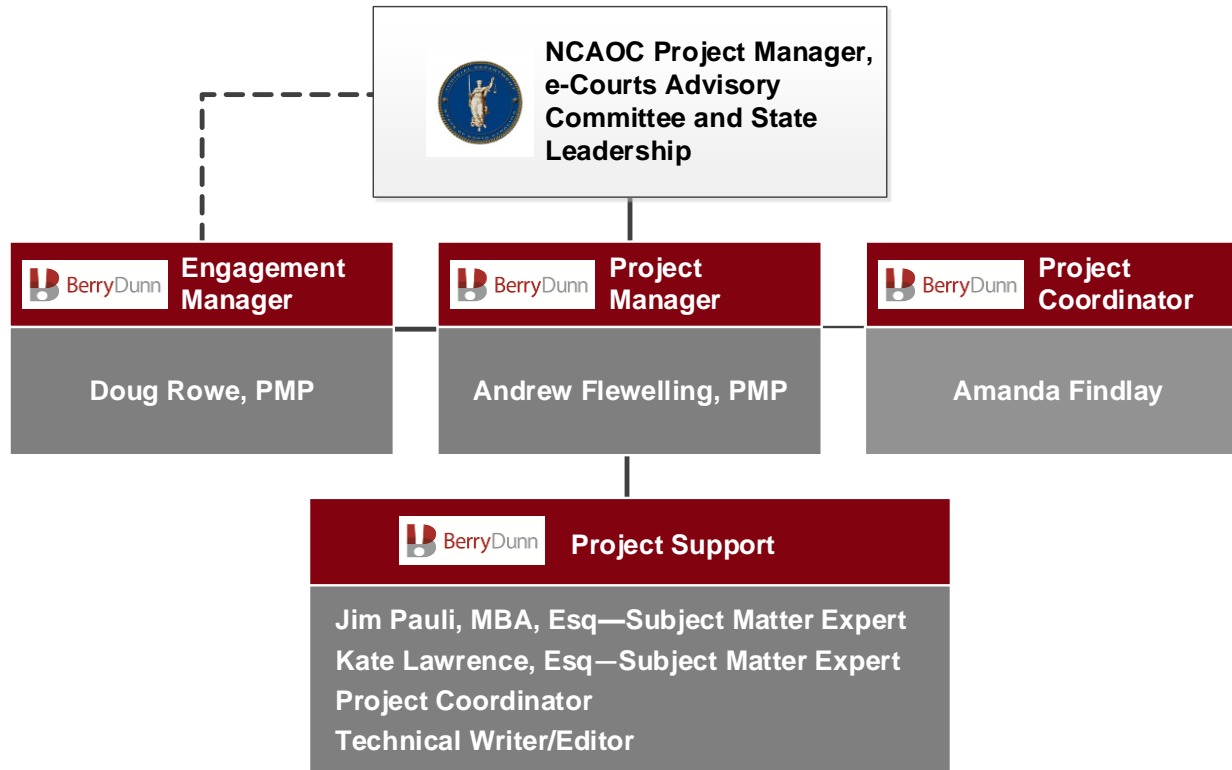
e-Courts Strategic Planning Project Approach



Agenda

- 1.The Project Team
- 2.The Work Plan
- 3.Our Experience
- 4.The Strategic Planning Approach
- 5.Lessons Learned
- 6.Questions and Discussion

The Project Team



Our Team



Charlie Leadbetter, PMP
Project Principal



Doug Rowe, PMP
Engagement Manager



Andrew Flewelling, PMP
Project Manager



Amanda Findlay
Project Coordinator



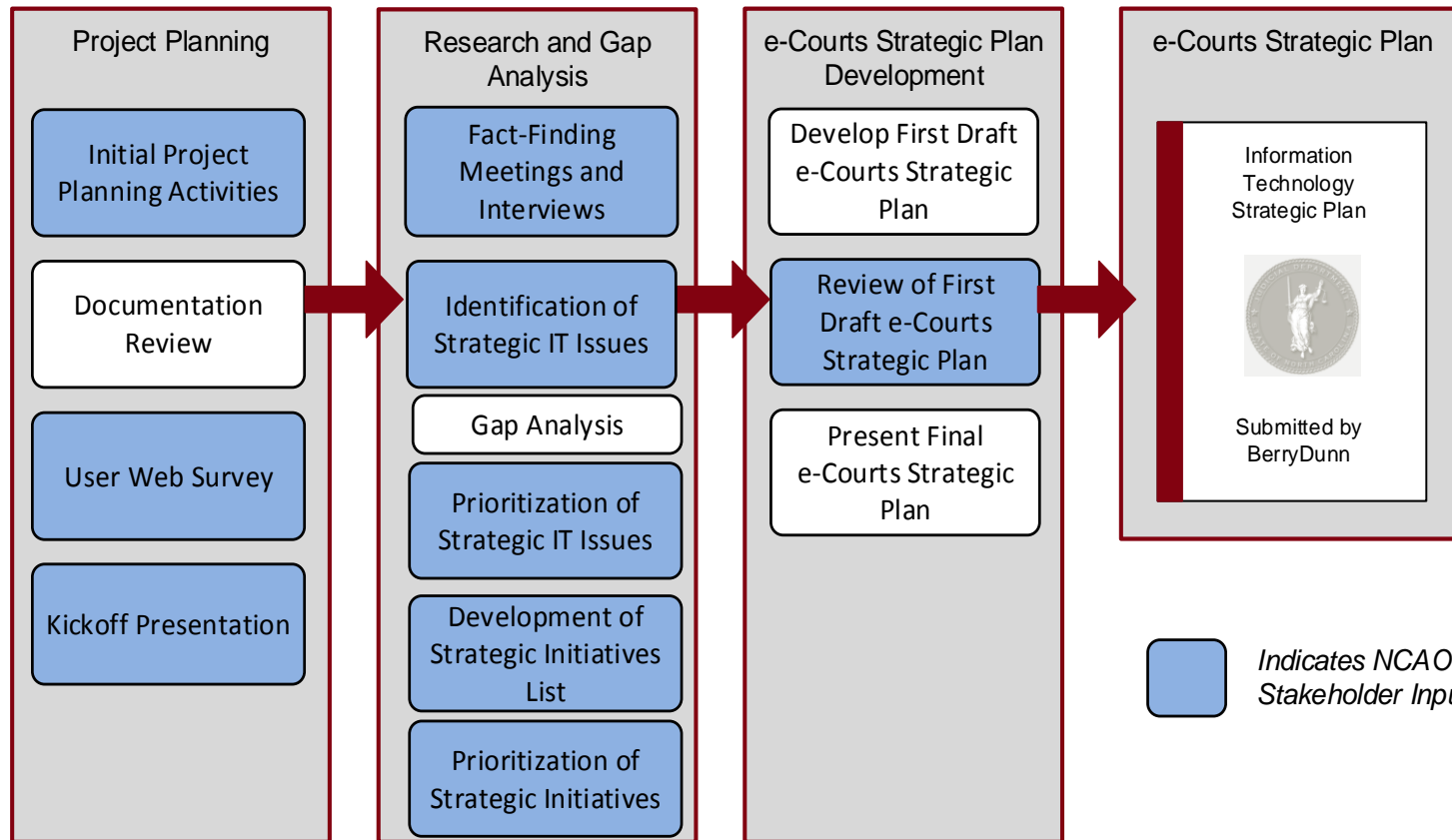
Kate Lawrence, Esq.
Subject Matter Expert



Jim Pauli, MBA, Esq.
Subject Matter Expert



The Work Plan





Our Recent Engagements

Maine Judicial Branch

Case Management System Planning and Implementation

Maryland Judiciary

Planning, Requirements Definition, Independent Verification and Validation (IV&V) for Financial System Solution

Massachusetts District Attorneys Association

Case Management System Consulting Services

New Mexico Department of Corrections

Planning and Project Management for Next Generation Case Management System

Vermont Judiciary

Project Management for Next Generation Case Management System

University of North Carolina at Charlotte

IT Assessment and Master Plan



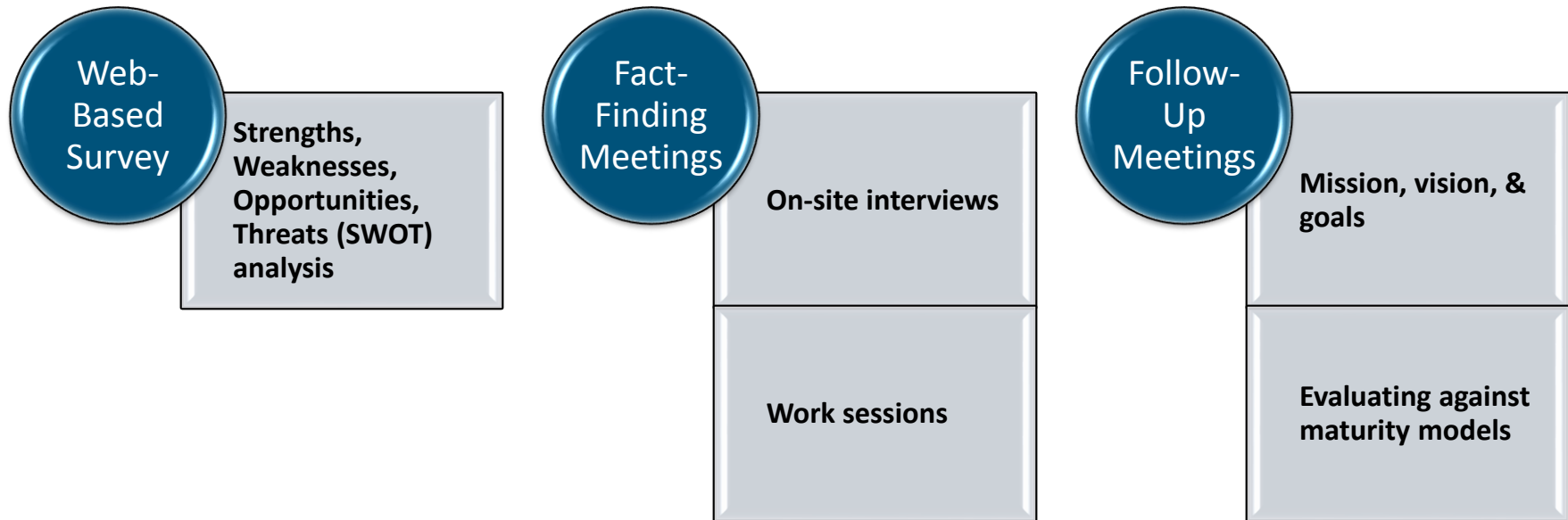
Our Recent Engagements

Review of Dakota County, MN Strategic Technology Plan



The Strategic Planning Approach

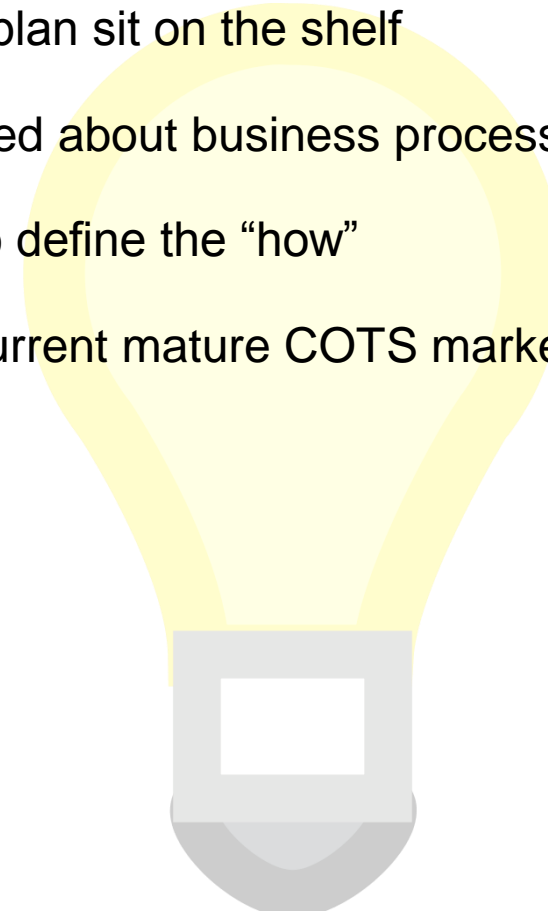
Eliciting Input and Stakeholder Involvement





Lessons Learned

- Initiatives will drive process change
- Keep the planning process alive – don't let the plan sit on the shelf
- It is important to remain flexible and open-minded about business processes
- You define the “what,” and work with vendors to define the “how”
- Every system has unique needs, but with the current mature COTS market, many of these elements are configurable



Questions and Discussion



Thank you!



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