



Utah State Courts



Utah's Electronic Records System

Presentation to the North Carolina Technology Committee
March 18, 2016

Agenda

- Overview of Utah's court systems
- Utah's E-everything approach
- Impact of electronic case management
- Judicial work space demo



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Overview of the Utah Court System

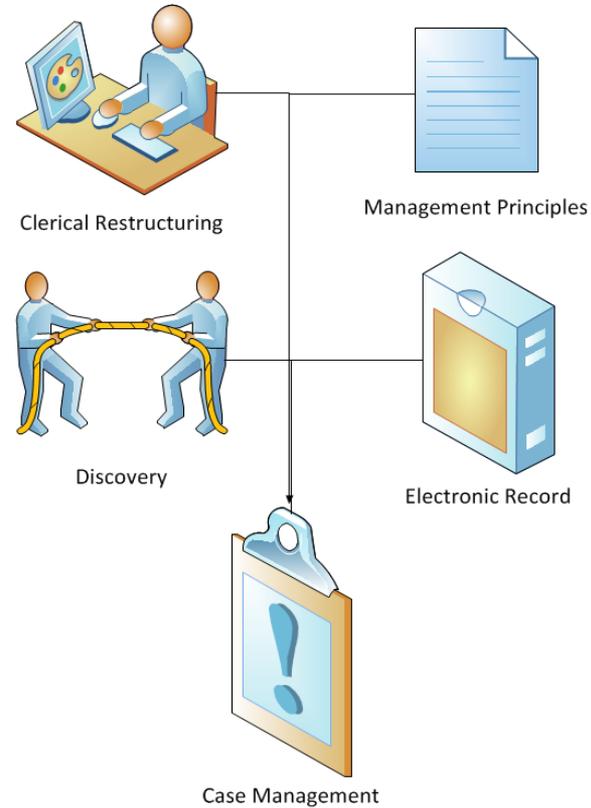
- Utah is a unified court system
 - Supreme Court – 5 Justices: 10 year term
 - Court of Appeals – 7 Judges: 6 year term
 - District Court – 71 Judges, 8 Commissioners
 - Juvenile Court – 26 Judges, 1 Commissioner
 - Justice Court – 109 Judges, local court of limited jurisdiction
- Governed by a Judicial Council
- Judges are appointed and stand for retention
- The AOC provides court staff



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Five initiatives came together to spur the movement to an electronic record





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Court Vision of eEverything:

- Seamless integration of court and litigants business processes
- Court control of the litigation process through the management of internal and external events
- Enhanced communication between the court and litigants
- A court record that is available anywhere, anytime, to everyone, on any device – simultaneously
- Better management of the most valuable court resource – judge time
- In an open, accessible, fair, and impartial court environment



Technology developed by Utah courts

- eRecord
- eDocuments
- eFiling
- eAppeal
- eCitation
- eWarrants
- ePayments
- eTranscripts
- eService
- eNotice
- eCalendaring
- eTracking
- eIntegration
- eAccess – Xchange and MyCase
- Master offense table



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Impact of electronic case management

- Clerical time savings equal to 8 to 16 percent
- In a focused time study, the National Center for State Courts identified case processing savings of:
 - **44.2% in civil cases,**
 - **45% in domestic violence cases,**
 - **35.2% in misdemeanor cases**
 - **37.8% in felony cases,**
 - **48.9% in civil cases,**
 - **14.8% in DWI cases, and a**
 - **6.2% increase in traffic cases.**
- Utah's annual savings equals \$1,140,000
- Utah saved \$150,000 annually by not purchasing file folders
- Savings applied to clerical compensation



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Conclusion

Utah historically used technology to capture and record case information

Today Utah is actively using technology to change the way it conducts its business

Utah focused on technology and restructuring of personnel to enhance the timeliness and quality of the adjudication process



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Judicial Work Space

Case/Incident Management

Hearing Preparation

In-Courtroom Case Management

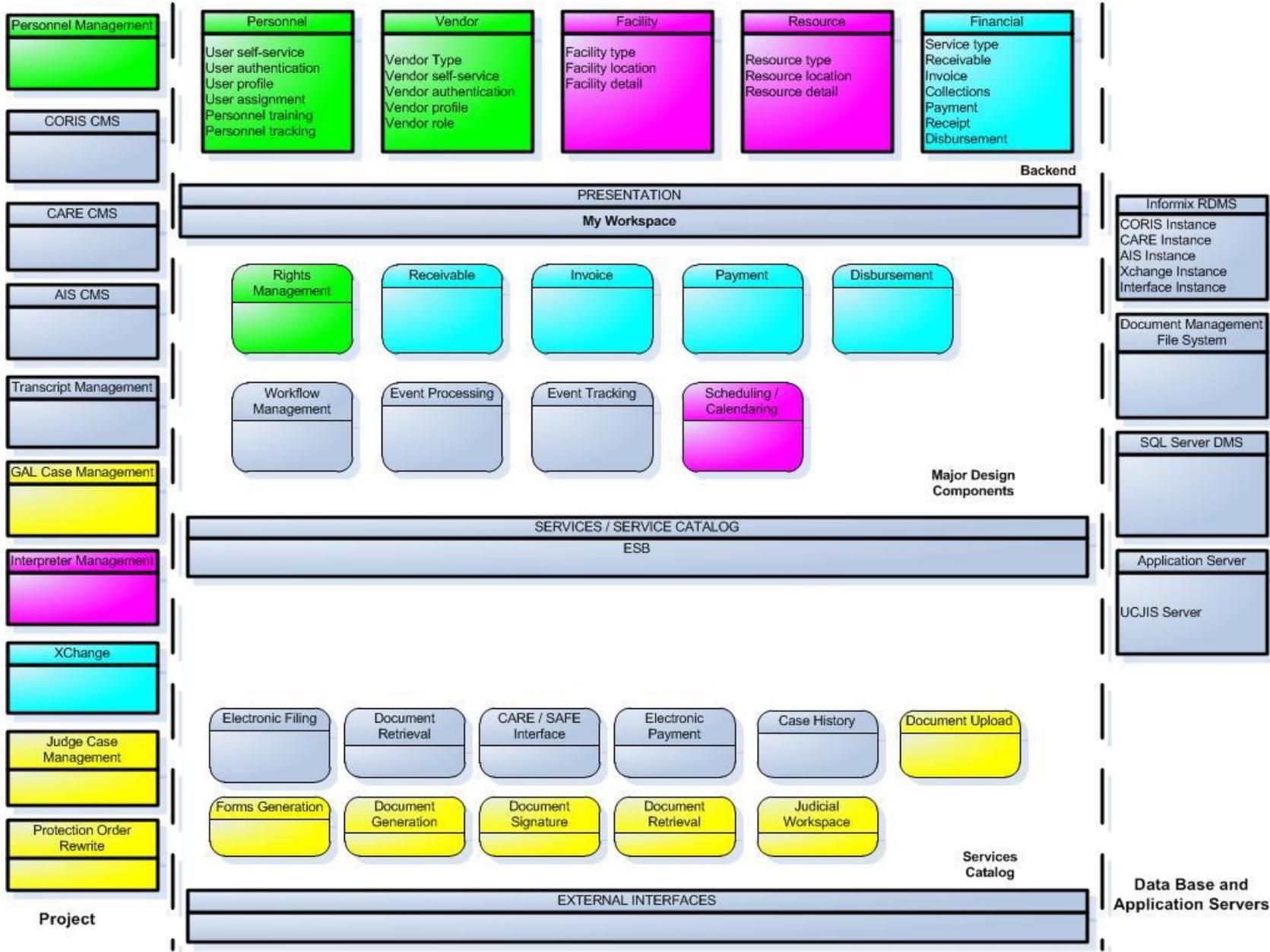
Demonstration

Utah's Electronic Records Systems

Questions?

Comments?

Discussion?



Personnel Management

CORIS CMS

CARE CMS

AIS CMS

Transcript Management

GAL Case Management

Interpreter Management

XChange

Judge Case Management

Protection Order Rewrite

Project

Personnel
 User self-service
 User authentication
 User profile
 User assignment
 Personnel training
 Personnel tracking

Vendor
 Vendor Type
 Vendor self-service
 Vendor authentication
 Vendor profile
 Vendor role

Facility
 Facility type
 Facility location
 Facility detail

Resource
 Resource type
 Resource location
 Resource detail

Financial
 Service type
 Receivable
 Invoice
 Collections
 Payment
 Receipt
 Disbursement

Backend

PRESENTATION
 My Workspace

Rights Management

Receivable

Invoice

Payment

Disbursement

Workflow Management

Event Processing

Event Tracking

Scheduling / Calendaring

Major Design Components

SERVICES / SERVICE CATALOG
 ESB

Electronic Filing

Document Retrieval

CARE / SAFE Interface

Electronic Payment

Case History

Document Upload

Forms Generation

Document Generation

Document Signature

Document Retrieval

Judicial Workspace

Services Catalog

EXTERNAL INTERFACES

Informix RDMS
 CORIS Instance
 CARE Instance
 AIS Instance
 Xchange Instance
 Interface Instance

Document Management
 File System

SQL Server DMS

Application Server
 UCJIS Server

Data Base and Application Servers