



NORTH CAROLINA  
ADMINISTRATIVE OFFICE  
*of the* COURTS

# Website Redesign Project

NCCALJ Technology Committee Meeting

May 20, 2016

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LAW AND JUSTICE

# Current Situation of NCcourts.org

- Static website with minimal database-driven content that was built by North Carolina Department of Information Technology in 2000
- NCAOC has maintained the website but no major updates have been made to keep up with web trends in user experience or technology
- Includes multiple co-branded websites and microsites developed in numerous programming languages and platforms



# Project Overview

Address stakeholder needs to further enable online interactions and transactions with the court system ...



# Project Overview

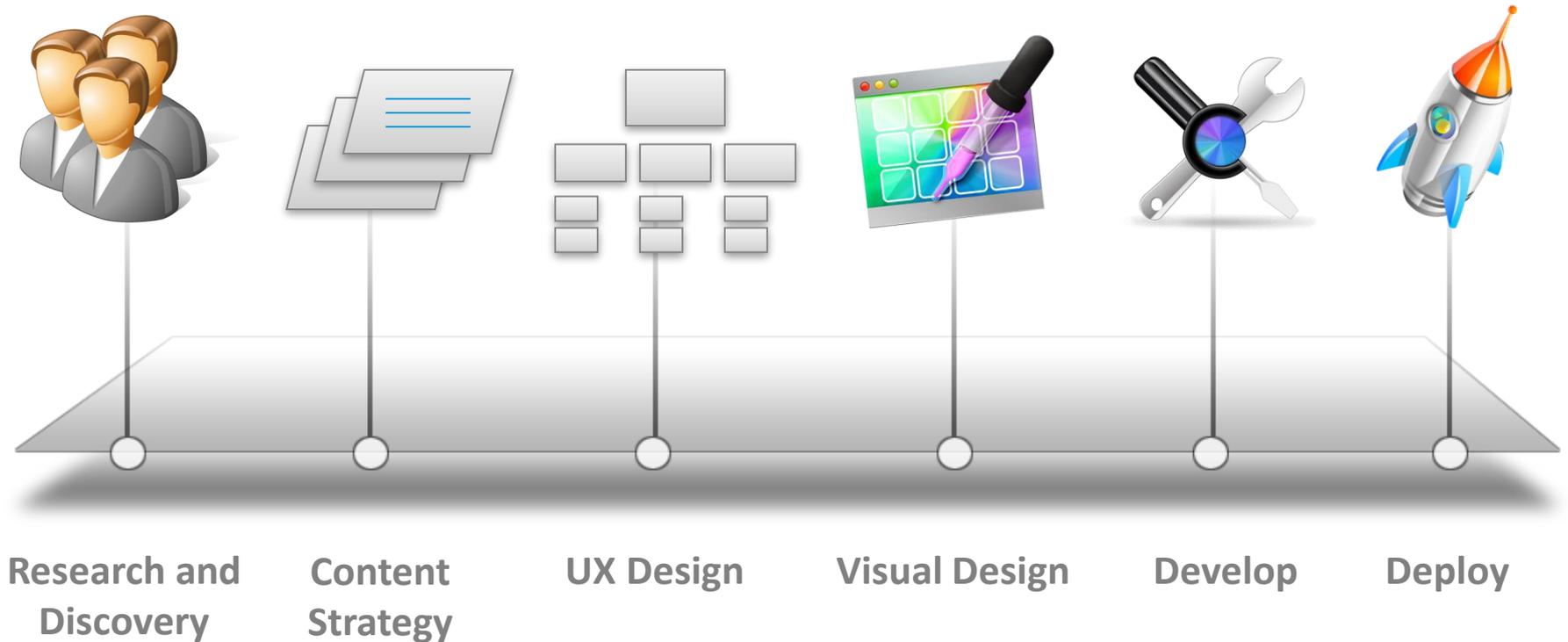
... anytime, anywhere, on any device



# Project Goals

- User-focused
- Plain language style content
- Intuitive navigation
- Compliant with ADA Section 508 and WCAG accessibility
- More manageable as a result of newly developed content strategy
- Easier to update as a result of the implementation of a content management system and decentralized content maintenance
- A responsive design strategy will greatly improve user experience (UX) on non-desktop devices
- Enable stakeholders to conduct court business interactions and transactions online

# Six Basic Project Phases



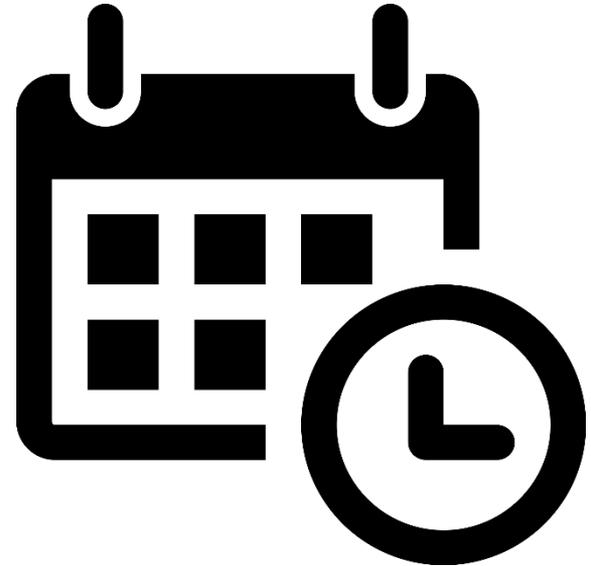
# Work Already Done and Underway

- Hired project manager
- Held first co-sponsor meeting last month
- Conducted content audit (~17,000 pages on the site)
- Conducted preliminary research through surveys and in-person meetings
- Set up project management tools for communications and collaboration (Basecamp)
- Request for Information (RFI) already completed to outsource the web development work



# Next Steps

- Request for Proposals (RFP) to be finalized next week for posting
- Vendor selection – summer timeframe
- Content audit – ongoing
- Schedule second co-sponsor meeting to begin work with vendor – summer
- From there, the timeline is dependent on the vendor's timeline



# Questions?





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