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Friday, May 20, 2016 – 1:00pm – 2:30pm

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eCourts Strategic Plan Updates

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# North Carolina Commission on the Administration of Law & Justice

## Technology Committee Presentation



# Agenda

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1. Progress to Date
2. Next Steps
3. Judicial Tools Maturity Model / Preliminary Issues
4. Questions and Discussion



# Progress to Date

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- Completed focus group meetings with field personnel
- Documented and presented preliminary issues list to the NCCALJ Technology Committee (in memo form)
- Conducted focus group meetings with NCAOC personnel



# Next Steps

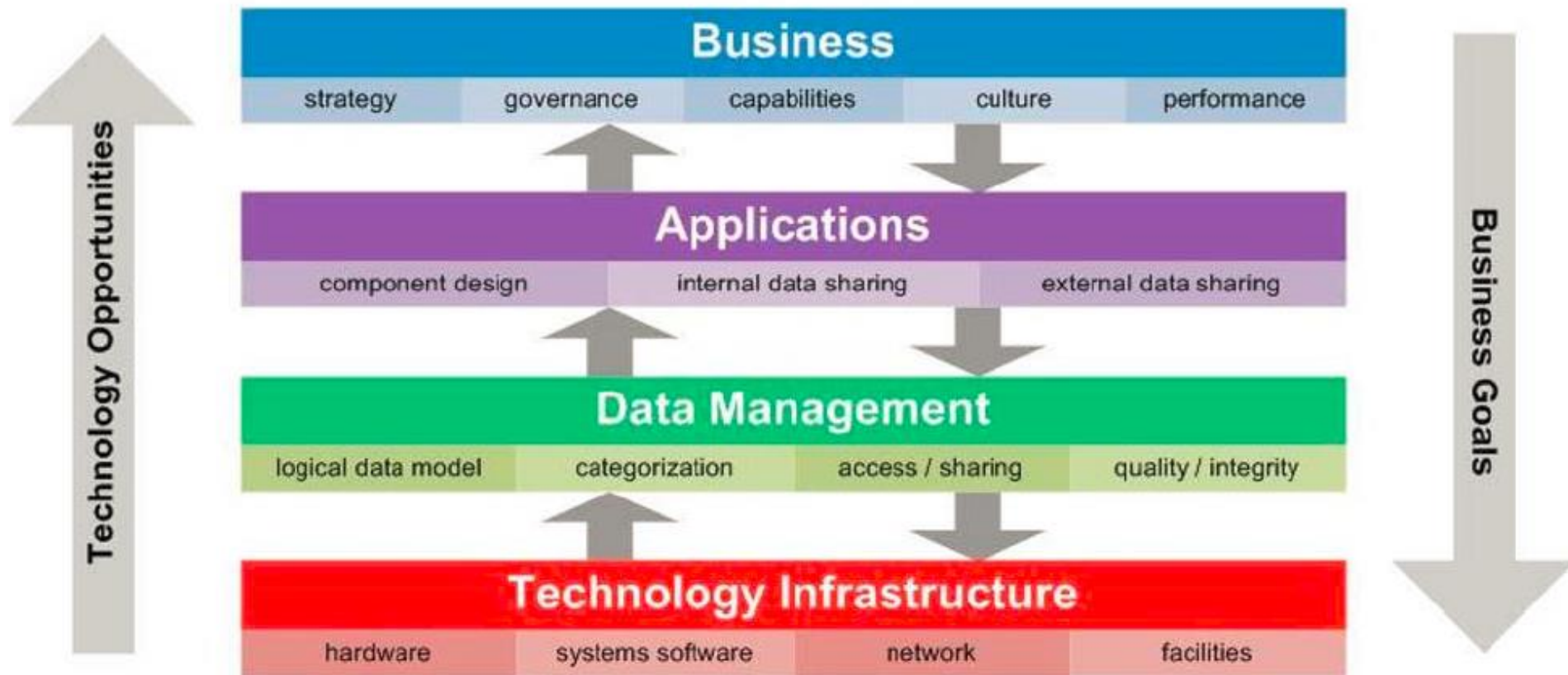
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- Complete analysis of the current environment
- Document current environment
- Document and vet desired future state
- Continue with gap analysis

# Next Step – “Current State / Future State”



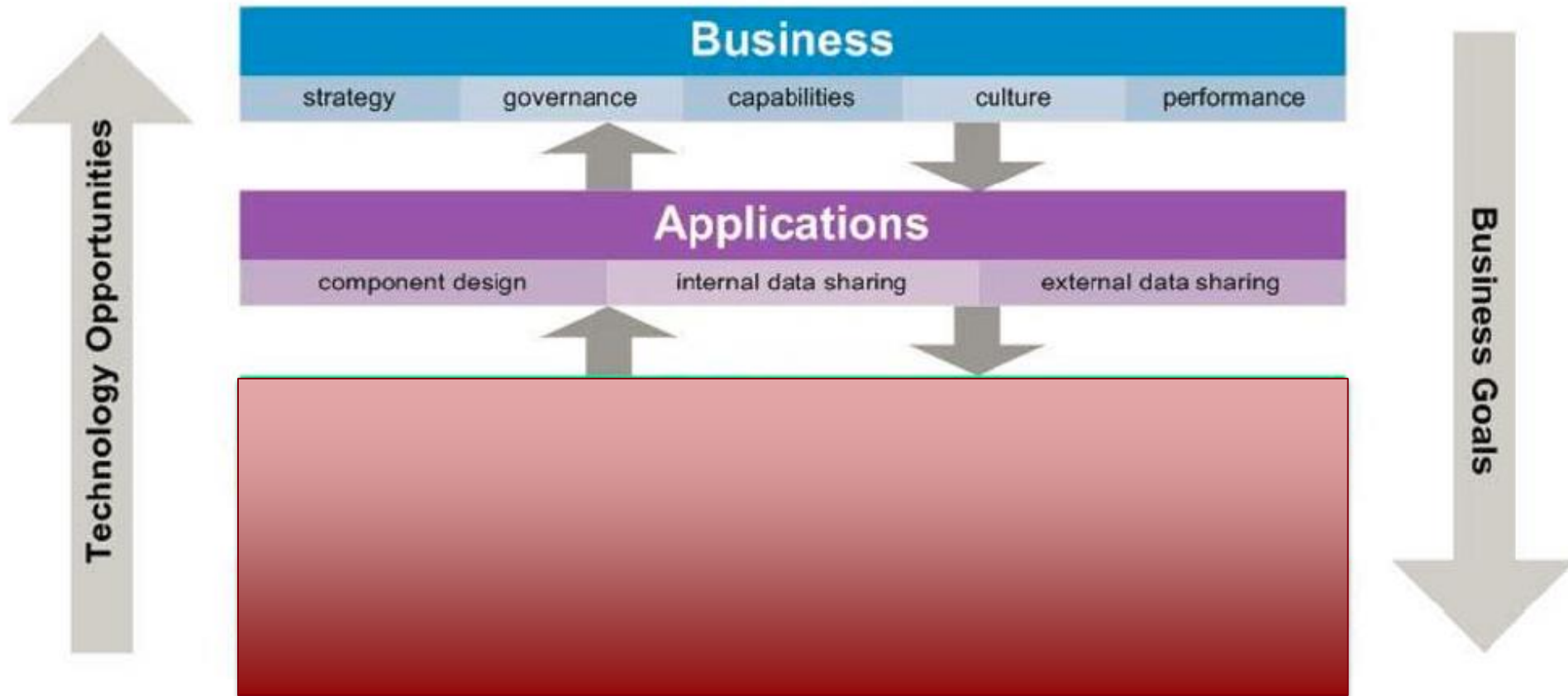
## Court Technology Framework



# Next Step – “Current State / Future State”



## Court Technology Framework



# High Level Maturity Model



## Judicial Tools Maturity Model

Version 1.1 (September 2015)

Stage	Case Information	Case Management Information	Documents	Chambers Work	Calendar and Court Events	Communication
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# Preliminary Issues List - Categories

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- ***Management and Governance:*** Issues of this type represent how core technology initiatives are identified, prioritized, managed, and governed.
- ***Business Environment:*** Issues of this type are those related to making existing business processes more uniform, efficient, and effective for courts, state staff, and citizens.
- ***Technology:*** Issues of this type are those related to computer hardware, software applications, and network infrastructure



# Preliminary Issues List (from Memo)

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1. Paper-intensive work processes
2. No single repository of case data
3. Calendaring
4. Public demands for service
5. Financials
6. Management Reporting & Analytics

# NCAOC Current State



## Judicial Tools Maturity Model

Version 1.1 (September 2015)

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# NCAOC Future State



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How far?  
How quickly?



# Questions and Discussion







# Thank you!

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