



ADMINISTRATIVE OFFICE OF THE COURTS

PO BOX 2448, RALEIGH, NC 27602

O 919-890-1000

F 919-890-1915

Online Request for Reduction of Speeding Fact Sheet for Public Users

The new Online Services page at onlineservices.NCcourts.org now provides a consolidated citation lookup that will determine which online services, if any, you are eligible for. These may include the ability to pay online, request a dismissal (license, registration, inspection, and driving without insurance), or request a reduction of speeding. **The remainder of this document deals exclusively with online request for reduction of speeding.**

The following information will help explain the online request for reduction process and highlight several key requirements for using the service.

- Online request for reduction of speeding is the latest addition to the suite of online services offered as part of eCourts, the larger initiative to modernize the North Carolina court system. The service provides a fast, convenient means of requesting reduction for speeding offenses online and potentially avoiding a trip to court.
- Speeding offenses included in this release are: 4450 (infraction) and 5450 (criminal), subject to the additional eligibility requirements below.
- The following are the primary eligibility requirements for requesting a reduction of speeding online:
 - Defendant must be 18 years of age or older and have a valid NC driver license.
 - Driver license must not be a commercial driver license (CDL).
 - Arraigned / charged speed must be between 10 and 19 miles over the posted limit.
 - Arraigned / charged speed must not exceed 80 mph.
 - If citation has a second offense (apart from speeding) the offense must be a driver license, registration, or inspection offense for which the defendant has complied with the NCDMV, or a driving without insurance offense, for which the defendant must upload an image of a valid DL-123 or FS-1 through online services as a proof of compliance (for details, see the [Public Upload of Proof of Compliance Fact Sheet](#)).

For example, the defendant is charged with speeding and driving with an expired license. If following the issuance of the citation the defendant has corrected the expired license by obtaining a renewed license from the NCDMV, the defendant may request a reduction for the speeding offense, and the district attorney may agree to (i) reduce the speeding charge and (ii) dismiss the license charge due to the compliance.





- In addition to your citation number, online request for reduction requires that you provide an email address so the system can automatically send you an email confirmation when your request is submitted and when it is addressed by the district attorney.
- The public must submit a request 7 business days or more before your assigned court date.
- Possible outcomes of your online request:
 - If the district attorney offers a reduction, you will receive an email confirming what offense the district attorney is offering to reduce to, along with the cost associated with that offense. If you accept the offer, you must pay the cost online through N.C. courts' Online Services page (onlineservices.NCcourts.org) by 5:00 p.m. the day before your assigned court date or the offer will be vacated. Simply go to the online services page and look up your citation. You will see a new status message indicating an offer has been made and a link to make the payment.
 - If you receive an offer of reduction and pay the associated cost online before 5:00 p.m. the day prior to your assigned court date, the case will be disposed and you do not need to appear in court. Note: After successfully paying for your citation online through payNCticket, you will see a confirmation message on your screen but you will not receive an additional email.
 - If you receive an offer of reduction for a speeding offense and your citation included a second offense which was related to driver license, registration, inspection, or driving without insurance, the offer of reduction will include an offer for dismissal of the second charge.
 - If you receive an offer of reduction and you do not wish to accept the offer, you must appear in court on your assigned court date.
 - If the district attorney denies your request for reduction, you will be notified by email and must appear in court on your assigned court date.
 - If you have not received an email from the district attorney's office by five business days from court, go to onlineservices.NCcourts.org and look up your citation to determine the status of your request. If the status message indicates the district attorney has denied your request, you must appear in court on the assigned date.
 - **Important:** If you receive an offer of reduction and attempt to pay in person at the courthouse, you will be assessed the cost associated with original charge, not the cost of the offered charge. **Reduction offers through online services must be paid online.**
 - If the district attorney offers a reduction based on an online request, the reduced charge will be nine miles over the posted limit or improper equipment, in the district attorney's discretion.
- New language has been added to traffic citations statewide to make the public aware that they may be able to avoid a trip to court by visiting onlineservices.NCcourts.org.
- Online request for reduction was [rolled out statewide](#) in October 2017.



- **If you have any questions regarding your legal rights and obligations, consult a licensed attorney.**

About N.C. Judicial Branch

The [Judicial Branch](#) is an equal and distinctively separate branch and core function of government. More than 6,000 Judicial Branch employees statewide administer justice in courthouses in North Carolina's 100 counties. The [Judicial Branch budget for FY 2016 – 2017](#) is \$516.6M, 92% of which is used to pay salaries and the remaining 8% is used for operations. The Judicial Branch receives 2.29% only of the overall State budget. More than 47% of the Judicial Branch's appropriation is equivalent to revenues collected by the courts through imposed fines and fees that are deposited in the State General Fund.

About N.C. Administrative Office of the Courts

The N.C. Administrative Office of the Courts (NCAOC) is the administrative agency for the [N.C. Judicial Branch](#), providing administrative services to help the North Carolina court system operate more efficiently and effectively, taking into account each courthouse's diverse needs, caseloads, and available resources. Among the many programs and services that it provides to courts statewide, NCAOC uses technology to improve the delivery of services to the public and to provide greater and more convenient access to court personnel.